



Charles Owen







- Mobile2Checkout<sup>TM</sup> at a glance
- Advantages of Mobile2Checkout<sup>™</sup>
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- Reviewing Mobile2Checkout<sup>™</sup> features
- How to signup for the service
- Learn more



# **V**EBINARS

Take Paladin with you on the go with Mobile2Checkout



# Mobile2Checkout<sup>TM</sup> at a glace

- Checkout items in your store from anywhere, anytime, and in real-time.
- Honor most forms of payment, including credit cards.
- Build & store quotes to sell from your store at a later time.
- Use virtually any Android tablet that is current.



# **WEBINARS**

Take Paladin with you on the go with Mobile2Checkout

# Advantages of Mobile2Checkout<sup>™</sup>



- It's included in your monthly Paladin subscription.
- It's basically FREE, with exception of the tablet itself and optional monthly mobile service.
- It can run on WIFI and/or a mobile connection.
- Use as a line-buster to reduce and expedite backed up customer lines.



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Take Paladin with you on the go with Mobile2Checkout

# Accessing the Mobile2Checkout<sup>TM</sup> app

mobile2.checkout



- Paladin Support will setup the Mobile2Checkout app on your device.
- To open the Mobile2Checkout app on your Android device, tap the icon.





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# Accessing the Mobile2Checkout<sup>TM</sup> app



- A message will appear briefly to let you know that the app has connected to your Paladin Point of Sale system.
- In the Company and Code boxes, enter the Mobile2Checkout app credentials provided by Paladin Support.

**Note:** In many cases, these credentials will be filled in by the app automatically.





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# Accessing the Mobile2Checkout<sup>TM</sup> app



- Tap your store.
- If your store has multiple locations, tap the appropriate store for the sale.





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## Accessing the Mobile2Checkout<sup>™</sup> app

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MOBIL	E <sup>2CHECKOUT</sup>	LOGIN	
EmployeeID:	5		
Password:	*****		

 Enter your Employee ID and Password, and then tap Login.





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## Accessing the Mobile2Checkout<sup>™</sup> app



 Tap Start New Invoice to open the **INVOICE** screen.



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# Reviewing Mobile2Checkout<sup>TM</sup> features

- Search your customer database & associate customers with an invoice
- Scan items into the invoice
- Search the stores inventory and add items to the invoice
- Add items to the invoice manually
- Modify an invoice item's quantity and price

- Add invoice notes
- Straightforward checkout process
- Accept multiple forms of payment
- Email the receipt
- Process item returns
- Saving a transaction for later processing in Paladin Point of Sale
- Recall Mobile2Checkout<sup>™</sup> invoices



### Search your customer database & associate customers with an invoice

All

All

Name Account Numb

Address

Phone

Rewards Numb





 To add a customer to the invoice, tap the Customer magnifying glass, and search for the customer. Tap Type to select a search option.

**Tip** If this search feels familiar, it is. We incorporated the power of our Paladin Point of Sale Advanced Lookup search feature—including its multiple search options—into our Mobile2Checkout<sup>™</sup> app.



## Search your customer database & associate customers with an invoice





• Tap any search result to add the customer to the invoice.



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# Scan items into the invoice

~	INVOICE		=		
		25-Sep-18 1 Term	0:38:41 AM inal: 50002		
Customer			inproyee. o		
John Smith (999)888-7777	Contact Address 100 Pleasant Ave Pretty City, TN 99999				
•					
Add Item		part	number		<u>_</u>
			-		
			/		
ubtotal	1	/	\$ 0.00		
otal	/		\$ 0.00 \$ 0.00		
	rch 🗐	Cancel	Ē		Diago
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- You can add items to the invoice in multiple ways:
- Tap **Scan Item**, and then scan the item's barcode with the camera on your device.

**Note:** Barcode scanner accessories for Android tablets can also be used to scan and add items to the invoice.



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# Search the store's inventory and add items to the invoice





• Tap **Search Inventory**, and search for the item by name or part number. To add a search result to the invoice, tap it.



### Add items to the invoice manually





• Enter the part number in the Add Item box.



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# Modify an invoice item's quantity and price





• To change the quantity or price after you add an invoice item, tap the pencil icon.



2Checkout



### Add invoice notes

#### ▼⊿ 🛿 5:32 MOBILE<sup>2CHECKOUT</sup> ADD NOTE -Note George Brown will pick up + Note Cancel Ø 0 n m 4 C ?123

• To insert a note on the invoice, tap Add Note, and then enter the note text.





#### ♥▲ 🛙 5:44 MOBILE 2CHECKOUT INVOICE $\equiv$ 25-Sep-18 10:38:41 AM Terminal: 50002 Employee: 5 Customer Contact Address John Smith (999)888-7777 100 Pleasant Ave Pretty City, TN 99999 5 Add Item part number 1 12345 qty 1.00 Price 399.99 399.99 1 5 4 Burner Propane Grill George Brown will pick up 5 1 Subtotal \$399.99 Tax \$ 34.31 Total \$433.31 ï 0 Cancel Search Checkout Add Note Invoice

# • Tap **Note** to add the note line item to the invoice.

### Add invoice notes



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### Straightforward checkout process





 When you are ready to collect payment, tap Checkout, and then select a payment option.



# Accepting multiple forms of payment

6:07

INVOI	CE	MOBILE
Amount Due	\$433.31	Signature
Account Charge	>	Please sign below
Cash	>	
CreditCard Payment	>	
		© Clear
5	G	0 9

• Account Charge: Charge the customer's account and collect the customer's signature.



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# Accepting multiple forms of payment



### Cash: Accept a cash payment.



# Accepting multiple forms of payment



 Credit Card: Process a credit card payment and collect the customer's signature.

**Note:** Contact Paladin Support to obtain the point-to-point encryption (P2PE) credit card device for your Worldpay (formerly Vantiv) card processing account.



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### Emailing the receipt

- VA 6:2 MOBILE<sup>2CHECKOUT</sup> EMAIL RECEIPT
  - After the transaction is complete, if you selected a Paladin customer that had an email address on file, the invoice is automatically sent to that email address.
  - If you did not select a customer or if the Paladin customer does not have an email on file, an Email Receipt option appears. If you want to specify an email for the receipt, tap Email Receipt, enter an email address, and then tap **Send**. Otherwise, tap **Done**.

*Note*: You must have email account set up in the default Mail app on your Android device to use the email feature.



#### ♥▲ 0 5:44 MOBILE 2CHECKOU INVOICE $\equiv$ 25-Sep-18 10:38:41 AM Terminal: 50002 Employee: 5 Descripti Customer Otv Price Contact Address John Smith (999)888-777 100 Pleasant Ave Cancel retty City TN 9999 Add Item 1 12345 4 Burner Propane Grill 1 \$399.99 Subtota Tax \$ 34.31 Total \$433.31 1 0 Cance Checkou



### Processing item returns

 To process a returned item, follow the same steps as editing the quantity, and enter a negative quantity.



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# Saving a transaction for later processing in Paladin Point of Sale

	T		♥⊿ 0 5:5	13
MOBILE	INVOICE		=	
Amount Due				
Account Charge			>	
Cash			>	
CreditCard Payment			>	
		Ļ		
Cancel Invoice		Save Invoice		
<	•			



- When you start the checkout process, you can store the transaction, and complete the transaction later in Paladin Point of Sale.
- To store the transaction, after you click Checkout, when the screen where you select a payment type appears, tap Save Invoice, and then enter a Name and Memo to identify the transaction when you recall it later.



# **W**EBINARS

Take Paladin with you on the go with Mobile2Checkout

# Recalling Mobile2Checkout "saved" invoices

Invoice / Quote	Checkout					Cancel 💌		
Rewards	Customer	~	Address 2		Phone			
Credit	Address 1		City/State/Zip		Fax			
Recall Transaction		1				Cancel 🔀		
<ul> <li>Suspended Sale          <ul> <li>Quote — Order</li> <li>Kit</li> <li>Special Order</li> <li>On Hold</li> <li>Delivery</li> </ul> </li> <li>Show for all customers</li> </ul>								
Nar	me 🔺	Memo		Order Date	Emp #	Acct #		
Brown, George		Building supplies		20-Sep-18 11:	58 2	0		
John Smith		Mobile invoice		01-Jan-00 00:	00 2	0		
Jones, Adam		Fence supplies		20-Sep-18 11:	52 2	0		
Owen, Mary		Kitchen granite countertop		20-Sep-18 11:	59 2	0		
Smith, John		Bathroom remodel		16-Oct-18 12:	11 2	0		
Report All	Delete	Update Retail Up Item Payment Re Trans	call action	Oneckout	F	2 Recall		

 To recall a Mobile2Checkout<sup>™</sup> "saved invoice" in Paladin Point of Sale, in the Invoice/Quote module, click Recall Transaction or press F6, and select Quote — Order.

 The invoice will appear in the list with the name and memo that you entered on your device. Highlight the quote and press F12 Recall.





To learn more, see the following resources in our <u>Help Portal</u>:

Paladin goes mobile—Sell anywhere with the Mobile2Checkout app How to use the Mobile2Checkout app on an Android device Paladin Fall 2018 Release Guide

A recording of this webinar will be available at portal.paladinpos.com/webinars.





### Recording available at: portal.paladinpos.com/webinars

