



# Managed Services Removes IT Woes

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*Managed Network Director*

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## **WHAT YOU'LL LEARN**

- What We Offer and Why
- DataWise™ and SystemWise™ – Automatically back up Paladin data, files and folders on your computers
- Managed Antivirus – Protect computers from cybersecurity threats
- Defense Pack – Keep your computers running safely and reliably
- Managed Network – Multi-tiered approach to network security

# What we offer and why



- We have a variety of managed services that give you options.
- Managed Services improves the performance, reliability and security of your terminals and network which increases the efficiency of your business.
- Scalable and easy to support.
- 20+ member Customer Support team is available 24/7.
- One number to call for all technology needs.





## Protect Your Data with Automatic Off-Site Backups

- DataWise backs up files hourly to protect your point of sale data – accounts receivable, inventory, sales tax info, customer data, and all point of sale transactions.
- SystemWise backs up all files and folders on your work and home computers daily to a securely managed cloud-based storage.

*"When our office computer crashed, even the Geek Squad couldn't revive it. I was panic-stricken. Gone were all my business files. I recalled that (Paladin) installed SystemWise on my desktop as a trial and crossed my fingers that your program worked as you described. I'm eternally grateful that you've developed a backup that looks out for the backroom, too. I am now a believer."*

**Deb Martin**

Caledonia Village Ace Hardware

# Defense Pack Improves Performance and Security

Defense Pack combines the protection of Managed Security and the performance enhancements of Managed Updates to keep your computers running safely and reliably.



Keeps your computers safe from viruses, fraudulent websites, ransomware and identity theft. The best part is, we manage it for you.



Delivers improved performance, reliability and security to your business network by monitoring, testing and installing updates to Windows® and other programs that support Paladin.

*"Paladin's additional service of managing Trend Micro is the frosting on the cake and worth every penny we pay."*

**John Montes**  
Edgartown Hardware



A network without monitoring is like an airplane without gauges!

**From:** Cisco Meraki - No Reply <[alerts-noreply@meraki.com](mailto:alerts-noreply@meraki.com)>  
**Sent:** Friday, October 4, 2019 11:13 AM  
**To:** MerakiSupport <[merakisupport@paladinpos.com](mailto:merakisupport@paladinpos.com)>  
**Subject:** Alert for - appliance - Uplink status changed



The primary security appliance in the | - [appliance](#) network failed over to using its cellular uplink because the primary link has become unavailable.

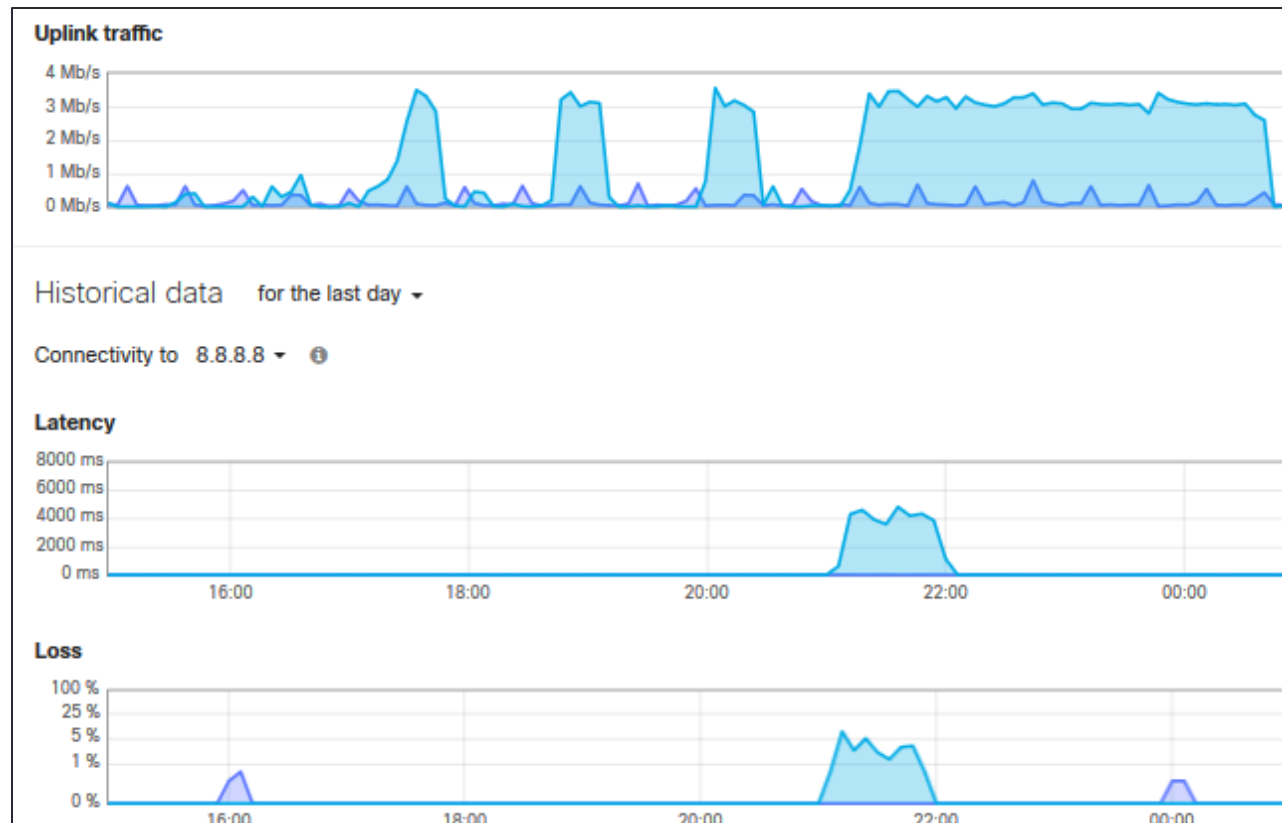
It will return to using the primary uplink when it becomes available.

There has been 1 failover event detected:

At 02:11 PM EDT on Oct 4, the security appliance switched to using cellular as its uplink.

- Cisco Meraki

This email was automatically generated; please do not reply. You can change the [alert delivery settings](#) for this network.



## How does Managed Network help me?

- Advanced security, uptime and reliability, improved performance, plus one number to call.
- But I'm a small business; the bad guys aren't going to attack me, right?
  - FBI: "Modern ransomware tools scan tens of thousands of networks, randomly and simultaneously".
  - FBI: "Ransom demands are typically modest; \$50k or so.....finding that sweet spot works well for the criminals"
- Isn't the Trend Managed Antivirus I already have from Paladin enough?
  - We recommend a multi-tiered approach to security.
- Our Managed Network offering, powered by Cisco Meraki, has blocked over 1.5 million security threats and other bandwidth-hogging traffic in the last 15 months for our clients.
- Take the worries off your plate, so you can focus on running your business.





## Questions?

Enter questions in the chat window or contact us below –

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## Next Webinar:

# *An Excel(lent) Venture: Incorporate Excel into Your Operation*

March 31 @ 9am PT

Register: [portal.paladinpos.com/webinars](https://portal.paladinpos.com/webinars)



Check out our [Winter 2019-20 Release Guide](#) on the Help Portal.

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