



PALADIN DATA CORPORATION™

WEBINARS



FREE ADVANCED TRAINING



Set up RepeatRewards in Paladin Point of Sale

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Set up RepeatRewards in Paladin Point of Sale



- Paladin Loyalty Program Offerings
- Benefits of RepeatRewards
- How to setup RepeatRewards in Paladin
- Using RepeatRewards in Paladin
- Learn more



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Paladin Loyalty Program Offerings



- RepeatRewards
- Paladin Rich Rewards
- Ace Rewards
- True Value Rewards
- Do It Best Rewards



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Benefits of RepeatRewards

Repeat Rewards



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- Fully integrated with Paladin Point of Sale
- Interactive website and mobile app
- Built-in campaigns
 - Welcome & Birthdays
 - Special events & Holidays
 - Customer acquisition
 - Customer appreciation
 - Refer a friend
- Auto-email campaigns
- Connect through social media
- Geofencing & Push notifications



How to setup RepeatRewards in Paladin

- Paladin customer support must activate.
- Go to File/Setup and select the **Rewards** tab.
- Option to activate Rewards pop-up reminder box at beginning or end of transaction.
- Option to enable remote customer management.
- Option to exclude certain departments.
- Option to exclude certain classes.



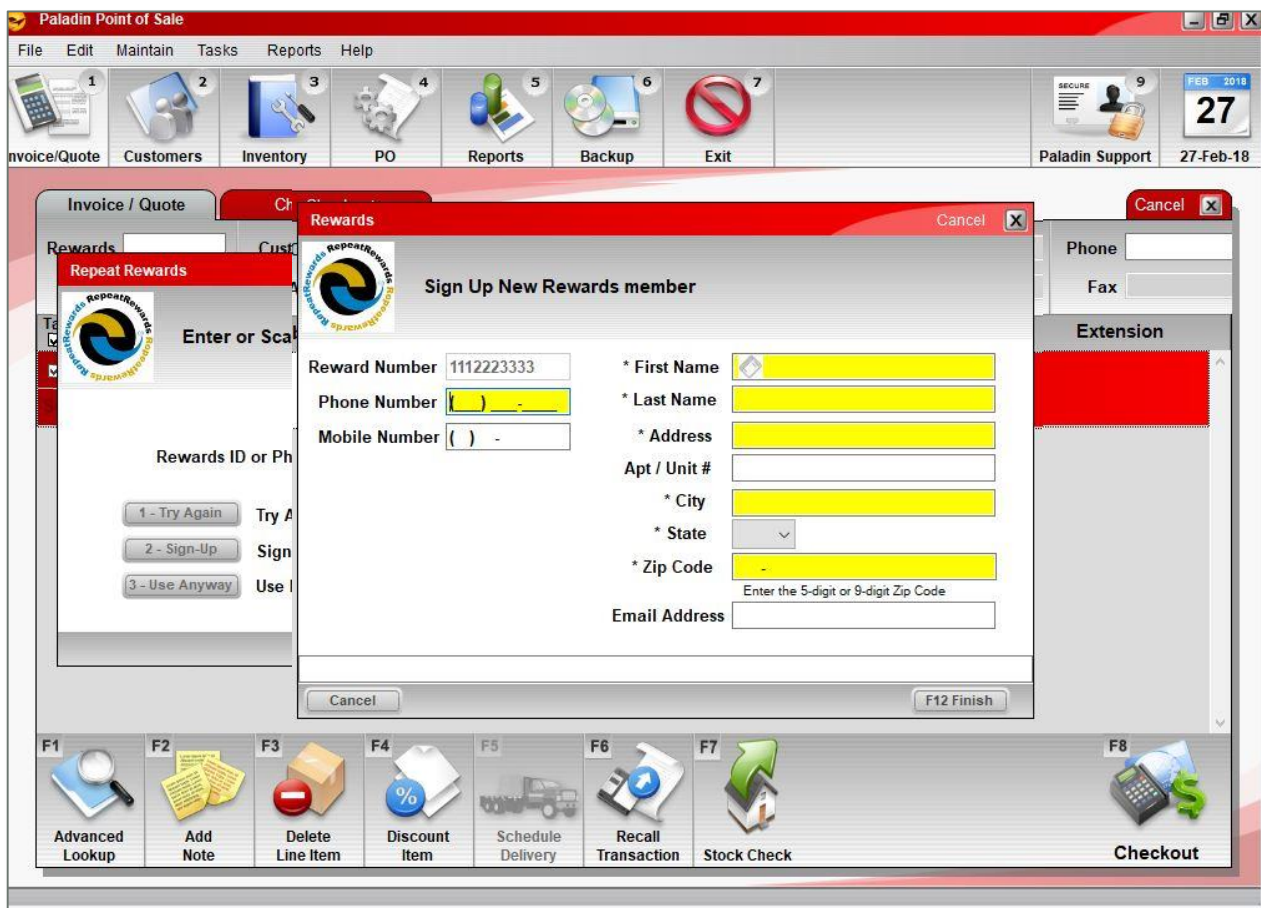
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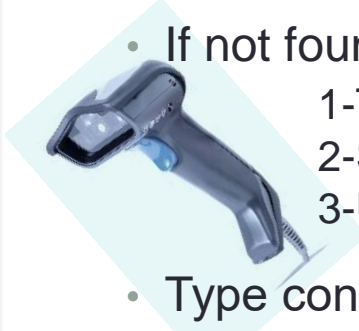
Set up RepeatRewards in Paladin Point of Sale



Using RepeatRewards in Paladin



- A pop-up box may appear to remind the cashier to inquire about the rewards program.
- Enter RepeatRewards number or customer's phone number.
- If found, the customer contact information is added to the invoice.



- If not found, select:
 - 1-Try again – member not found
 - 2-Sign up for rewards
 - 3-Use number as entered
- Type contact information or scan driver's license in new rewards member sign up box.
- The customer information is then uploaded automatically to RepeatRewards.



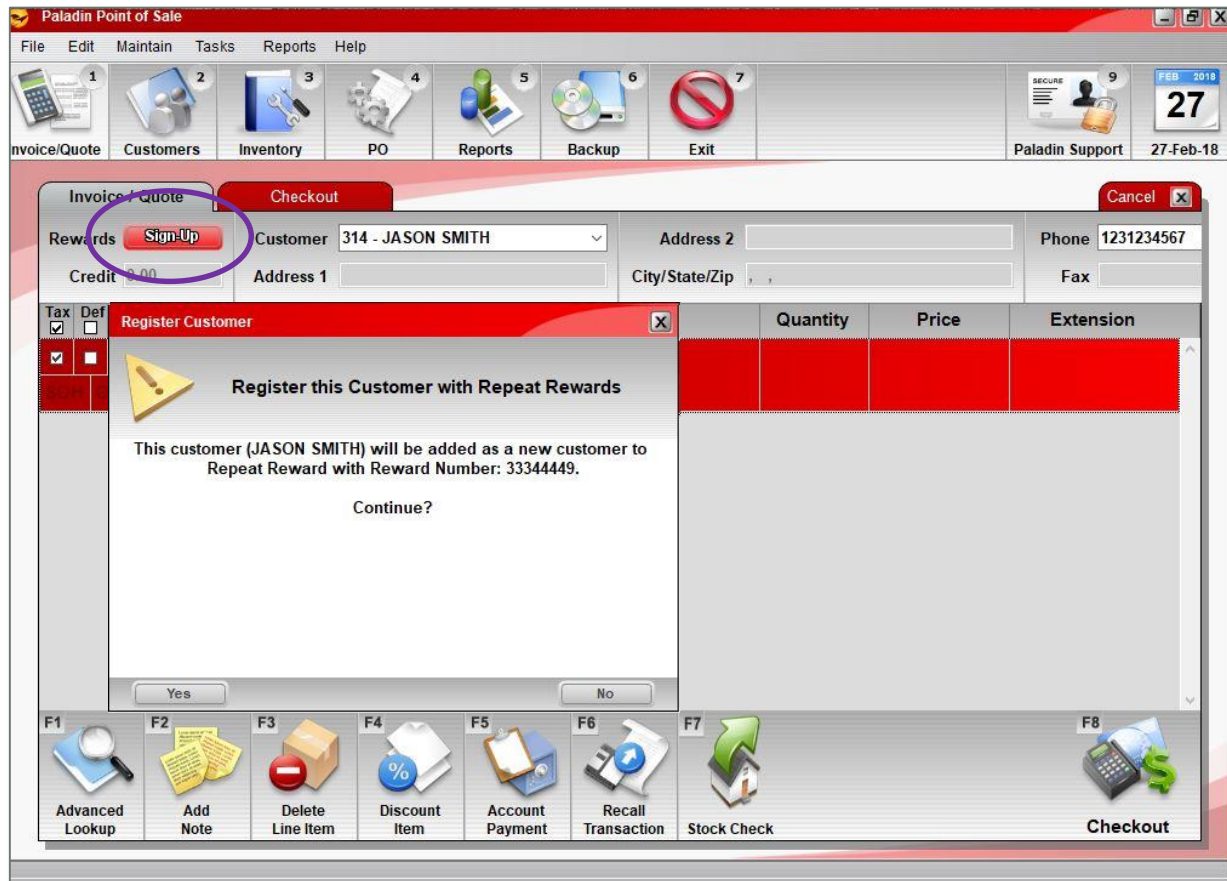
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Using RepeatRewards in Paladin (continued)



- If a Paladin customer is selected and does not have a rewards number – a SIGN-UP button will appear in bright red.
- Provides the option to sign up customers in RepeatRewards from the invoice screen.
- Asks to register the customer with RepeatRewards.
- When you press the Yes button, the customer name and contact information is sent directly to RepeatRewards.



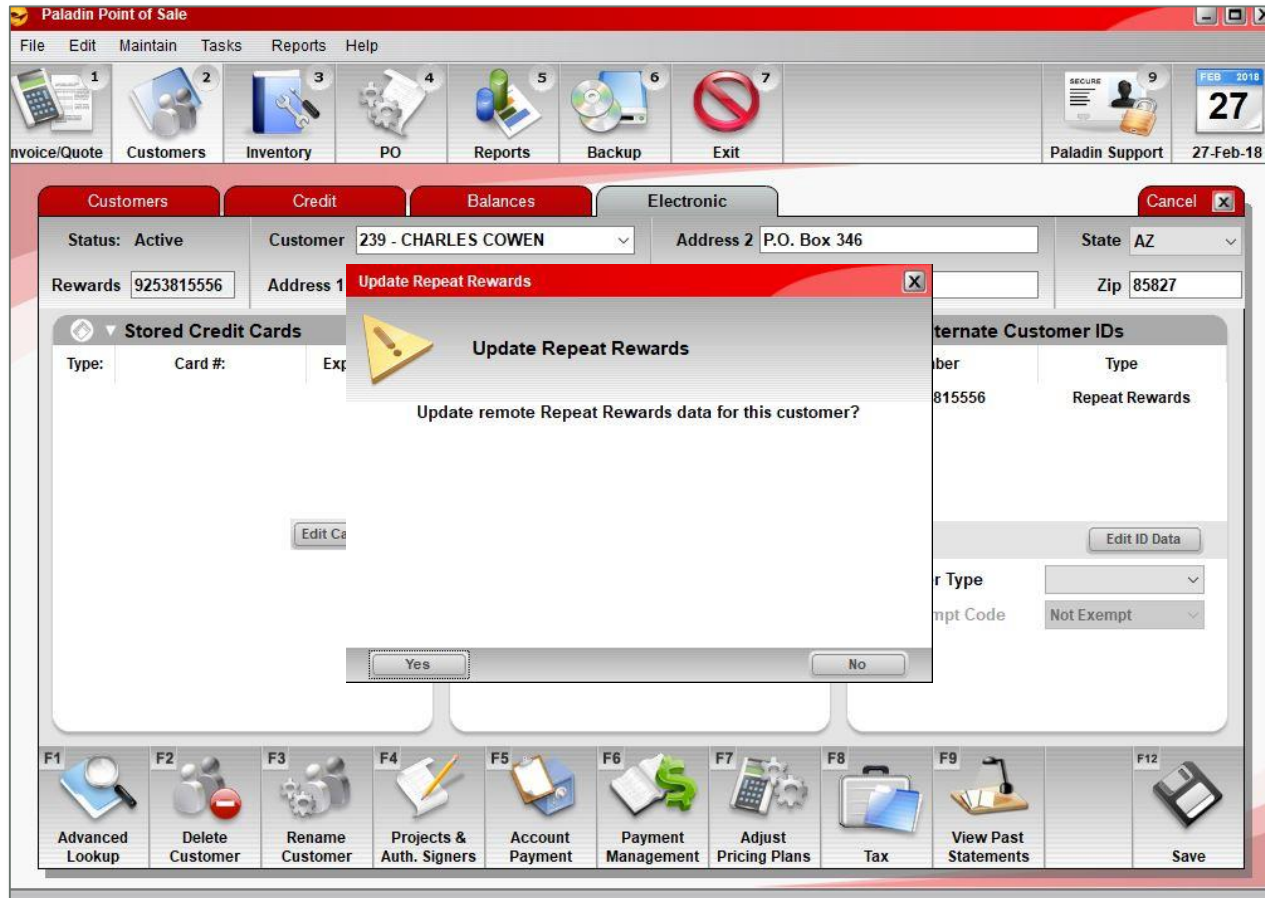
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Using RepeatRewards in Paladin (continued)



- The Customer module contains the RepeatRewards number and is displayed as an Alternate Customer ID with **Type** being RepeatRewards.
- If the “Enable remote customer management” checkbox is selected under the File/Setup **Rewards** tab, then anytime contact information is changed in Paladin it prompts you to update it in RepeatRewards.



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Learn more

To learn more, see the following resources in our [Help Portal](#):

- [WEBINAR: Building your customer base with RepeatRewards](#)
- [3 Reasons Why Loyalty Programs are Worth It](#)
- [How to manage Repeat Rewards](#)
- [A new way to search for a Repeat Rewards ID in the Invoice/Quote module](#)
- [Repeat Rewards: Exclude items by department or class](#)
- [How to assign the Repeat Rewards number to the customer account](#)

A recording of this webinar will be available at portal.paladinpos.com/webinars.



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