



**The Summer 2020 Release is Here!**

*Chad Klein*  
*Account Manager*  
July 28, 2020

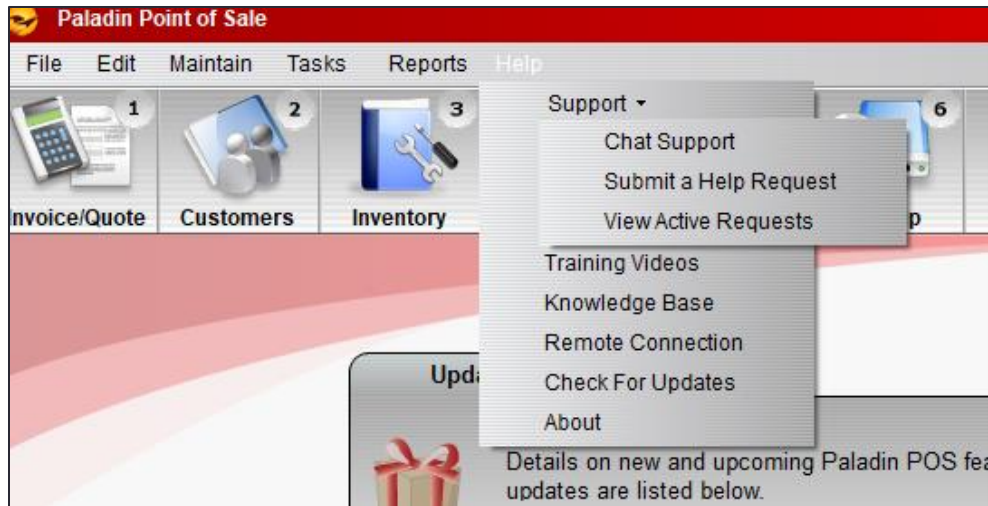
## ***WHAT YOU'LL LEARN***

Our Summer 2020 Release includes:

- The new Help Request System
- Integrations for firearms and accounting
- Expanded mobile device support and apps
- New Point of Sale features

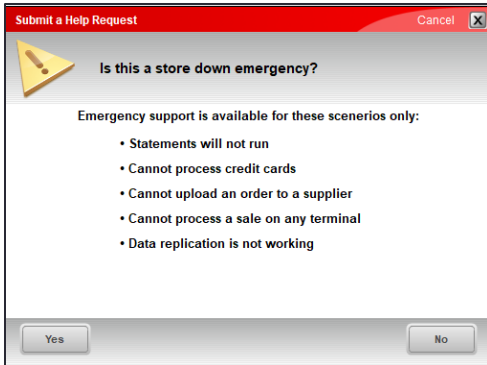
# The New Help Request Portal

## The new Help menu category: “Support”



- A new **Support** category on the **Help** menu provides access to **Chat Support** and the new **Help Request Portal**.
- **Submit a Help Request** replaces the “Open a New Case” menu option which opened in a browser window. This new Help Request Portal is integrated into Paladin.
- **View Active Requests** replaces the “My Cases” page on the Help Portal website. This feature also opens in Paladin.

## Submit a Help Request



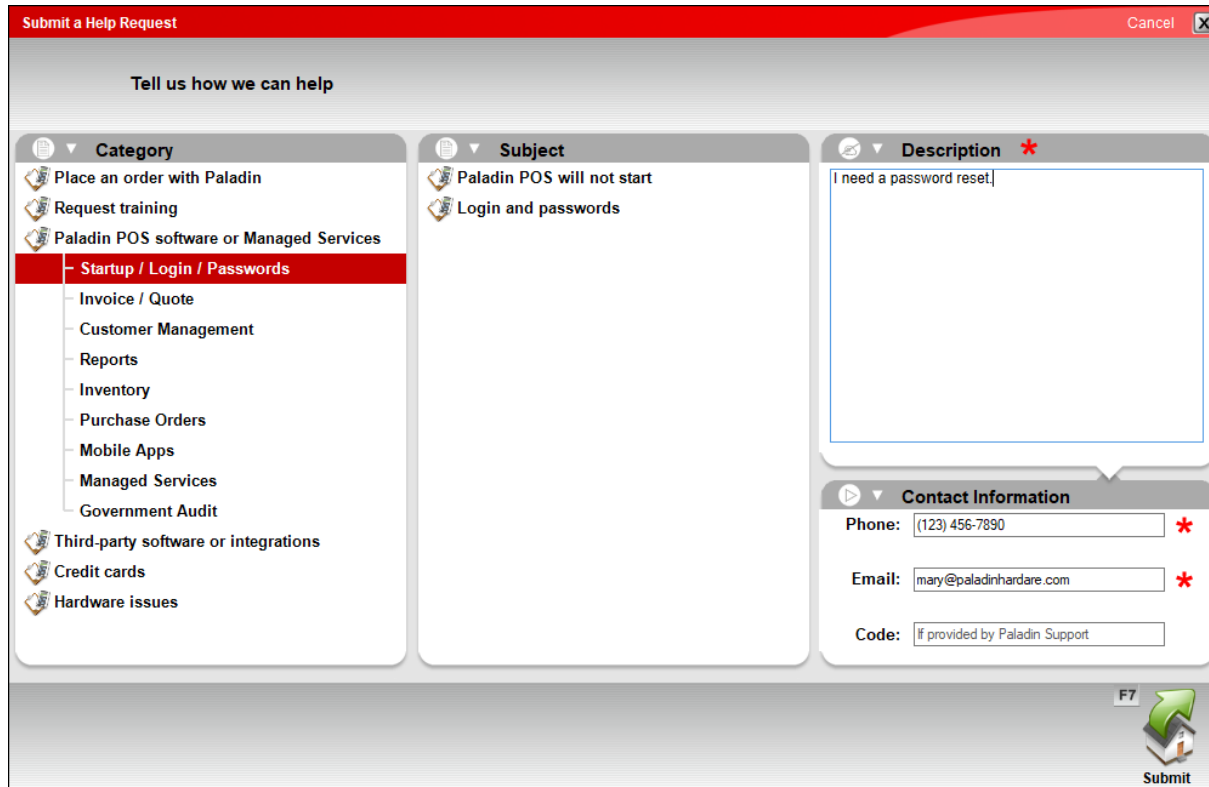
**Submit a Help Request** [Cancel] [X]

Is this a store down emergency?

Emergency support is available for these scenarios only:

- Statements will not run
- Cannot process credit cards
- Cannot upload an order to a supplier
- Cannot process a sale on any terminal
- Data replication is not working

[Yes] [No]



**Submit a Help Request** [Cancel] [X]

Tell us how we can help

Category	Subject	Description *
Place an order with Paladin	Paladin POS will not start	I need a password reset.
Request training	Login and passwords	
Paladin POS software or Managed Services		
<b>Startup / Login / Passwords</b>		
Invoice / Quote		
Customer Management		
Reports		
Inventory		
Purchase Orders		
Mobile Apps		
Managed Services		
Government Audit		
Third-party software or integrations		
Credit cards		
Hardware issues		

**Contact Information**

Phone: (123) 456-7890 \*

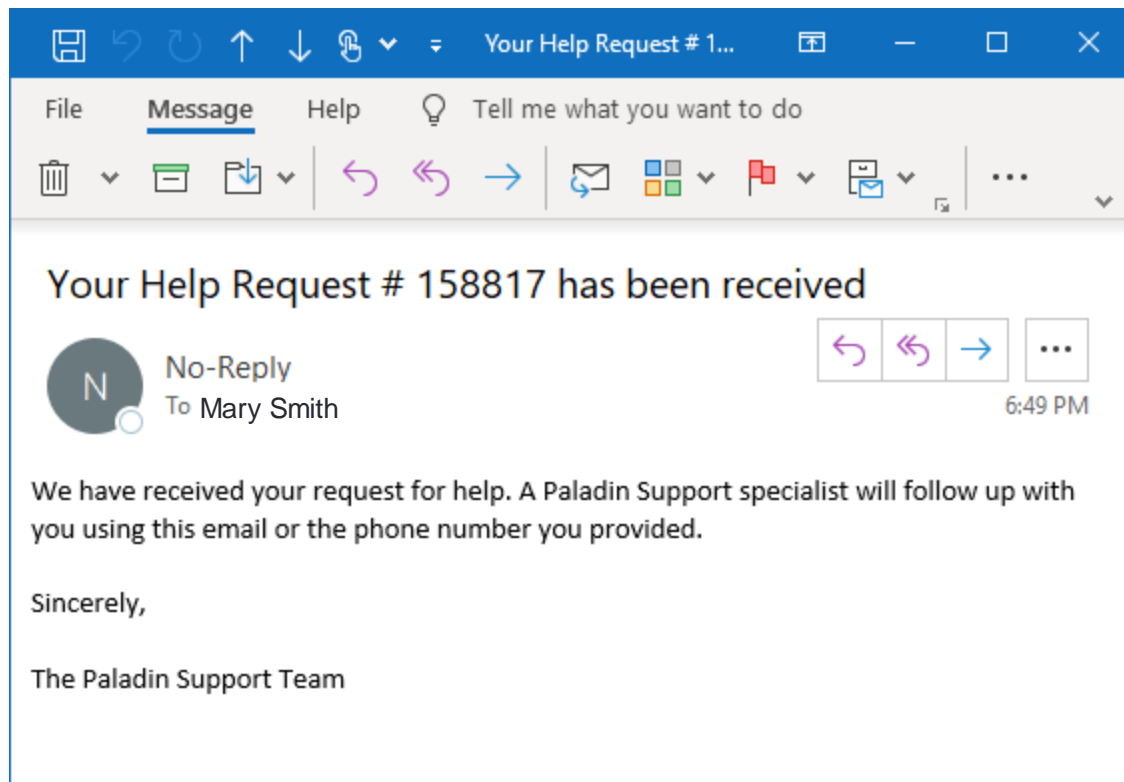
Email: mary@paladinhardware.com \*

Code: If provided by Paladin Support

[F7] [Submit]

- Answer the store-down emergency question and then fill out the Help Request form.
- Select a **Category** and **Subject** that best fit your issue. Accurate selections will expedite your request.
- Enter a detailed **Description** and a contact **Phone** and **Email**.
- Attachments can be added after you submit the request using **Help > Support > View Active Requests**

## Help Request Confirmation Email



- After you submit a new Help Request, you will receive a Help Request ID.
- This ID will also be sent to the contact email address you entered.

## The new Help Request Portal makes Paladin Support even better

You'll experience even more efficient and responsive support due to these enhancements:



- Fully-integrated into Paladin and automatically collects vital data about your unique system when help is request.
- Categories quickly direct your request to the most knowledgeable support team.
- Our products and customer service are continually optimized based on the data we collect.

# New integrations



## FastBound integration



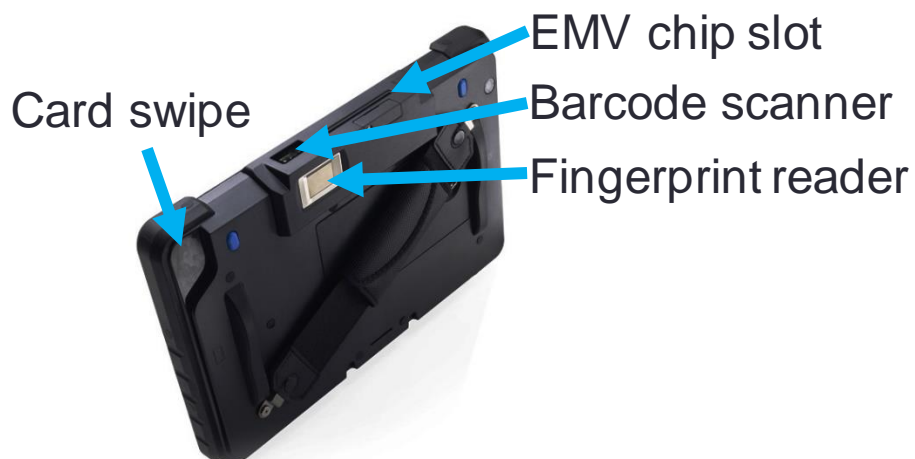
- Simplify the complicated process of selling firearms with the FastBound integration.
- Guaranteed compliance for firearm acquisition and disposition (A&D), an electronic 4473, and an electronic bound book with FastBound's FFL software.
- Receive and sell firearms in Paladin while simultaneously updating FastBound A&D and your electronic bound book.

## QuickBooks Online integration



- QuickBooks integration now supports the online version
- Sync the day's general ledger activity summary to your QuickBooks Online general ledger each night.
- Automatically create an accounts payable invoice from a purchase order, minutes after you receive new product and close a purchase order in Paladin.

Expanded mobile device support and apps



## Touch Dynamic Quest III Tablet

- Take the power of Paladin with you anywhere on your business network with this agile 10-inch Windows tablet
- Use all Paladin features including inventory management, EDI, purchase orders, pricing plans/sale lists, quotes and customer sales
- Barcode scanner and EMV enabled. Runs Office 365 and other Windows programs
- EMV Level 3 certified. Compatible with WorldPay and DataCap. Supports signature capture.
- Connect your store's database, printers and other peripherals via WIFI



Card reader

## Samsung Galaxy Tab Active 2

- Android device optimized for Mobile2Checkout and many other partner applications
- Sell anytime and anywhere with an internet connection (cellular or WIFI)
- Collect signatures and process payments
- Optional uDynamo card reader available with the bundle
- Compact 8-inch form factor makes device easy to hold and use
- Rugged tablet with water-resistant S Pen and screen

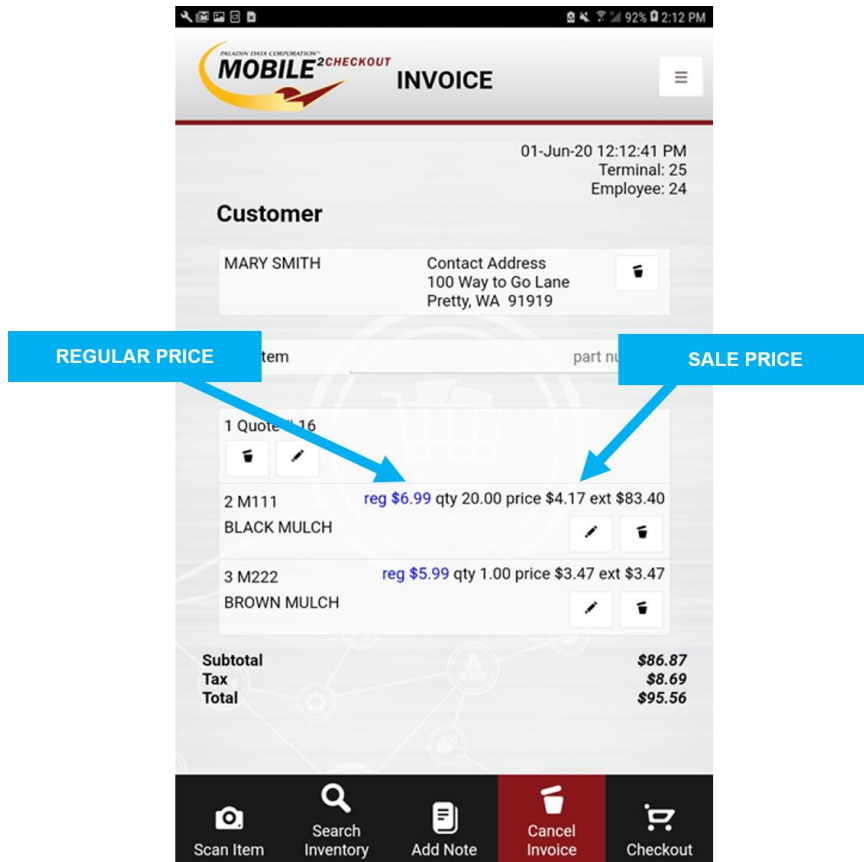
## Ingenico Lane 7000/8000 payment terminals



- User-friendly, multimedia touchscreen payment processors with built-in signature capture PIN pad.
- Accept all major payment types, including touchless, and features a stylus for quick signature capture.

## Mobile2Checkout app

- Works on most newer Android devices
- Sell anytime, anywhere
- Accept multiple tender types, including cash, check, debit/credit cards, gift cards, and charge on account
- Store orders and process returns.
- **NEW!** Recall stored quotes and checkout on your mobile device
- **NEW!** Respect pricing plans and trade discounts.
- Requires version 1.1.1 or higher



# New EDI Support



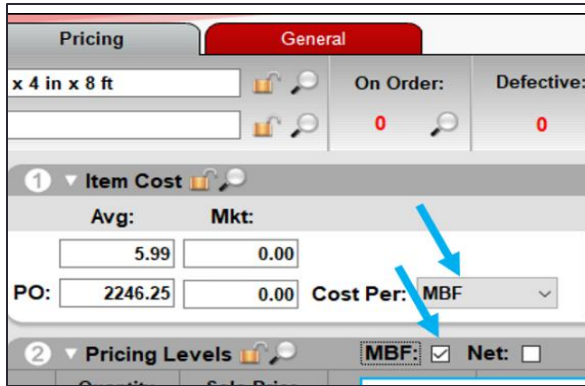
## Smith Drug EDI support



EDI support has been added  
for the Smith Drug Company

## New Point of Sale features

## Show MBF, MSF and Ton prices on quotes/invoices



**Pricing General**

x 4 in x 8 ft

On Order: 0 Defective: 0

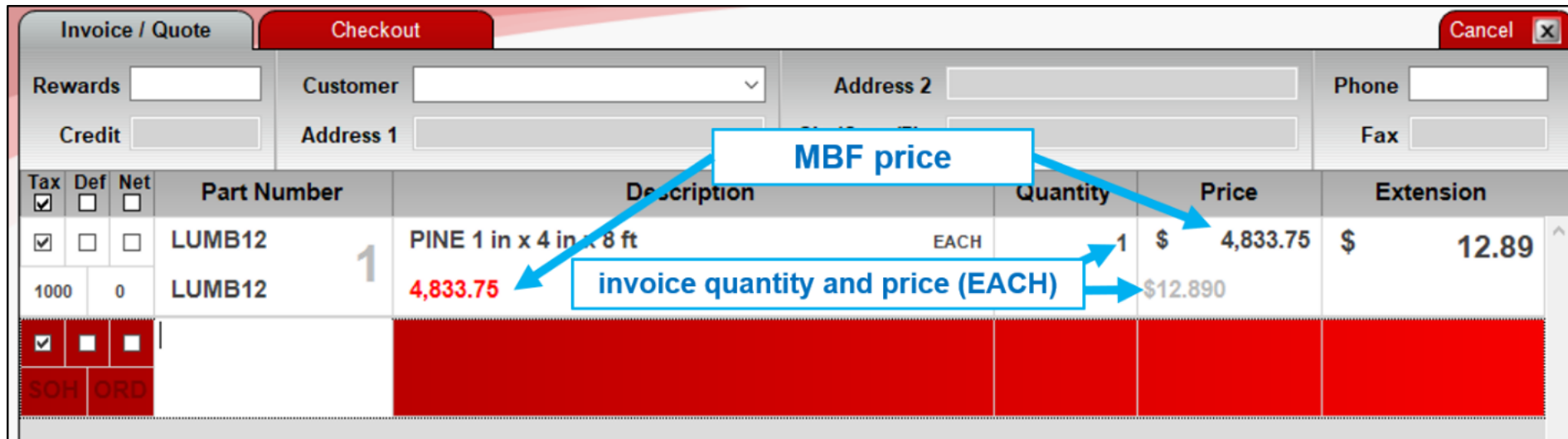
1 Item Cost

Avg: 5.99 Mkt: 0.00

PO: 2246.25 0.00 Cost Per: MBF

2 Pricing Levels MBF: ☒ Net: ☐

- A new inventory setting (checkbox) lets you show prices in thousand board feet (MBF), thousand square feet (MSF) or ton on invoices and quotes.
- To turn on, select the **MBF**, **MSF** or **TON** checkbox. (**Cost Per:** must be set to unit first.)



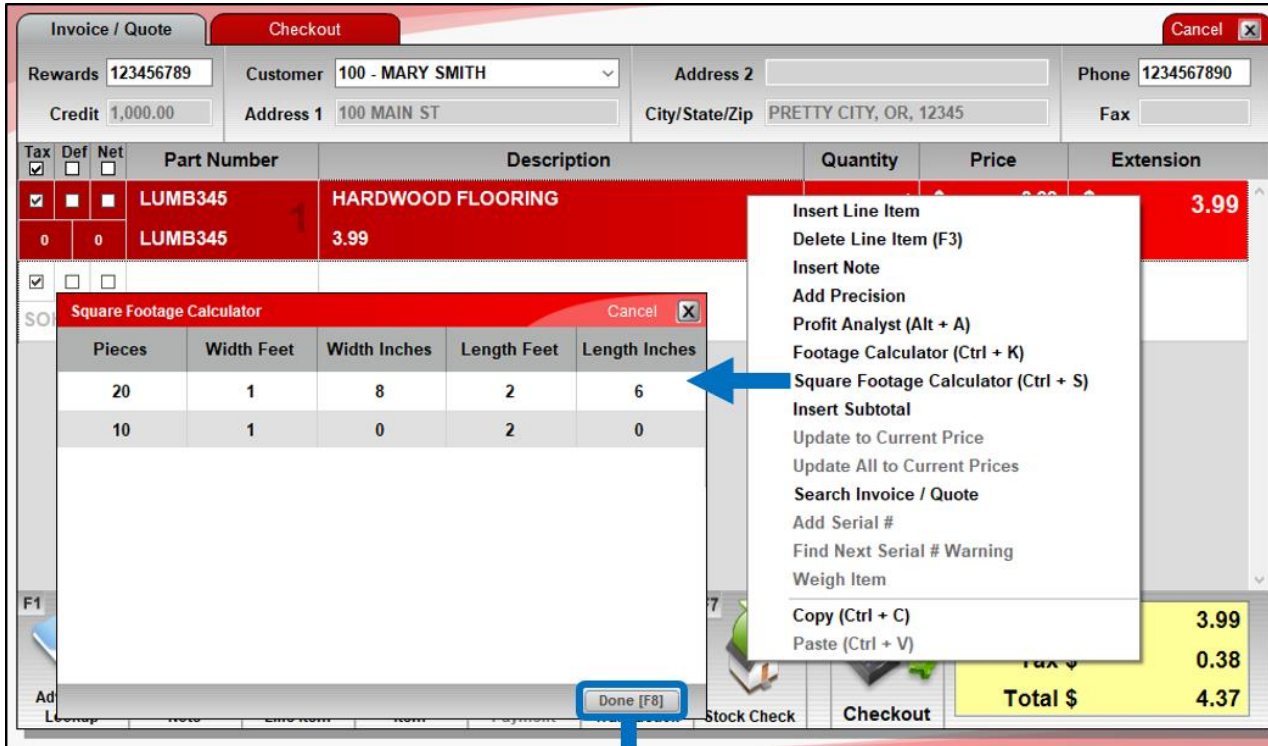
**Invoice / Quote Checkout**

Rewards Credit Customer Address 1 Address 2 Phone Fax

Tax	Def	Net	Part Number	Description	Quantity	Price	Extension
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	LUMB12	PINE 1 in x 4 in x 8 ft	1	\$ 4,833.75	\$ 12.89
1000	0		LUMB12			\$12.890	

SOH ORD

# Square Footage Calculator



Invoice / Quote    Checkout    Cancel

Rewards: 123456789    Customer: 100 - MARY SMITH    Address 2:    Phone: 1234567890

Credit: 1,000.00    Address 1: 100 MAIN ST    City/State/Zip: PRETTY CITY, OR, 12345    Fax:   

Tax	Def	Net	Part Number	Description	Quantity	Price	Extension
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	LUMB345	HARDWOOD FLOORING			3.99
0	0	0	LUMB345	3.99			

**Square Footage Calculator**    Cancel

Pieces	Width Feet	Width Inches	Length Feet	Length Inches
20	1	8	2	6
10	1	0	2	0

Done [F8]

Context Menu:

- Insert Line Item
- Delete Line Item (F3)
- Insert Note
- Add Precision
- Profit Analyst (Alt + A)
- Footage Calculator (Ctrl + K)
- Square Footage Calculator (Ctrl + S)
- Insert Subtotal
- Update to Current Price
- Update All to Current Prices
- Search Invoice / Quote
- Add Serial #
- Find Next Serial # Warning
- Weigh Item
- Copy (Ctrl + C)
- Paste (Ctrl + V)

Summary:

Part Number	Description	Quantity	Price	Extension
LUMB345	HARDWOOD FLOORING		3.99	
<b>Total \$</b>				<b>4.37</b>

- Calculate square foot quantities for an invoice item based on dimensions (width/length) and # pieces that you enter.
- Quantities are recorded in a note.
- Right-click the item to access the calculator from the Quick Access menu or press Ctrl + S

Tax	Def	Net	Part Number	Description	Quantity	Price	Extension
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	LUMB345	HARDWOOD FLOORING	EACH	103.40	\$ 3.99 \$ 412.57
0	0	0	LUMB345	3.99			
20@1-8.00X2-6.00 10@1-0.00X2-0.00				NOTES			

## Numbered quotes

Invoice / Quote

Checkout

Rewards

Credit 0.00

Customer 100 - MARY SMITH

Address 1 100 MAIN ST

Tax	Def	Net	Part Number	Des
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Quote # 6	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21095	6 X 5/8 PH FL WOOD
4	0		21095	1.29
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21090	4X1/2 PH FL WOOD S

Thanks for shopping with us!

Your Local Hardware Store

123-456-7890

MARY SMITH  
100 MAIN ST  
PRETTY CITY, OR 12345  
1234567890 ACCOUNT #: 100

ITEM	QTY	SALE/REG	EXT
Quote # 6			
21095	5.00	1.29	6.45
EACH			
6 X 5/8 PH FL WOOD SC ZN			
21090	10.00	1.29	12.90

Recall Transaction

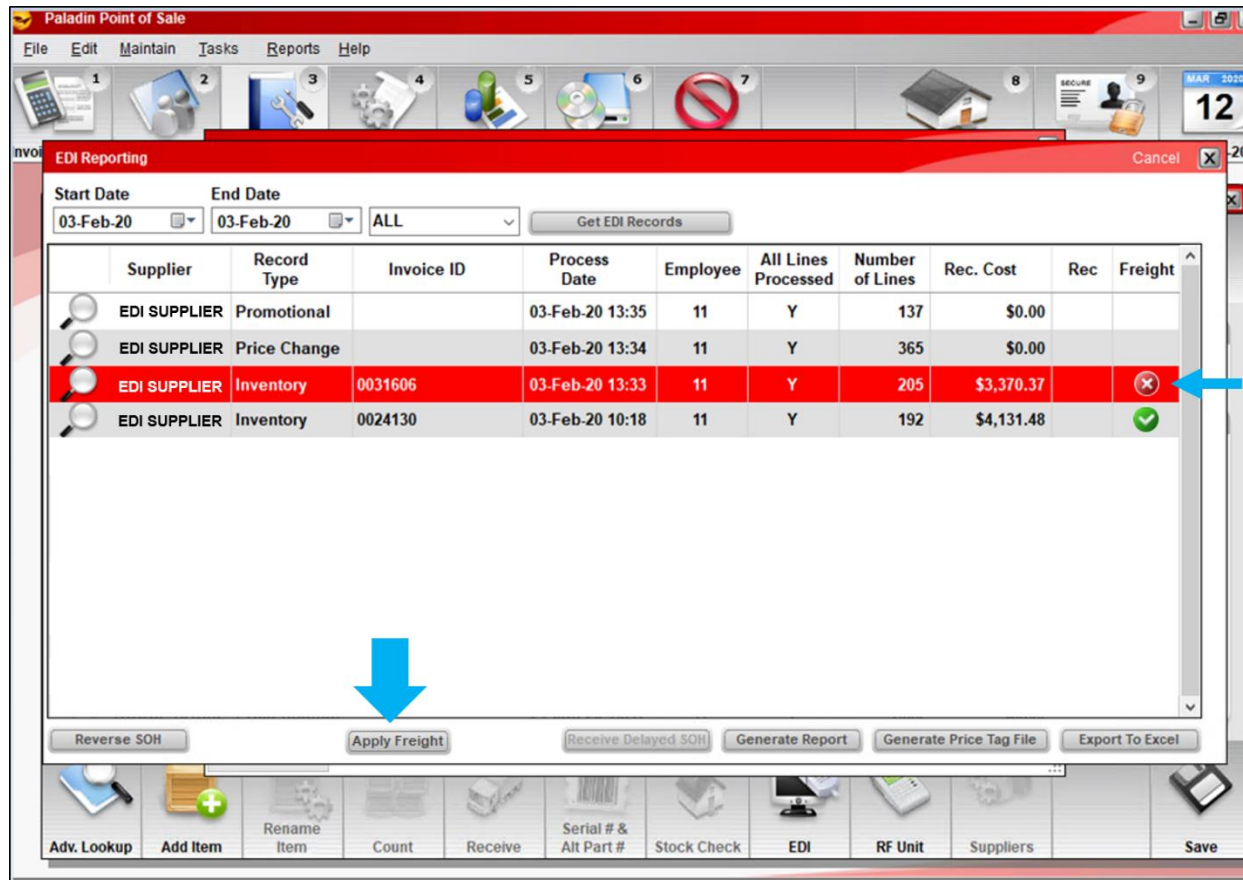
☐ Suspended Sale
 ☒ Quote — Order
 ☐

☐ Show for all customers

Name	Memo
Mary Smith	Quote # 6: Office remodel

- Incremental quote numbers can be automatically added for easy reference.
- Find quotes quickly by number when your customer is ready to buy.
- Turn on quote numbers in **File > Setup > Invoice (Store)** tab, select **Enable Quote Numbers**.

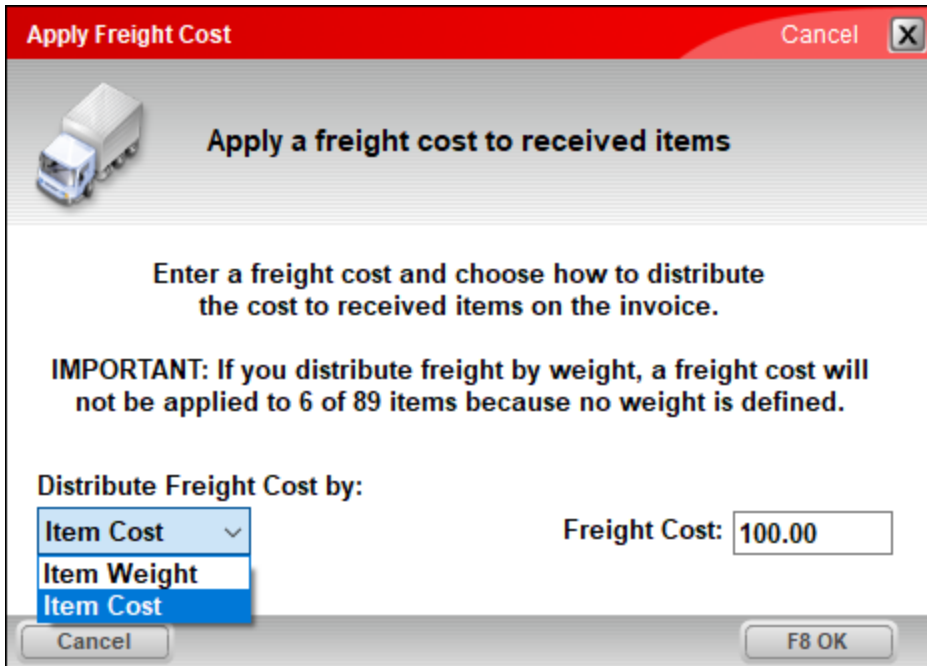
## Apply freight cost to EDI invoice items



- Apply a freight cost to an EDI invoice and then distribute the cost across its received items in the **EDI Reporting** window.
- Freight column icons identify invoices that are eligible for a freight cost (✗) and invoices where freight has been applied (✓).

This feature is already available for manual receiving.

## Apply freight cost to EDI invoice items



Apply Freight Cost

Cancel

Apply a freight cost to received items

Enter a freight cost and choose how to distribute the cost to received items on the invoice.

IMPORTANT: If you distribute freight by weight, a freight cost will not be applied to 6 of 89 items because no weight is defined.

Distribute Freight Cost by:

Item Cost

Item Weight

Item Cost

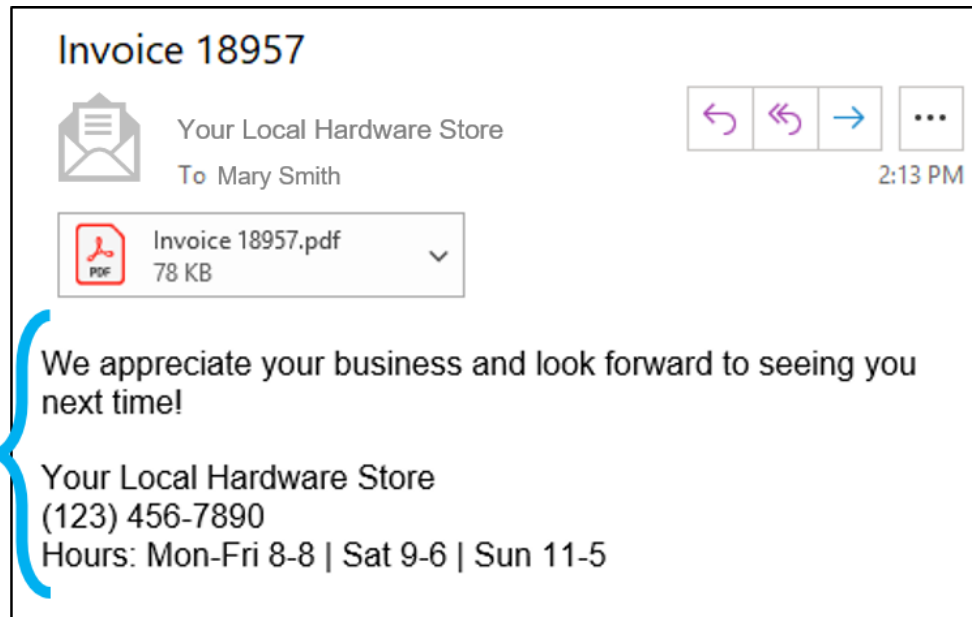
Freight Cost: 100.00

Cancel

F8 OK

- Freight costs can be distributed by item cost or item weight.
- **Tip** It's a best practice to apply freight cost soon after the EDI invoice is processed and before received items are sold.

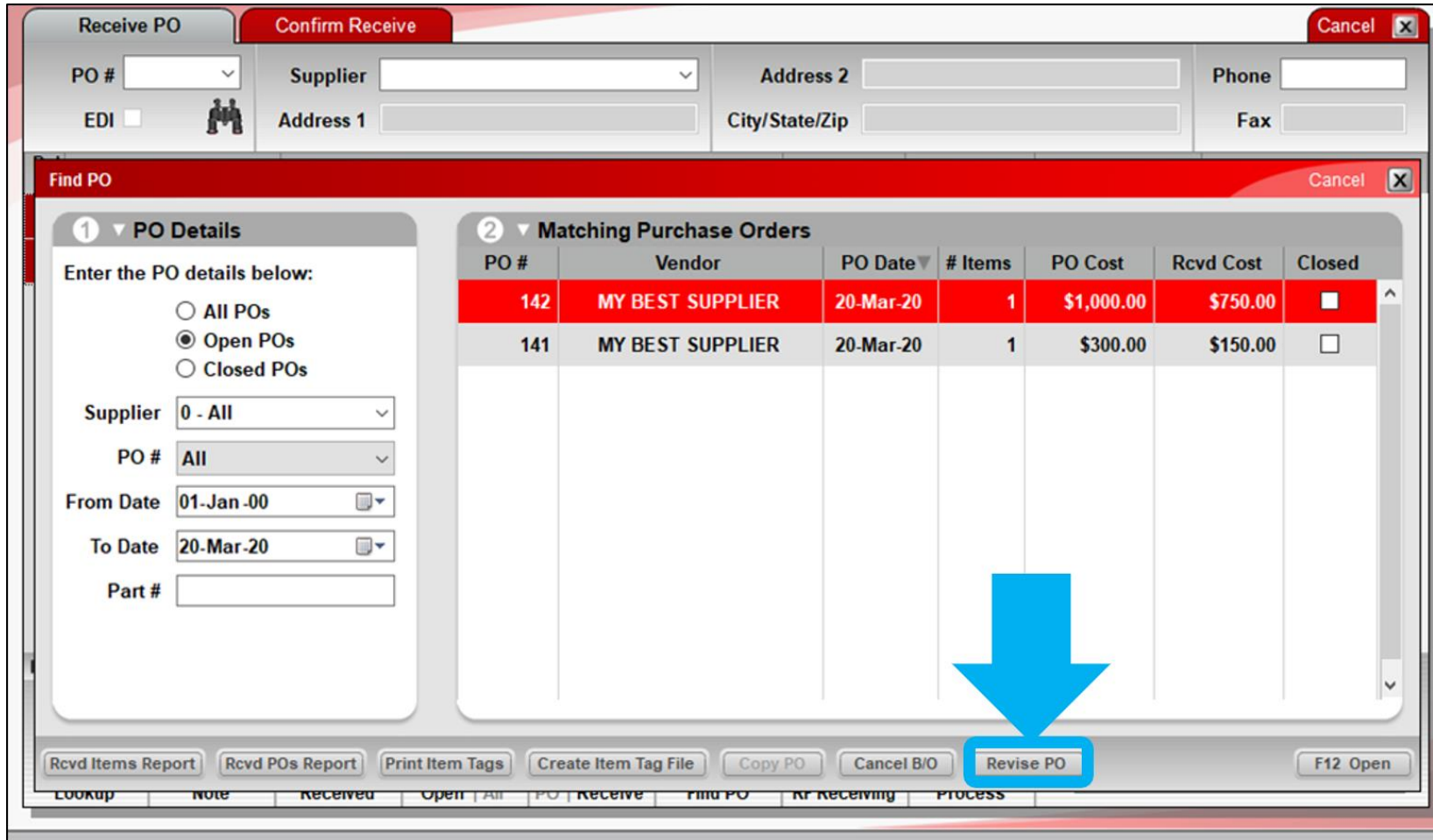
## Customized email invoice messages



- Add custom message, your store hours, a note about upcoming promotions or other custom text when your client opts for an email invoice.
- Enter your text in **File > Setup > Forms tab > Email Message** box.



## Create a new purchase order for backordered items



Receive PO | Confirm Receive | Cancel

PO #  Supplier  Address 2  Phone   
EDI ☐ Address 1  City/State/Zip  Fax

Find PO | Cancel

1 PO Details

Enter the PO details below:

☐ All POs  
☒ Open POs  
☐ Closed POs

Supplier   
PO #   
From Date   
To Date   
Part #

2 Matching Purchase Orders

PO #	Vendor	PO Date	# Items	PO Cost	Rcvd Cost	Closed
142	MY BEST SUPPLIER	20-Mar-20	1	\$1,000.00	\$750.00	<input checked="" type="checkbox"/>
141	MY BEST SUPPLIER	20-Mar-20	1	\$300.00	\$150.00	<input type="checkbox"/>

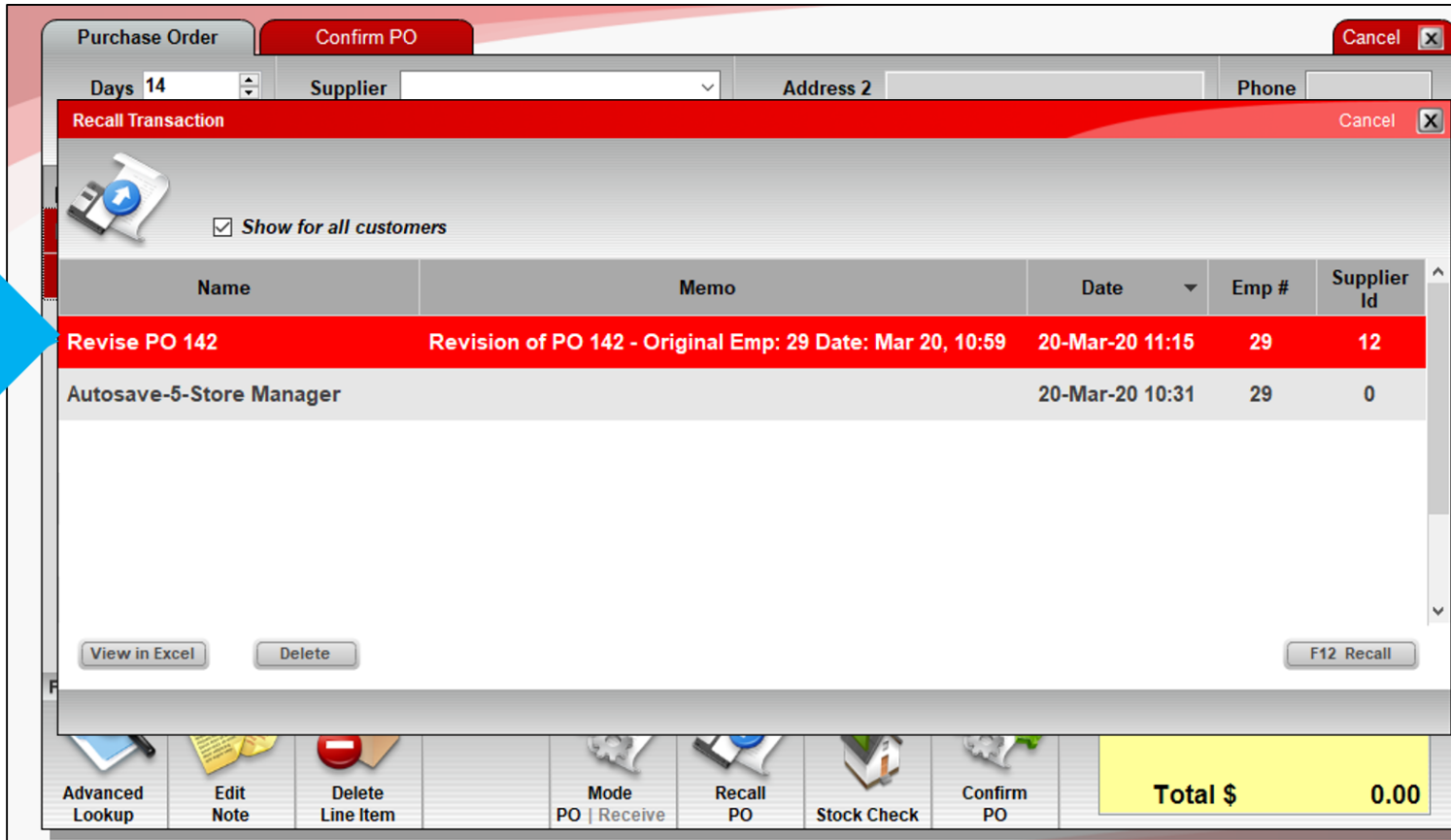
Rcvd Items Report | Rcvd POs Report | Print Item Tags | Create Item Tag File | Copy PO | Cancel B/O | Revise PO | F12 Open

Lookup | Note | Received | Open | All | PO | Receive | Find PO | Rcvd | Receiving | Process

- Create a new purchase order form a PO with backordered items.
- The existing PO will be closed and a new PO created for the backordered items.
- To access this feature, use **Find PO** to locate the purchase order and then click **Revise PO**.

## Create a new purchase order for backordered items

- The new PO name is prefixed with “Revise PO” and contains the prior PO’s #.
- It appears automatically in the **Recall Transaction** window.



Purchase Order

Confirm PO

Days 14

Supplier

Address 2

Phone

Recall Transaction

☒ Show for all customers

Name	Memo	Date	Emp #	Supplier Id
Revise PO 142	Revision of PO 142 - Original Emp: 29 Date: Mar 20, 10:59	20-Mar-20 11:15	29	12
Autosave-5-Store Manager		20-Mar-20 10:31	29	0

View in Excel

Delete

F12 Recall

Advanced Lookup

Edit Note

Delete Line Item

Mode PO | Receive

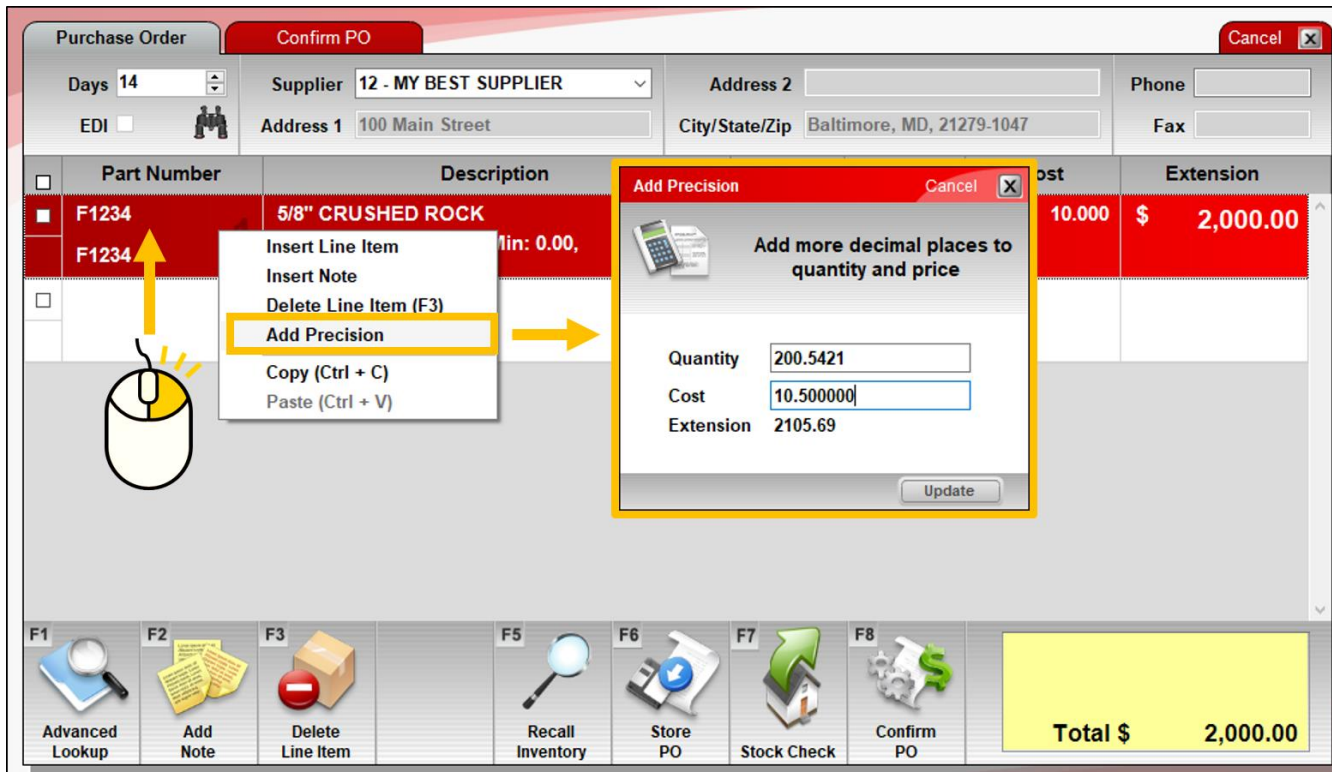
Recall PO

Stock Check

Confirm PO

Total \$ 0.00

# Add precision to PO quantity and price



The screenshot shows a 'Purchase Order' window with a 'Confirm PO' tab. The window includes fields for 'Days' (14), 'Supplier' (12 - MY BEST SUPPLIER), 'Address 1' (100 Main Street), 'City/State/Zip' (Baltimore, MD, 21279-1047), 'Phone', and 'Fax'. A table lists line items, with the first item being 'F1234 5/8" CRUSHED ROCK' with a quantity of 10.000 and a cost of \$ 2,000.00. A right-click context menu is open over the first line item, with 'Add Precision' highlighted. An arrow points from this menu to a 'Add Precision' dialog box. The dialog box has fields for 'Quantity' (200.5421), 'Cost' (10.500000), and 'Extension' (2105.69), with an 'Update' button at the bottom. A mouse cursor icon is shown clicking on the 'Add Precision' menu item. At the bottom of the window, there is a toolbar with icons for 'Advanced Lookup', 'Add Note', 'Delete Line Item', 'Recall Inventory', 'Store PO', 'Stock Check', and 'Confirm PO'. A yellow box at the bottom right displays 'Total \$ 2,000.00'.

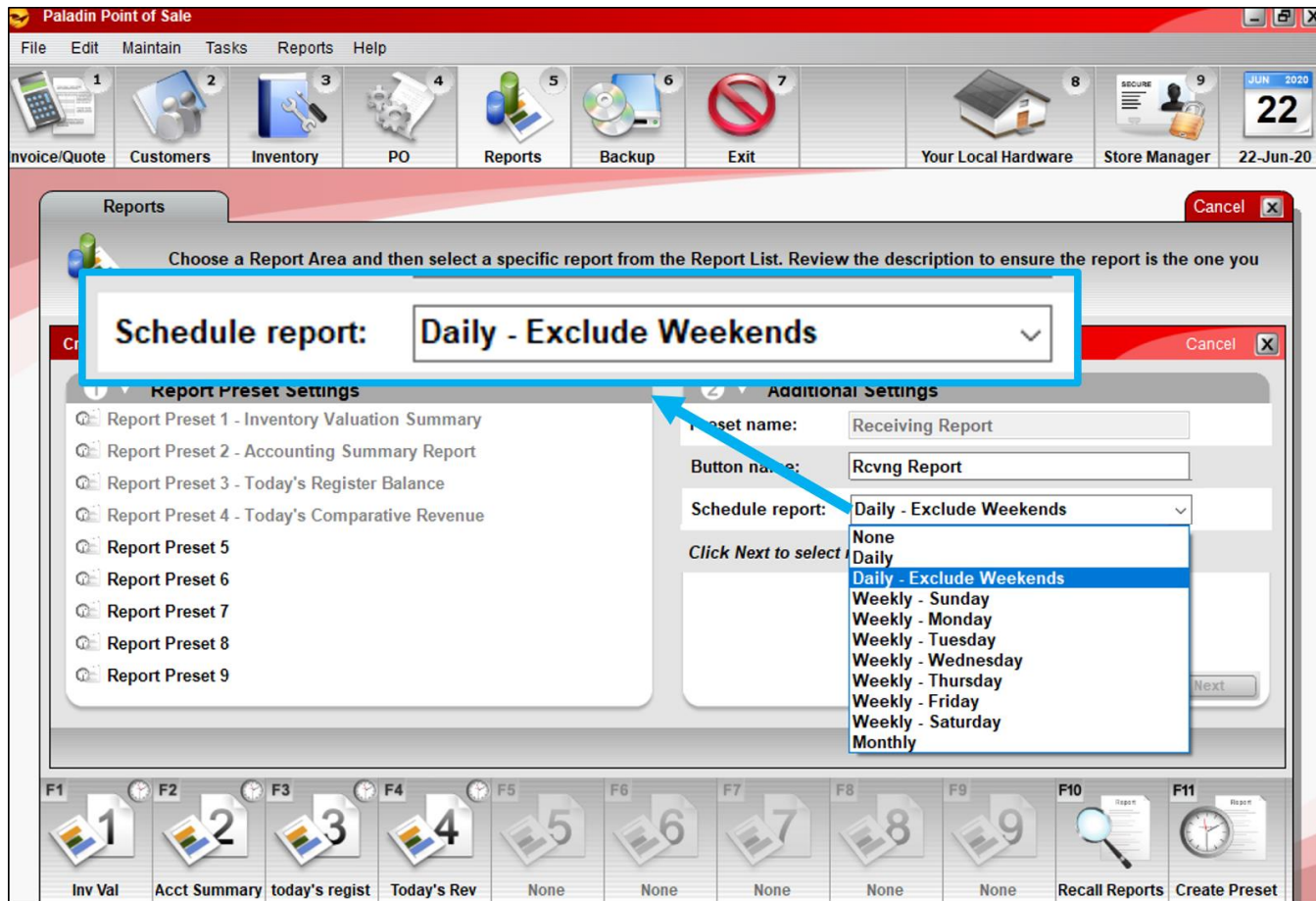
Part Number	Description	Quantity	Cost	Extension
F1234	5/8" CRUSHED ROCK	10.000	\$ 2,000.00	

Quantity: 200.5421  
Cost: 10.500000  
Extension: 2105.69

Total \$ 2,000.00

- Add decimal places to line item quantities and prices on purchase orders.
- To add more precise values, right-click the line item and select **Add Precision** from the Quick Access menu.

## Schedule reports for weekday only



Schedule reports to run on weekdays only with a new **Daily – Exclude Weekends** option.

# Excel version of the Credit Card Deposit Report

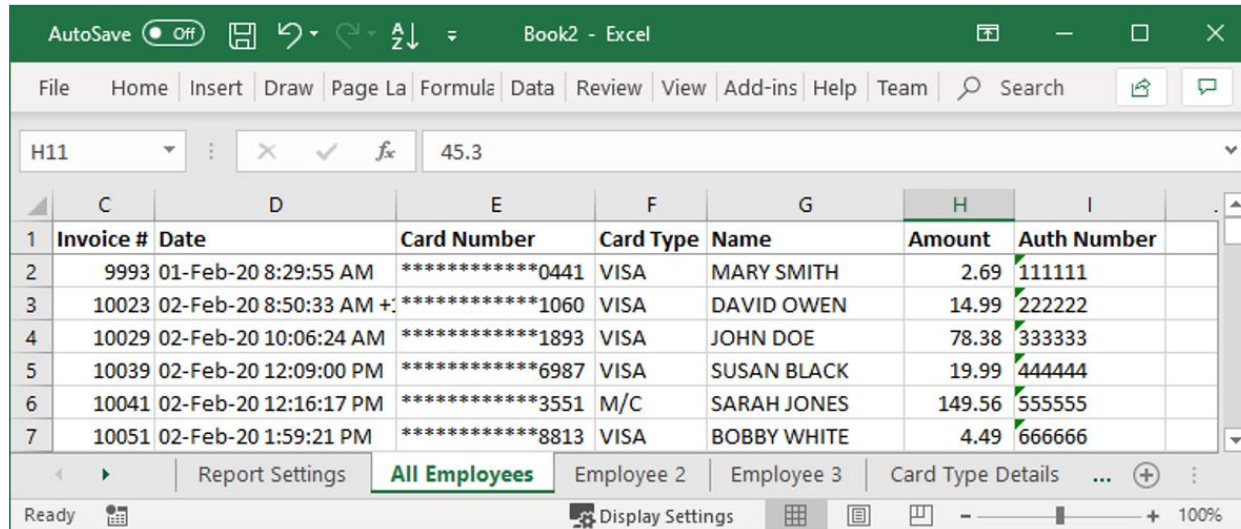
Credit Card Deposit

**1** ▼ **Report Settings**

Selection	Beginning	Ending
InvoiceDates	02-Feb-20 <span style="font-size: 0.8em;">📅</span>	02-Feb-20 <span style="font-size: 0.8em;">📅</span>

**SearchBy**    ☐ Terminal    ☒ **Employee**

**Export to Excel?**    ☒



The screenshot shows an Excel workbook titled "Book2 - Excel". The active sheet is "All Employees". The data is displayed in a table with the following columns: Invoice #, Date, Card Number, Card Type, Name, Amount, and Auth Number. The data rows show transactions for various employees, including Mary Smith, David Owen, John Doe, Susan Black, Sarah Jones, and Bobby White.

Invoice #	Date	Card Number	Card Type	Name	Amount	Auth Number
9993	01-Feb-20 8:29:55 AM	*****0441	VISA	MARY SMITH	2.69	111111
10023	02-Feb-20 8:50:33 AM	*****1060	VISA	DAVID OWEN	14.99	222222
10029	02-Feb-20 10:06:24 AM	*****1893	VISA	JOHN DOE	78.38	333333
10039	02-Feb-20 12:09:00 PM	*****6987	VISA	SUSAN BLACK	19.99	444444
10041	02-Feb-20 12:16:17 PM	*****3551	M/C	SARAH JONES	149.56	555555
10051	02-Feb-20 1:59:21 PM	*****8813	VISA	BOBBY WHITE	4.49	666666

- View and analyze credit card transactions easily with a new Excel option.
- The Excel workbook includes separate worksheets (tabs) for each employee or terminal, depending on the option you choose.



## “Customer Friendly” Transaction Report

- View a **Customer Friendly** version of the Excel Transaction Report that omits department, cost and margin data.
- If you want the original view, select **Accounting Department**.

Transaction Report - Excel Cancel

1 Report Settings - limited to a maximum of 31 days		
Selection	Beginning	Ending
Invoice Date*	16-Jul -20	16-Jul -20
PartNumber		ZZZZZZZZZZ
Terminal	0	000000000

2 Additional Settings	
Show invoice notes	<input type="checkbox"/>
Skip account payments	<input type="checkbox"/>
Detail Display	<input checked="" type="radio"/> Customer friendly <input type="radio"/> Accounting Department

## Automatically exclude special orders from rewards



**SPECIAL ORDER**

Your Local Hardware Store  
123-456-7890

**SOLD TO:**  
(123) 456-7890  
MARY SMITH  
100 MAIN ST  
PRETTY CITY 12345

**SHIP TO:**  
MARY SMITH  
100 MAIN ST  
PRETTY CITY 12345

INVOICE #	0
ACCOUNT #	100
DATE	21-Jul-20
TIME	13:53
EMPLOYEE	29 - Store M.
TERMINAL	7
PAGE #	1

ITEM	DESCRIPTION	QTY	SALE	U/M	EXT
Quote # 17					
Special Order - Customer 100: MARY SMITH					
Special Order - Customer Phone: (123) 456-7890					
SO00002	Custom marble countertop	1.00	2,000.00	None	2000.00
Desired Date on Hand: 21 Jul 2020					

- Prevent special orders from earning rewards.
- Available for Ace Rewards, Rich Rewards or Repeat Rewards.
- Create a new no-rewards class (method varies by rewards program), and set **Default Class for Special Order Items (Company tab)** to the class ID.

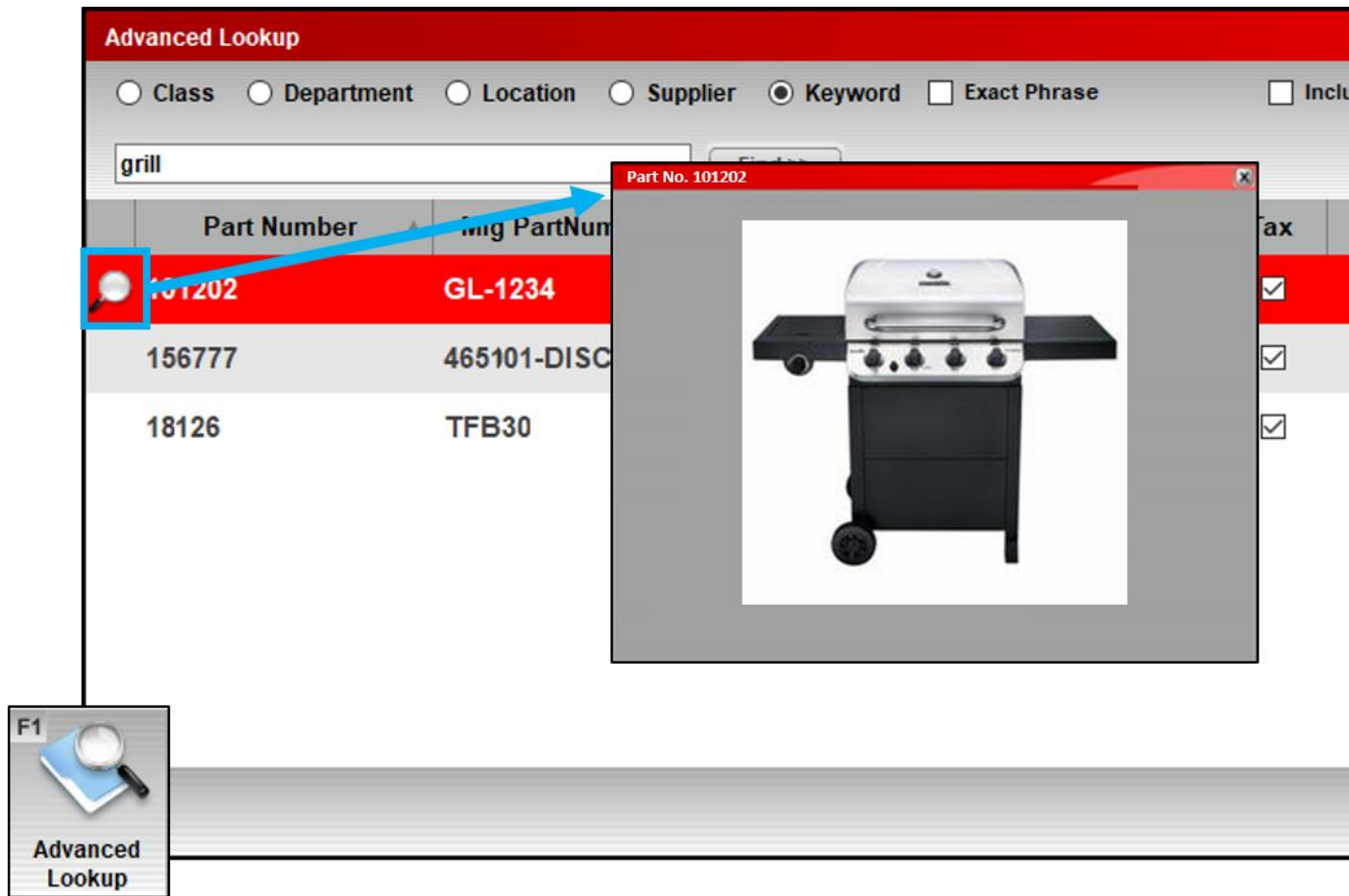
## EMV stores: Swipe credit cards to put them on-file in Paladin



- For EMV-enabled stores, a new checkbox lets you optionally swipe a credit card to put it on-file in Paladin.
  - This feature is already available for stores that are not setup for EMV.
- To swipe the card instead of manually-enter the card number, when you start the on-file process, in the **Device Manager** window, clear (deselect) the **Manual Entry** checkbox that is selected by default.



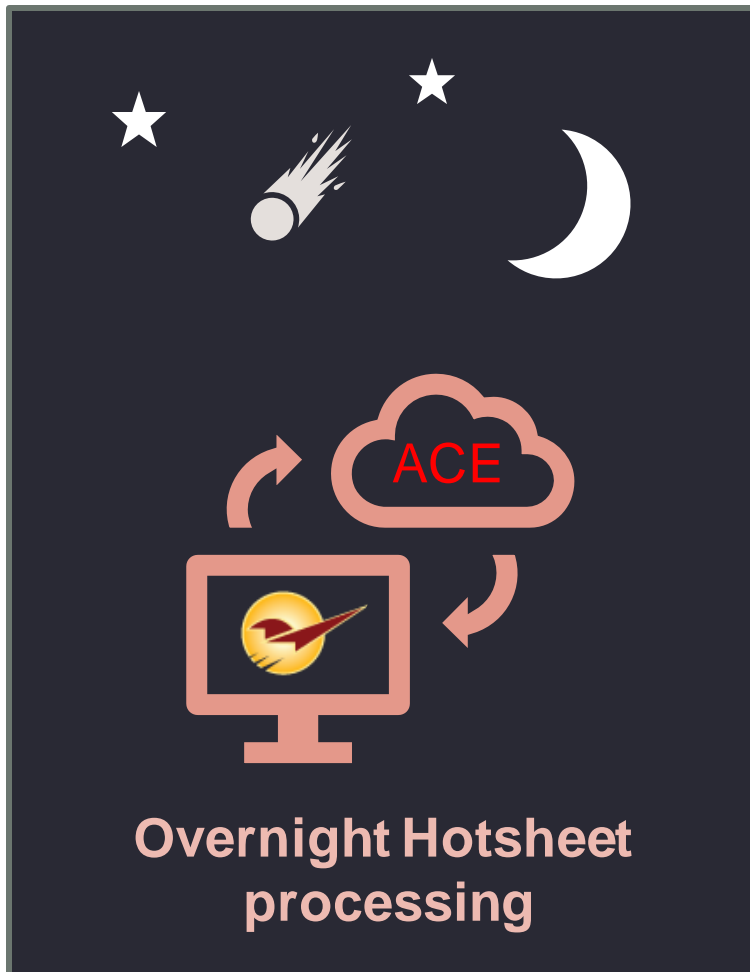
## Product image viewer in Advanced Lookup



- In the **Advanced Lookup** window, a magnifying glass will open a product image (when available).
- Product images are added during EDI processing and will increase in number over time.
- This feature is available for True Value and Ace Hardware.

# Ace Hardware features

## Ace Hotsheets process automatically overnight



- Paladin EDI will automatically process Ace Hotsheets and maintenance updates overnight (4 am local time).
- Price increases are delayed to ensure your bin tag prices aren't lower than the inventory prices.
- Ace EDI invoices are still processed manually.
- A manual step (**EDI [F9] > Download Files**) is still required to process EDI invoices and delayed prices updates.
- However, your EDI processing wait time will be short because the bulk of the processing (Hotsheets and maintenance) was done overnight.

# Revenue Report update for Ace Instant Savings and Dynamic Promotions

TODAY'S COMPARATIVE REVENUE

PAGE 1

SELECTION	BEGINNING	ENDING
EMPLOYEE	0	999999999
TERMINAL	0	999999999
SHOW PRIOR YEAR COMPARATIVE TOTALS? X		
DETAIL BY DEPARTMENT? X		

THIS PERIOD	
SEARCH BETWN	
Monday	08-Jun-20
Monday	08-Jun-20

LAST YEAR	
SEARCH BETWN	
Saturday	08-Jun-19
Saturday	08-Jun-19

DATE STAMP	
RAN ON	08-Jun-20
AT	13:48
EMP#	1

REVENUE SOURCES

THIS PERIOD				LAST YEAR			
SOURCE	REVENUE AMOUNT	% OF SALES	# OF INV	REVENUE AMOUNT	% OF SALES	# OF INV	
CASH	5.51	100.0%	296	1681.38	27.5%	1	
CHARGE	0.00	0.0%	1	4431.17	67.0%	206	
CHG CARD	0.00	0.0%	0	0.00	0.0%	0	
CHECK	0.00	0.0%	0	0.00	0.0%	0	
INST SAV	0.00	0.0%	7	31.00	0.5%	7	
DYN PROM	0.00	0.0%	22	133.42	2.0%	22	
WEBSTORE	0.00	0.0%	2	264.00	4.0%	2	

FOR TRANSACTIONS  
BEFORE JUNE 1, 2020

CASH SOURCES

THIS PERIOD		LAST YEAR	
SOURCE	CASH AMOUNT	% OF CASH	CASH AMOUNT
CASH	5.51	100.0%	1681.38
CHG CARD	0.00	0.0%	4431.17
CHECK	0.00	0.0%	0.00
PAID OUT	0.00		0.00
CASHDROP	0.00		0.00

NET \$	5.51	100%	6616.61	100%
GROSS \$	+5.51	0.00	+6782.88	-166.27
CUSTOMER COUNT	1		389	

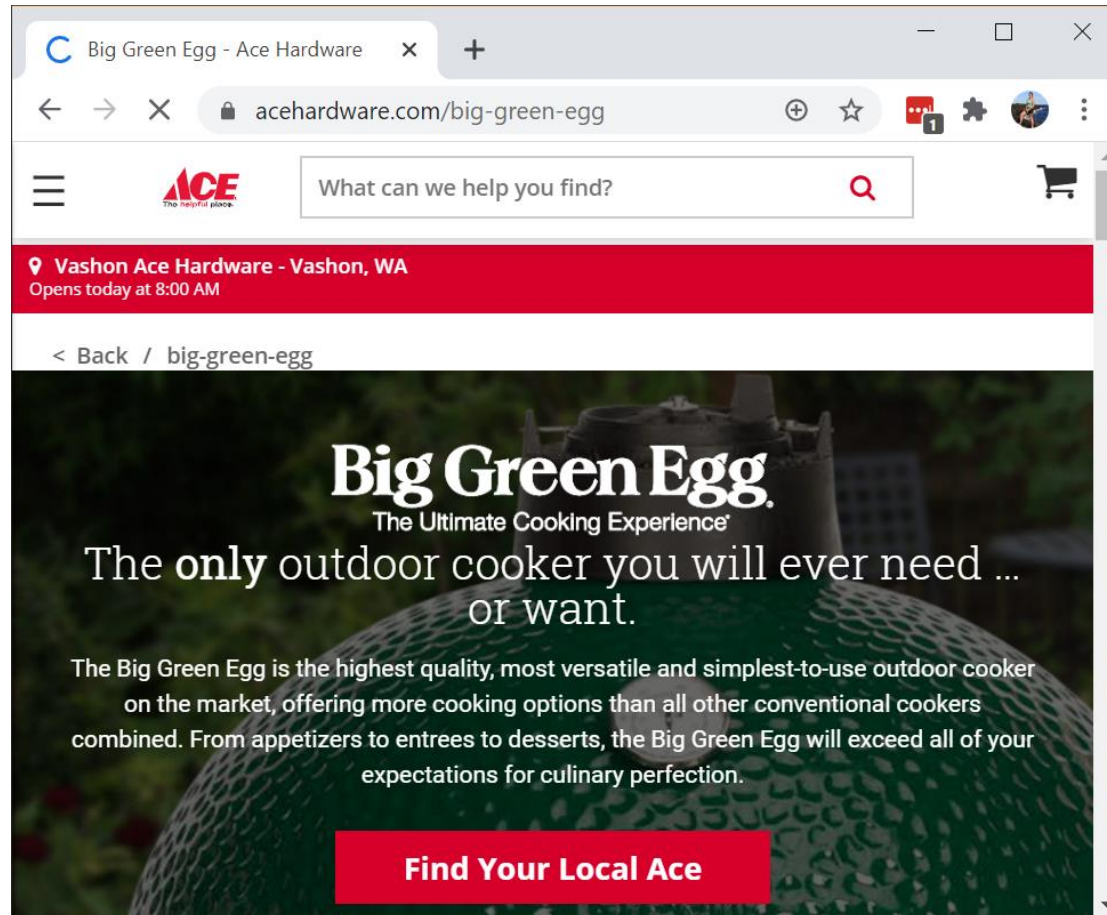
TOTAL	5.51	100%	6112.55	100%
ROA	0.00	DSCNT	0.00	

		THIS PERIOD				LAST YEAR				
LINE #	DEPT ID	DEPT NAME	NUMBER OF ITEMS	SALES COST	REVENUE	MARGIN	NUMBER OF ITEMS	SALES COST	REVENUE	MARGIN
1	10	CLEANING SUPPLIE	1	3.68	5.98	38.5%	18	120.20	200.63	40.1%
2	14	PAIN	0	0.00	0.00	0.0%	67	387.66	737.18	47.4%
3	20	HAND	0	0.00	0.00	0.0%	62	406.75	679.79	40.2%
4	30	FLASHLIGHTS / LI	0	0.00	0.00	0.0%	10	86.11	148.28	41.9%
5	34	ELECTRICAL SUPPL	0	0.00	0.00	0.0%	32	77.49	168.48	54.0%
6	40	PLUMBING SUPPLIE	0	0.00	0.00	0.0%	108	306.31	726.77	57.9%
7	10201	Ace Instant Savings	1	0.00	-5.64	100.0	0	0.00	0.00	0.0%
8	10202	Ace Dynamic Prom	1	0.00	-0.98	100.0	0	0.00	0.00	0.0%

FOR TRANSACTIONS  
AFTER JUNE 1, 2020

- After June 1, 2020, Ace Instant Savings and Dynamic Promotions will appear under two new department categories:
  - Ace Inst Savings** (Dept ID 10201)
  - Ace Dynamic Prom** (Dept ID 10202)
- No changes to tax or accounting calculations in Paladin.
- Changes were made to prevent revenue totals from appearing greater than taxable totals when promotions are taxed.

# Support for Big Green Egg online/pick up in store orders



- Big Green Egg items sold on Acehardware.com now require Ace Hardware SKUs.
- To ensure that your customers can purchase Big Green Egg products online from your store, run the BGE SKU conversion too.
- In Paladin, go to **Maintain > Utilities > Ace Utilities > Ace BGE SKU Conversion**

# True Value Hardware features

## New True Value EDI file support

*True Value*



Paladin added support for these True Value EDI files:

- **Fineline Updates** – Updates True Value finelines (weekly).
- **Long Descriptions** – Adds True Value long product descriptions into the Description 3 field in Paladin (**General** tab > **Item Information** pane) for new and updated items (weekly).
- **Images** – Imports product images into Paladin for new and updated items. When available, product images can be viewed in the **Advanced Lookup** window (weekly).
- **Drop Ship** – Process drop ship invoices (daily).
- **RDC Balances** – Update remote stock check data (daily).
- **Vendor Locations** – Update vendor locations (weekly).
- **Vendor Direct Ship Terms** – Process vendor shipment data (daily M-F).

## Support for Weekly Inventory/Pricing uploads

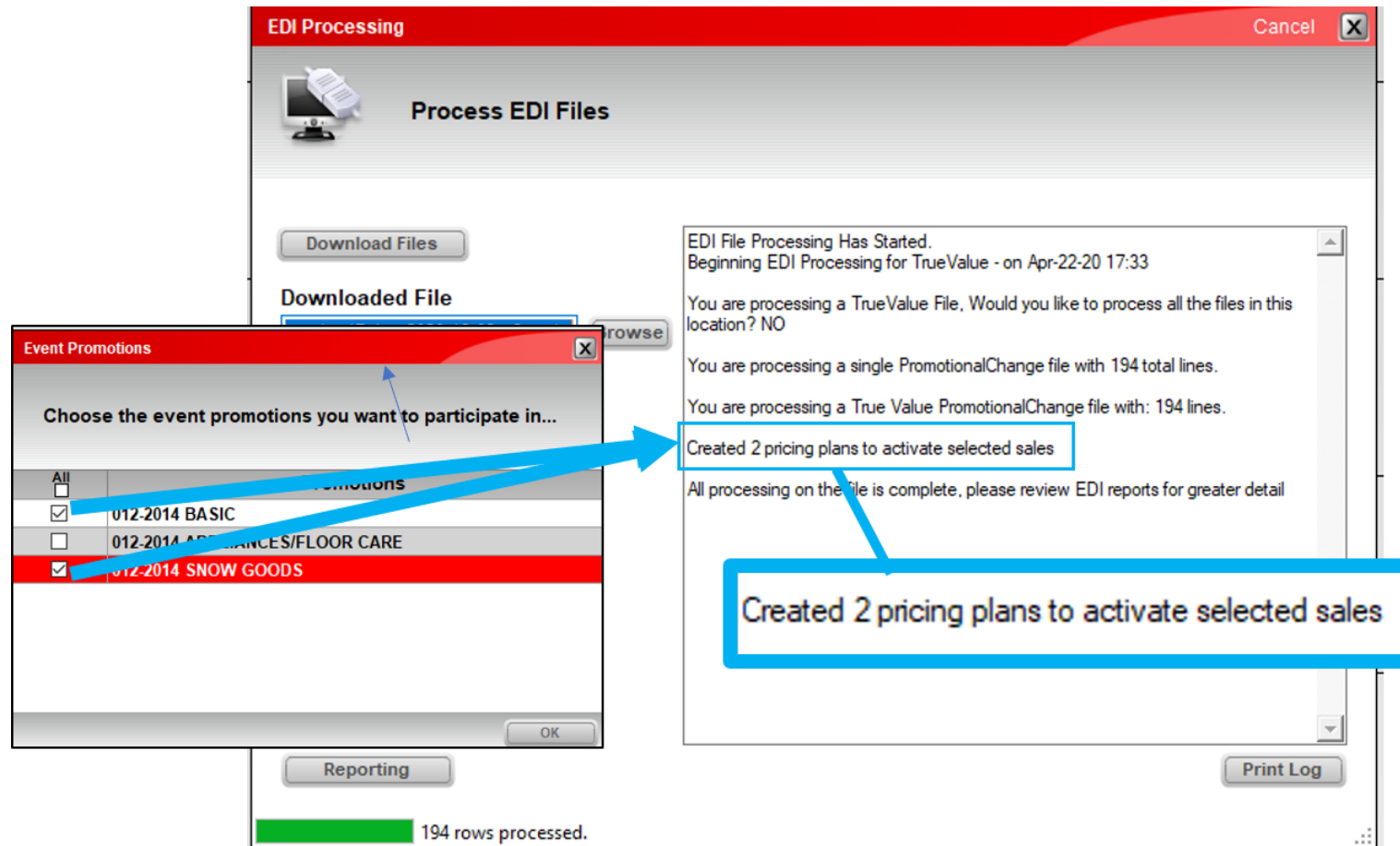
*True Value*



- Paladin added support for daily (end-of-day) pricing and inventory uploads to True Value for both non-True Value and True Value products.
- To enable this upload, go to **File > Setup > Rewards** tab > **True Value Upload** pane, and select **Daily Inventory/Pricing (Spec 98)**




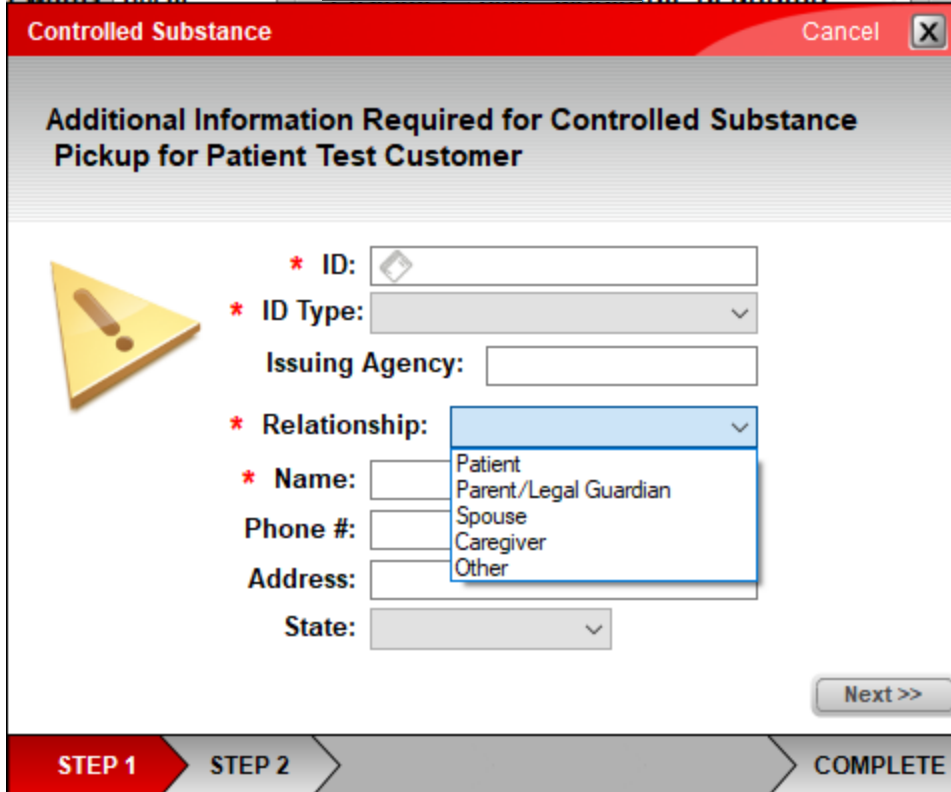
# True Value EDI automatically creates pricing plans



- During EDI processing, when you select True Value promotions. Paladin will automatically create the pricing plans.
- We'll also declutter your sales list by deleting old sales .

# Pharmacy features

# Enhanced Prescription Drug Monitoring Program (ePDMP)

**Controlled Substance** Cancel

Additional Information Required for Controlled Substance Pickup for Patient Test Customer

\* ID:

\* ID Type:

Issuing Agency:

\* Relationship:

\* Name:

Phone #:

Address:

State:

Next >>

STEP 1 STEP 2 COMPLETE

- Record who picks up a prescription further protecting stores and customers from liability and compliance issues.
- This enhancement requires the user to provide the name and ID of the person picking up a controlled substance prescription.
- This feature is currently available for SpeedScript.
- Required in some states, and others are likely to follow.

For additional details, view the

## [Summer 2020 Release Guide](#)

[portal.paladinpos.com/new-features/summer-2020](https://portal.paladinpos.com/new-features/summer-2020)



Next Webinar:

***Streamline Firearms Sales with FastBound***

August 18 @ 9am PT

Register: [portal.paladinpos.com/webinars](https://portal.paladinpos.com/webinars)



Check out our Summer 2020 Release Guide on the Help Portal.

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