



# User Meeting – Spring 2020



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*Chief Experience Officer*  
March 17, 2020

## ***WHAT YOU'LL LEARN***

### New Release

- Winter 2019-2020 Release Guide
- Introducing Chat Support!

### New Integrations

- Pointy
- Sage & QuickBooks
- Point of Rental
- Deputy
- Ez-Ad

### New Features & Updates



### Special Notices

- Microsoft 7 End of Life

## Winter 2019-2020 Release Guide

You are now operating on the Winter 2019-2020 Release and received the Release Guide via email.

You can also view the guide by visiting the Help Portal and selecting “New Features” on the left menu.

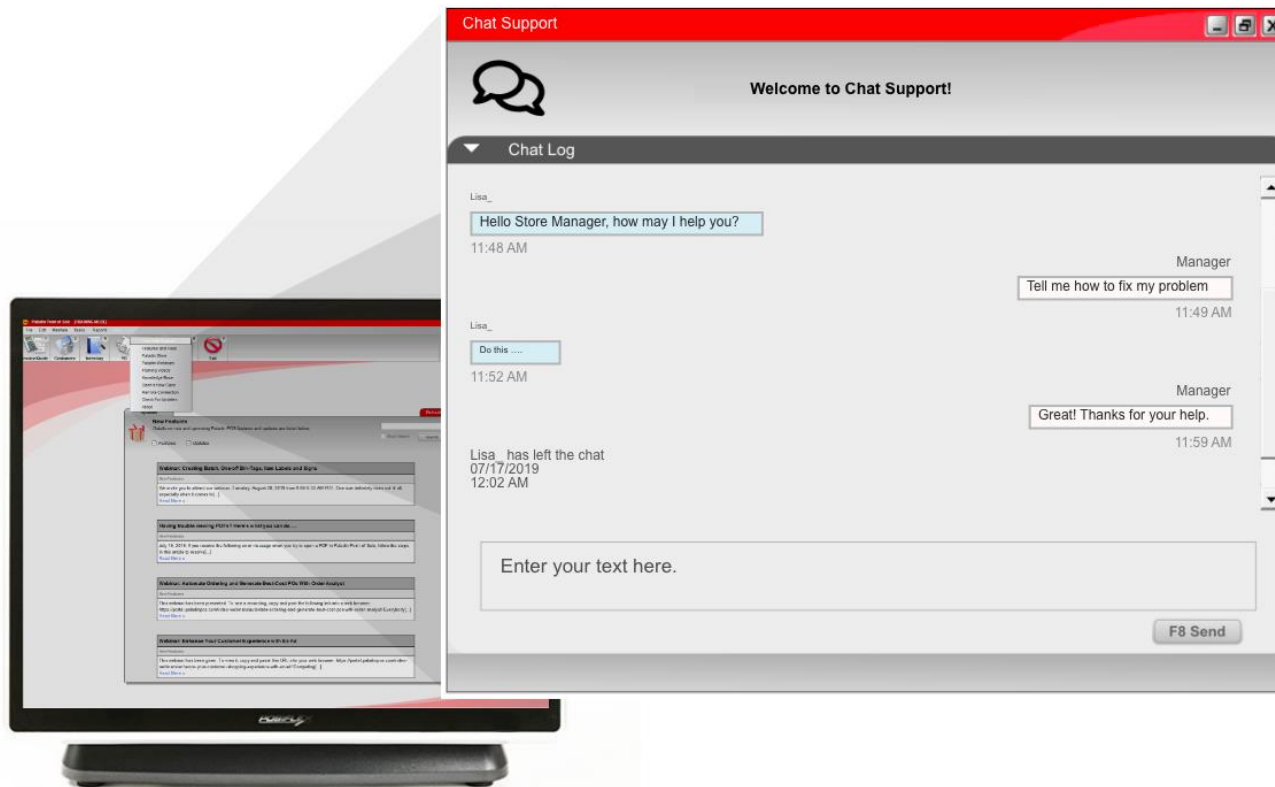
Update 

### The Winter 2019-2020 Release Guide is Available

Unlock your business potential with an array of new features, integrations and much more!

[View the Guide](#)

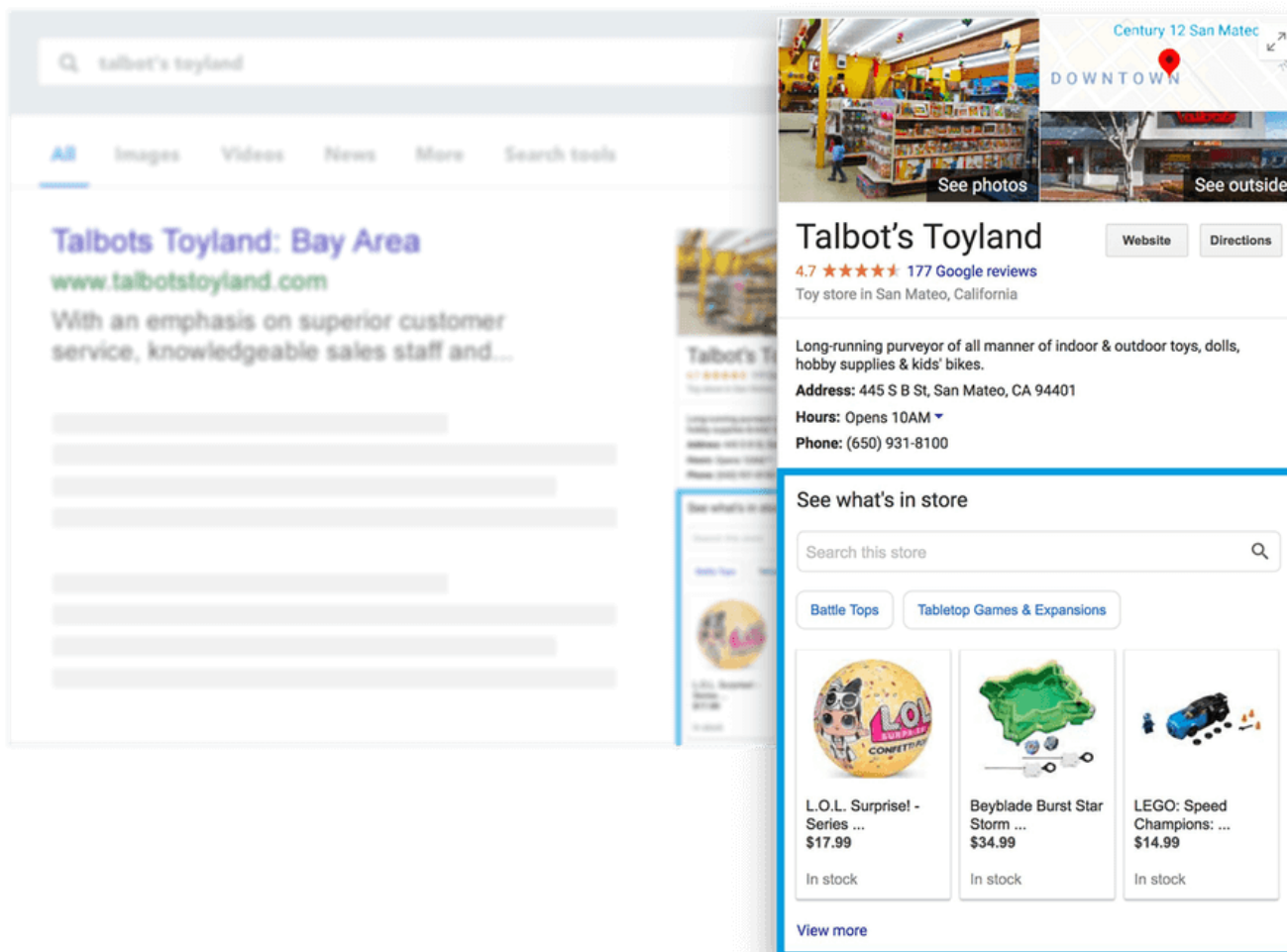
# The industry's best support just got better!



- Help from our expert technicians is now just a couple of clicks away where you need it most – directly in Paladin.
- Simply click “Help” in the top navigation and select “Chat Support” to get your questions answered and challenges addressed quickly and easily.

# New Integrations

# Level the digital playing field with big-box stores

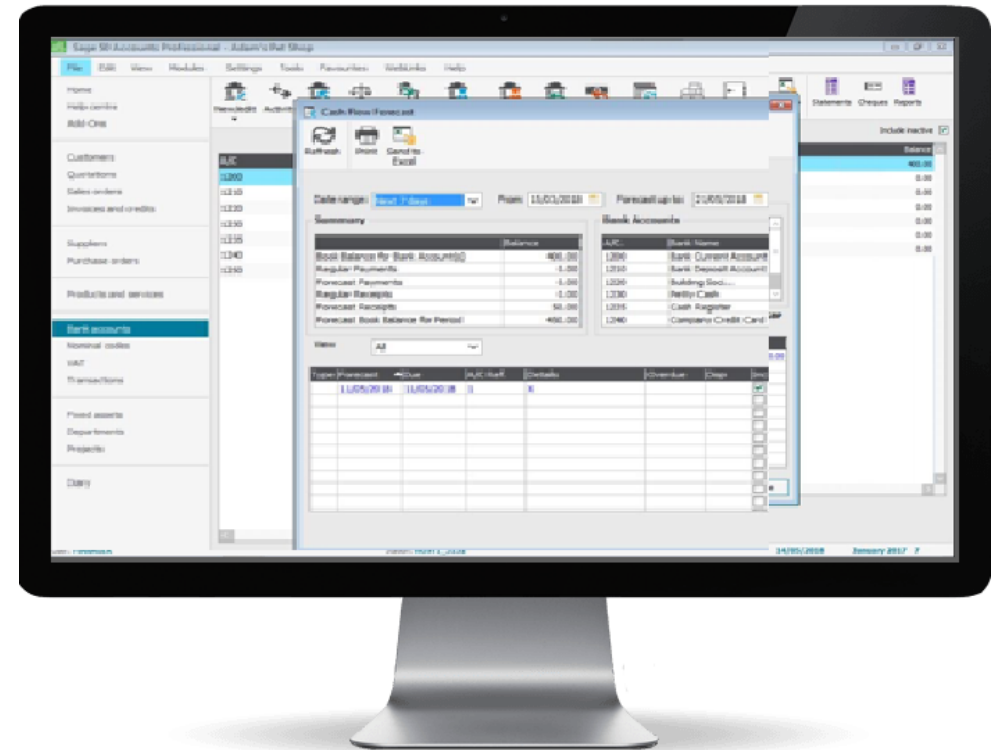


- Pointy puts your products in front of more local shoppers improving your online presence and sales performance.
- Feature your products and pricing within Google searches.
- Position your store and your products at the top of search results.

Sign up at: [pointy.com/paladin](https://pointy.com/paladin)

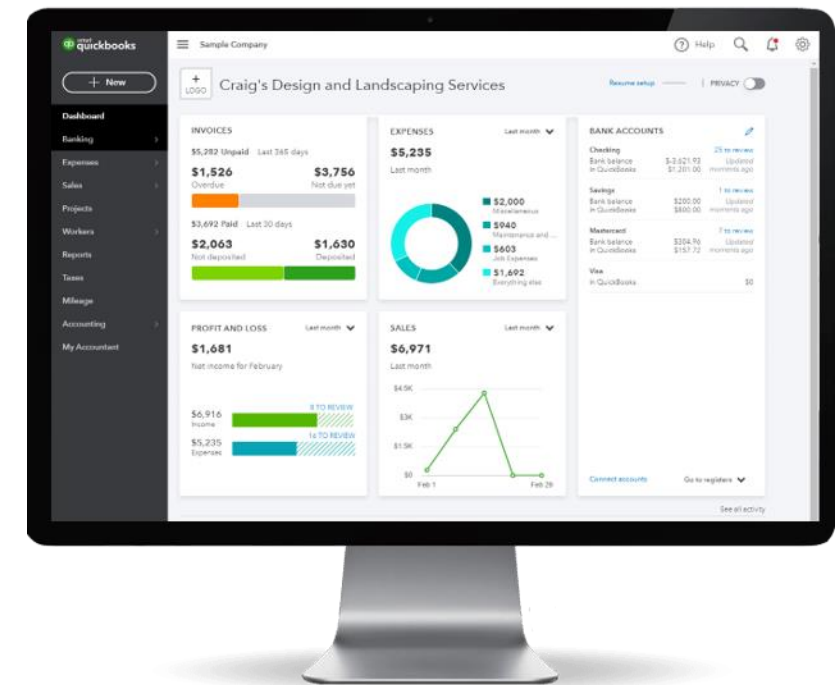
# Accountants rejoice! Financial integration with Sage

- Streamline your accounting practices no matter what size business.
- End of day General Ledger data pushes to Sage.
- Integrates with Sage 50cloud.
- Sage50 invoices show order line-item details and appear shortly after the purchase order is closed in Paladin.



# New QuickBooks integration features

- QuickBooks Online support added.
- Transfer completed purchase orders to QuickBooks automatically.
- QuickBooks invoices will show order line-item details and appear shortly after the purchase order is closed in Paladin.
- Multi-store: Assign QuickBooks class IDs to distinguish general ledger data by store.



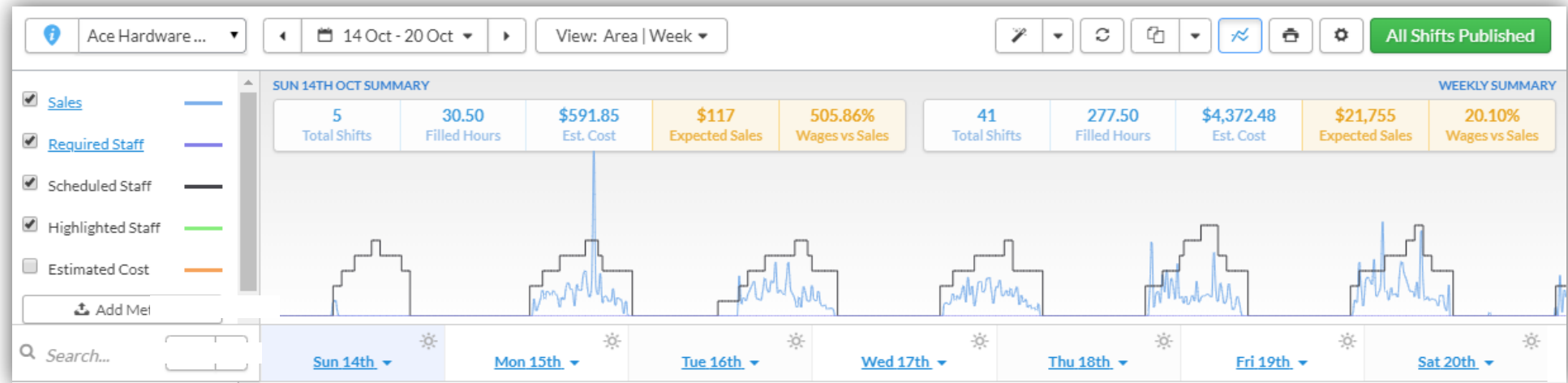


# Make your store the Rental destination



- Rental is a \$63B industry with gross profit between 76%-84%.
- Creates additional retail selling opportunities with add-ons for the project + returning the item.
- Easily set up, manage and track rental contracts, maintenance and inventory.
- Grow your rental department with the Point of Rental integration.

# Time clock & employee scheduling



The integration with Deputy leverages your data to graph forecasted sales and build optimized employee schedules.

## Digital signage + mobile app



**EZ-AD**®

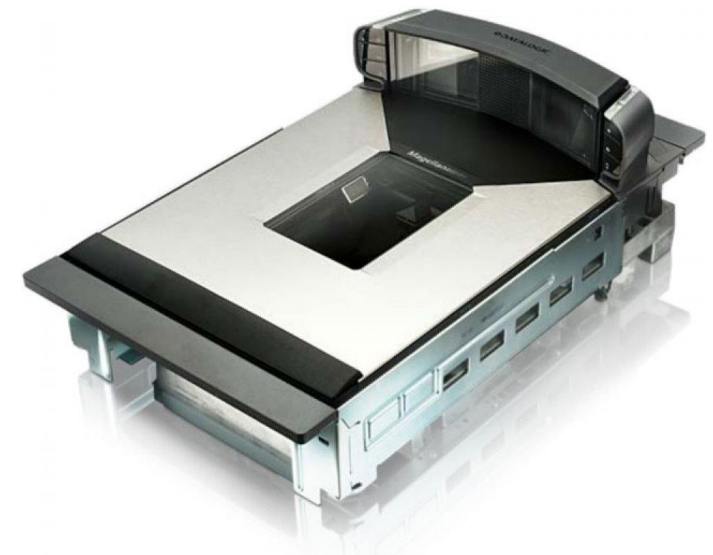
- Easy-to-use suite of marketing technologies.
- In-store digital signage, video, print signs, real-time inventory, pricing and competitive price comparison—all from a single app.
- Sync your POS data & display products in your store.
- Collect customer information through a Spin-To-Win game. Customers love to win!

Sign up at: [www.ezadtv.com/paladin](http://www.ezadtv.com/paladin)

# New Features & Updates

## Sell by weight!

- The [Cardinal Detecto APS30 digital scale](#) makes selling bulk items, from nuts and bolts to flour and fruit, fast and accurate.
- The [Datalogic Magellan 9800i Scanner Scale](#) combines the precision of a high-performance barcode scanner and the accuracy of a digital scale.



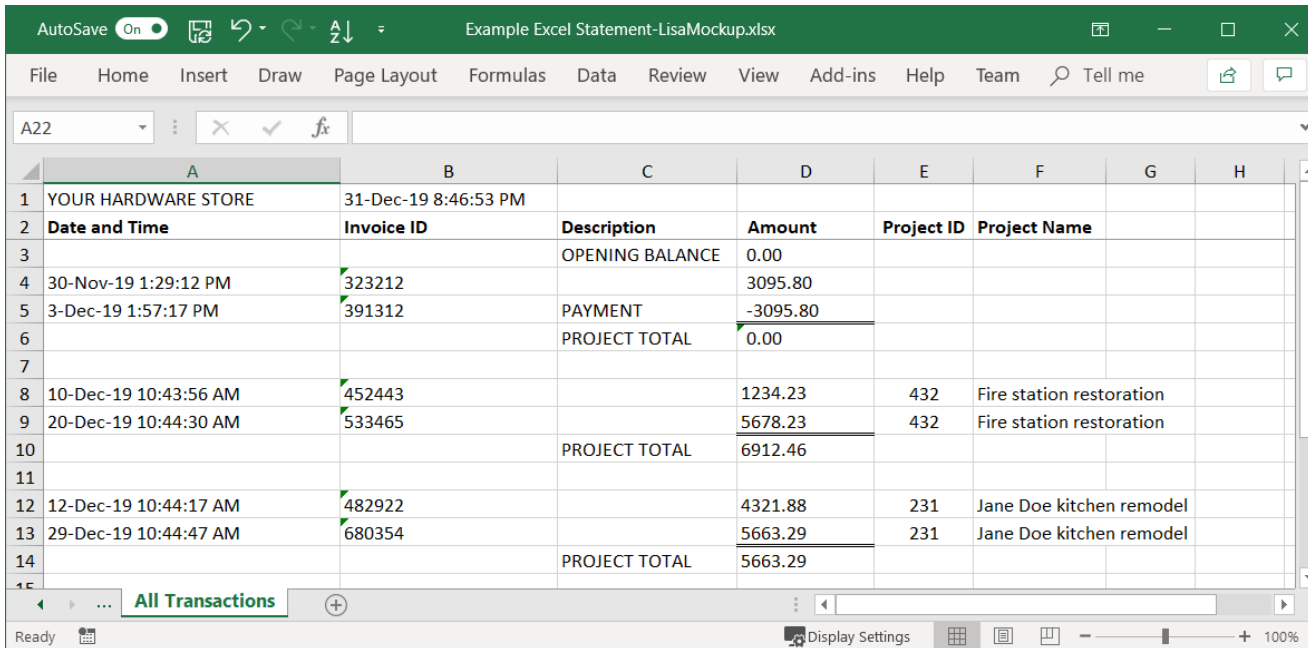
## BOGO's



***BUY ONE  
GET ONE***

- Buy One, Get One discounts are hands-down the most popular sales promotions in the retail industry.
- Our BOGO feature lets you design and customize your own BOGO sales.
- See Pricing Plans and follow the built-in wizard.




# Email statements include charges itemized by Project








	A	B	C	D	E	F	G	H
	Date and Time	Invoice ID	Description	Amount	Project ID	Project Name		
1	YOUR HARDWARE STORE	31-Dec-19 8:46:53 PM						
2			OPENING BALANCE	0.00				
3								
4	30-Nov-19 1:29:12 PM	323212		3095.80				
5	3-Dec-19 1:57:17 PM	391312	PAYMENT	-3095.80				
6			PROJECT TOTAL	0.00				
7								
8	10-Dec-19 10:43:56 AM	452443		1234.23	432	Fire station restoration		
9	20-Dec-19 10:44:30 AM	533465		5678.23	432	Fire station restoration		
10			PROJECT TOTAL	6912.46				
11								
12	12-Dec-19 10:44:17 AM	482922		4321.88	231	Jane Doe kitchen remodel		
13	29-Dec-19 10:44:47 AM	680354		5663.29	231	Jane Doe kitchen remodel		
14			PROJECT TOTAL	5663.29				

- Projects and jobs will be itemized and subtotaled in MS Excel file attached to emailed statements.





# Comparative revenue reports for department groups






AutoSave ☐ Off    excel repor...

File Home Insert Draw Page Form Data Review View Add-ins Help Team Search  

A3    10

	A	B	C	D	E	F	G	H
1			<b>This Period</b>					
2	<b>DEPT ID</b>	<b>DEPT NAME</b>	<b>NUMBER OF ITEMS</b>	<b>SALES COST</b>	<b>REVENUE</b>	<b>MARGIN</b>		<b>NUMBER OF ITEMS</b>
3	10	HAND TOOLS	102	642.01	1197.65	46.4%		0
4	20	FASTENERS	44	208.95	560.05	62.7%		0
5	30	PAINT & SUNDRIES	207	1531.56	2793.56	45.2%		0
6	50	HOUSEWARES	51	352.99	623.59	43.4%		0
7	<b>Totals</b>		<b>404</b>	<b>2735.51</b>	<b>5174.85</b>	<b>47.1%</b>		<b>0</b>
8								
9								

Comparative Revenue | Group Undefined | Group 2 | **Group 7** ...    

Ready  Display Settings    -  + 100%

- View revenue by department groups in the Comparative Revenue report (Excel version).
- Assign group IDs to some or all departments.
- A worksheets is created for each group.

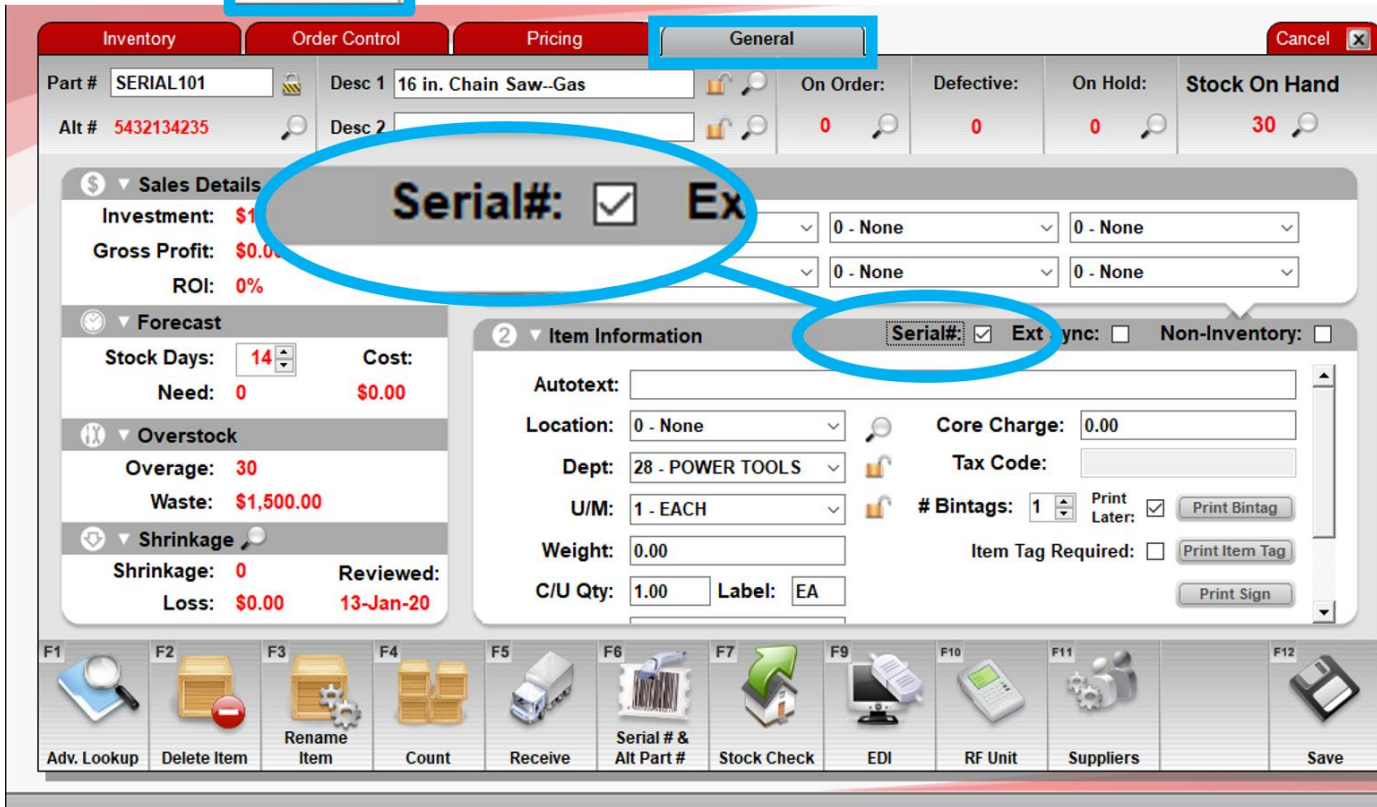


## Auto-print yard orders



- Automatically print yard orders for items that have a yard order location.
- If the auto-print option is not selected, the cashier will be prompted to print the yard order.
- Yard orders must be printed at the time of purchase.

# Serialization

**Inventory** | Order Control | Pricing | **General** | Cancel

Part # SERIAL101 | Desc 1 16 in. Chain Saw--Gas | On Order: 0 | Defective: 0 | On Hold: 0 | Stock On Hand 30

Alt # 5432134235 | Desc 2

**Sales Details**

Investment: \$1,000.00  
Gross Profit: \$0.00  
ROI: 0%

**Forecast**

Stock Days: 14 | Cost: \$0.00  
Need: 0

**Overstock**

Overage: 30  
Waste: \$1,500.00

**Shrinkage**

Shrinkage: 0 | Reviewed: 13-Jan-20  
Loss: \$0.00

**Item Information**

Serial#: ☒ Ext: ☒ Sync: ☐ Non-Inventory: ☐

Autotext:

Location: 0 - None | Core Charge: 0.00  
Dept: 28 - POWER TOOLS | Tax Code:   
U/M: 1 - EACH | # Bintags: 1 | Print Later: ☒   
Weight: 0.00 | Item Tag Required: ☐   
C/U Qty: 1.00 | Label: EA

F1 Adv. Lookup | F2 Delete Item | F3 Rename Item | F4 Count | F5 Receive | F6 Serial # & Alt Part # | F7 Stock Check | F9 EDI | F10 RF Unit | F11 Suppliers | F12 Save

- Track serial numbers when receiving and selling serialized equipment.
- Unique serial numbers are enforced for each serialized item.
- Multi-store serialized item transfers supported.

# Track serial numbers



Receive PO Confirm Receive Cancel

PO # 1234 Supplier 12 - MY BEST SUPPLIER Address 2 Phone

EDI Address 1 100 Main Street City/State/Zip Baltimore, MD, 21279-1047 Fax

Del	Part Number	Description	ORD/REC	Receive	Cost	Extension
<input type="checkbox"/>	SERIAL101	16 in. Chain Saw--Gas	EACH	10	7 \$ 50.000	\$ 350.00

**Add/Remove Serial Numbers** Cancel

Add 6 serial numbers

Enter Serial #:

Add Edit Remove

Serial #	Status
Y92453298	Pending Receive
A23424234	Received
Y43256890	Received
D232322242	Received

F12 Finish

Total \$ 350.00


- Serial numbers are entered when items are manually-received.
- Unique receiving costs are tracked for each serial number.

# Track serial numbers

The screenshot displays the 'Inventory' tab of a software application. The main window shows fields for Part # (SERIALEDI), Alt # (787943172983), and Desc 1 (16 in Battery Powered Chains). The 'Stock On Hand' is 20. A red dialog box titled 'Alternate Part # & Serial #' is open, prompting the user to 'Use this section to add or remove Alternate Part Numbers or Serial Numbers.' The dialog has radio buttons for 'Alt Part #' and 'Serial #', with 'Serial #' selected. A red arrow points to the 'Add 20 serial #'s to match inventory.' text. The dialog also includes a table with columns: Serial #, Date Rcvd, Rcvd Cost, Status, and PO #. On the right side of the dialog are buttons: Add, Edit, Remove, View in Excel, History, and F12 Finish. A blue arrow points from the 'Stock On Hand' field to the dialog box.

- The serial numbers must be entered afterward in the Inventory module when serialized items are received by EDI.

# Track serial numbers



1  
Invoice/Quote

Invoice / Quote

Checkout

Cancel

Rewards 99887766558

Customer 6295 - JOHN SMITH

Address 2

Phone

Credit 0.00

Address 1 1500 MAIN AVE

City/State/Zip NICE CITY, KS, 00000

Fax

Tax	Def	Net	Part	Description	Quantity	Unit Price	Extension
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SERIAL		40	0	160.00
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	SERIAL				

SOH

ORD

F1

F2

Advanced Lookup

Add Note

Delete Line Item

Discount Item

Account Payment

Store Transaction

Stock Check

Checkout

Add Serial Numbers

Cancel

Enter or select 1 serial number for part # 'SERIAL101'

Enter Serial Number

Available Serial Numbers

Selected Serial Numbers

Select>>>

<<< Remove

F12 Finish

Total \$

160.00

Tax \$

12.80

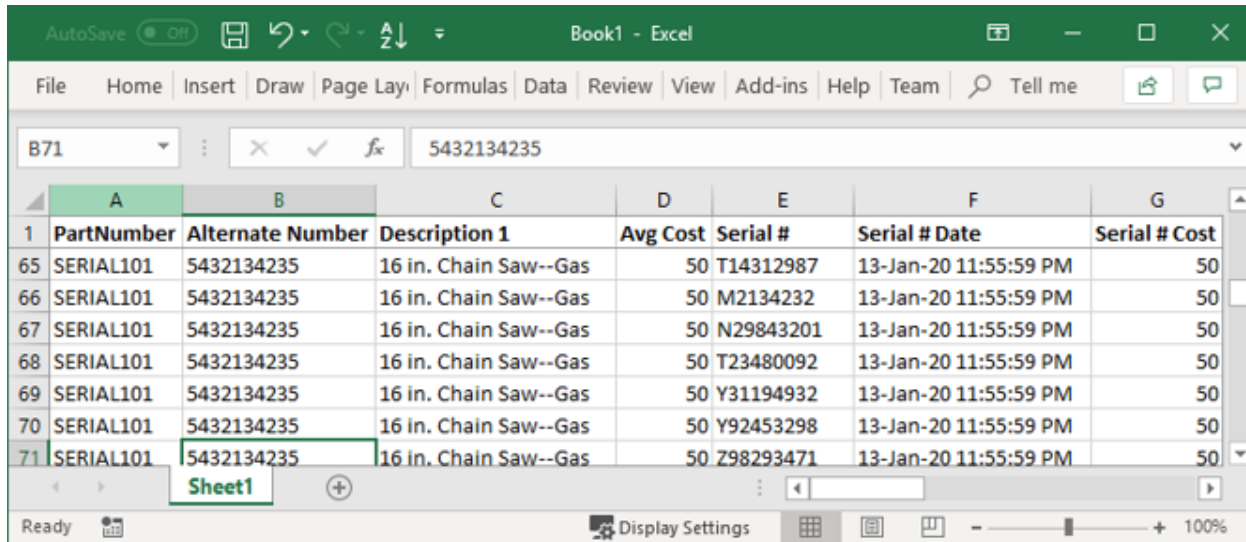
Total \$

172.80

- The serial number must be selected at checkout when a serialized item is sold.



# Track serial numbers



Excel interface showing a table of serialized products. The table has columns: PartNumber, Alternate Number, Description 1, Avg Cost, Serial #, Serial # Date, and Serial # Cost. The data is filtered by the serial number 5432134235.

	A	B	C	D	E	F	G
1	PartNumber	Alternate Number	Description 1	Avg Cost	Serial #	Serial # Date	Serial # Cost
65	SERIAL101	5432134235	16 in. Chain Saw--Gas	50	T14312987	13-Jan-20 11:55:59 PM	50
66	SERIAL101	5432134235	16 in. Chain Saw--Gas	50	M2134232	13-Jan-20 11:55:59 PM	50
67	SERIAL101	5432134235	16 in. Chain Saw--Gas	50	N29843201	13-Jan-20 11:55:59 PM	50
68	SERIAL101	5432134235	16 in. Chain Saw--Gas	50	T23480092	13-Jan-20 11:55:59 PM	50
69	SERIAL101	5432134235	16 in. Chain Saw--Gas	50	Y31194932	13-Jan-20 11:55:59 PM	50
70	SERIAL101	5432134235	16 in. Chain Saw--Gas	50	Y92453298	13-Jan-20 11:55:59 PM	50
71	SERIAL101	5432134235	16 in. Chain Saw--Gas	50	Z98293471	13-Jan-20 11:55:59 PM	50

- View a list of all ‘sold vs. available’ serialized products and numbers in the Serial Number List report.

# Edit the quantity and price on a sent PO

- Change and save an order item's quantity and price on a PO that was already sent to your supplier.

Paladin Point of Sale

File Edit Maintain Tasks Reports Help

Invoice/Quote Customers Inventory PO Reports Backup Exit Ace Hardware Of Oran Paladin Support 29-May-19

Receive PO Confirm Receive Cancel

PO # 3787 Supplier 10099 - CAPCO Address 2 Phone 3867470636

EDI Address 1 2620 HOWLAND BLVD City/State/Zip DELTONA, FL, 32738 Fax

Del	Part Number	Description	ORD/REC	Receive	Cost	Extension
<input type="checkbox"/>	1000231	CEMENT ROOF WET/DRY 100Z	EACH	1	1	\$ 1.430
	1000231	Old Cost: \$1.430 Old Sell: \$2.99 Mar: 52% Ref Mar: 00% New Sell: \$2.99 Mar: 52%		0		
<input type="checkbox"/>	1000900	AIR PLUG "A" 1/4"MNPT	EACH	1	1	\$ 0.600
	1000900	Old Cost: \$0.600 Old Sell: \$2.19 Mar: 73% Ref Mar: 00% New Sell: \$2.19 Mar: 73%		0		
<input checked="" type="checkbox"/>	1001833	STEELWOOL #000 SYNTHETIC	EACH	1	1	\$ 2.100
	1001833	Old Cost: \$2.100 Old Sell: \$4.99 Mar: 58% Ref Mar: 00% New Sell: \$4.99 Mar: 58%				
<input type="checkbox"/>	1001866	STEELWOOL SYNTHETIC #3C				
	1001866	Old Cost: \$2.100 Old Sell: \$4.99 Mar: 58% Ref Mar: 00% New Sell: \$4.99 Mar: 58%		0		
<input type="checkbox"/>	1002088	BATH&KITCHN CLNR CLR26OZ	EACH	1	1	\$ 3.640
	1002088	Old Cost: \$3.640 Old Sell: \$4.99 Mar: 27% Ref Mar: 00% New Sell: \$4.99 Mar: 27%		0		
<input type="checkbox"/>	1002377	SANDSCR DRYWAL4.5X11"FNE	PK/2	1	1	\$ 2.070
	1002377	Old Cost: \$2.070 Old Sell: \$4.59 Mar: 55% Ref Mar: 00% New Sell: \$4.59 Mar: 55%		0		
<input type="checkbox"/>	1002385	SANDSCR DRYWL4.5X11"PK2M	PK/2	1	1	\$ 2.070
	1002385	Old Cost: \$2.070 Old Sell: \$4.59 Mar: 55% Ref Mar: 00% New Sell: \$4.59 Mar: 55%		0		
<input type="checkbox"/>	1002393	SANDPAPR9X11 EMERY 150GR	EACH	1	1	\$ 0.460
	1002393	Old Cost: \$0.460 Old Sell: \$1.99 Mar: 77% Ref Mar: 00% New Sell: \$1.99 Mar: 77%		0		
			ORD			
			REC			

Update PO Order Quantity and Cost  
Copy (Ctrl + C)  
Paste (Ctrl + V)

Update Purchase Order Cancel

Adjust quantity and cost without receiving the purchase order

Part # 1001833

Quantity 1.00

Cost 2.100

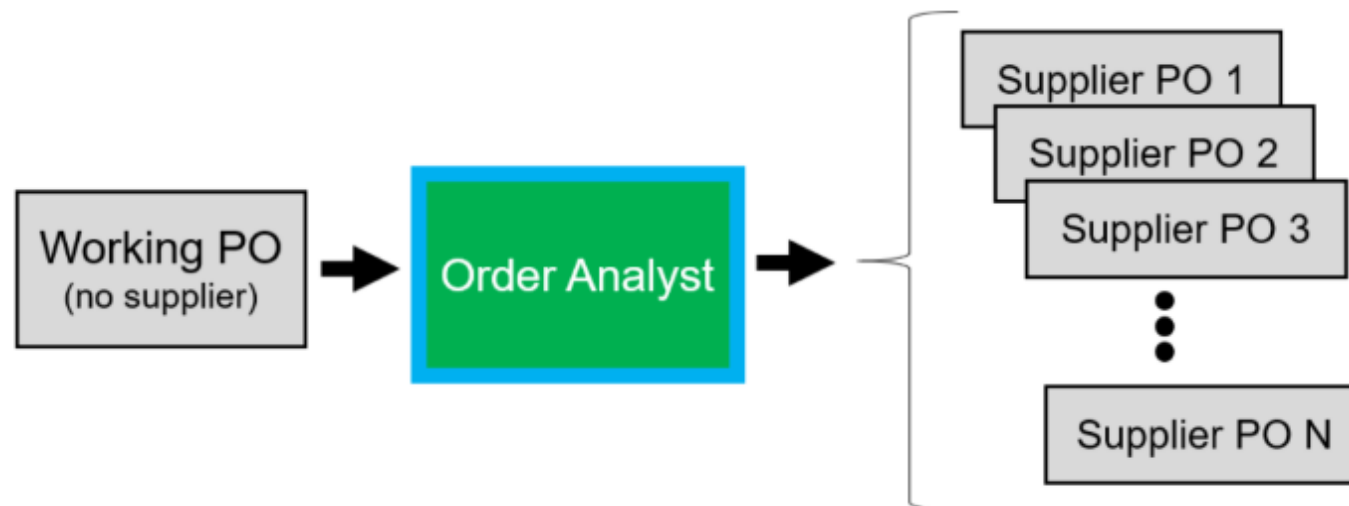
Update

F1 Advanced Lookup F2 Add Note F3 Zero Qty Received F4 Displaying Open | All F5 Recall Inventory F6 Find PO F7 Review RF Receiving F8 Process

Total \$ 14.47

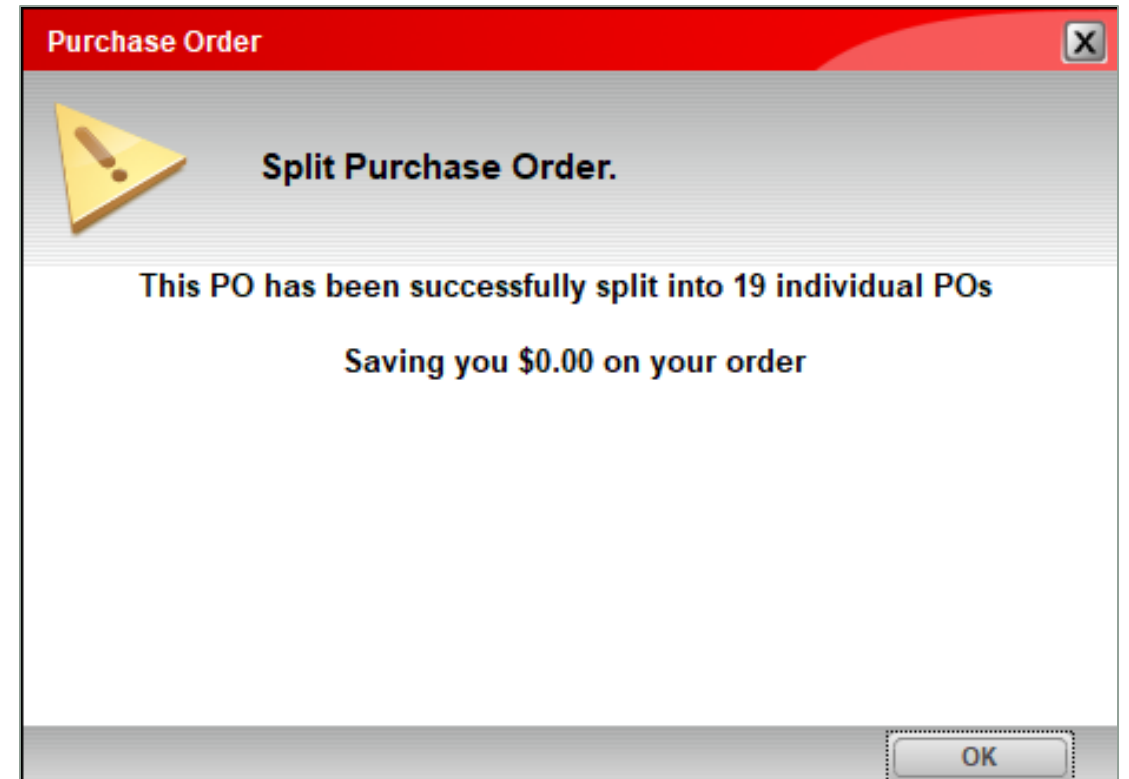
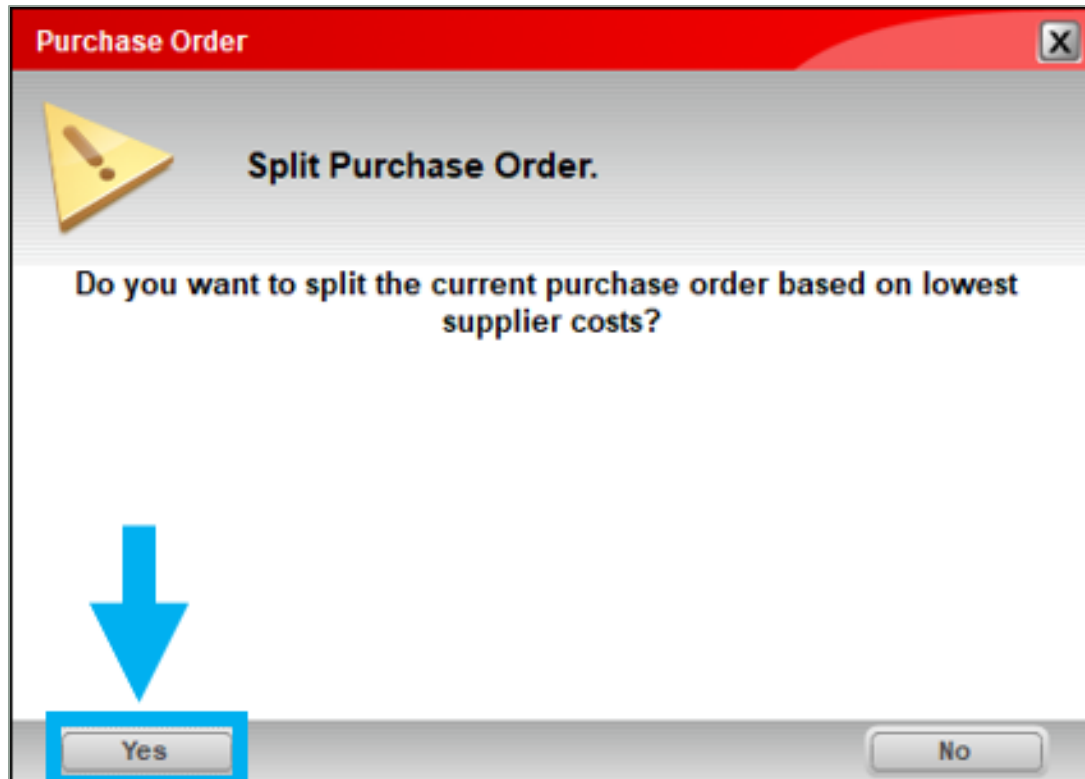
## Purchase orders: Order Analyst part 1 (split PO)

Instantly create ready-to-buy supplier purchase orders for suggested order items or a *purchase order without a selected supplier* with Order Analyst.





# Purchase orders: Order Analyst part 1 (split PO)



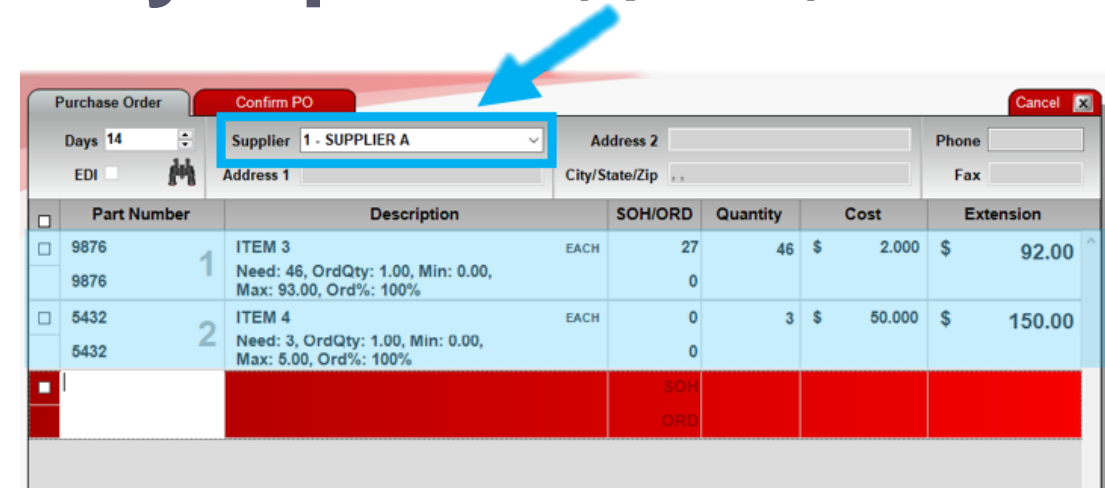
# Purchase orders: Order Analyst part 1 (split PO)



Part Number	Description	SOH/ORD	Quantity	Cost	Extension
1234	ITEM 1	EACH	13	74	\$ 10,000
1234	Need: 74, OrdQty: 1.00, Min: 0.00, Max: 110.00, Ord%: 100%		0		
5678	ITEM 2	EACH	34	32	\$ 5,000
5678	Need: 32, OrdQty: 1.00, Min: 0.00, Max: 84.00, Ord%: 100%		0		
9876	ITEM 3	EACH	27	46	\$ 2,000
9876	Need: 46, OrdQty: 1.00, Min: 0.00, Max: 93.00, Ord%: 100%		0		
7890	ITEM 5	EACH	347	306	\$ 20,000
7890	Need: 306, OrdQty: 1.00, Min: 0.00, Max: 818.00, Ord%: 100%		0		
5432	ITEM 4	EACH	0	3	\$ 50,000
5432	Need: 3, OrdQty: 1.00, Min: 0.00, Max: 5.00, Ord%: 100%		0		

**Total \$ 7,262.00**

**Order Analyst**



Part Number	Description	SOH/ORD	Quantity	Cost	Extension
9876	ITEM 3	EACH	27	46	\$ 2,000
9876	Need: 46, OrdQty: 1.00, Min: 0.00, Max: 93.00, Ord%: 100%		0		
5432	ITEM 4	EACH	0	3	\$ 50,000
5432	Need: 3, OrdQty: 1.00, Min: 0.00, Max: 5.00, Ord%: 100%		0		



Part Number	Description	SOH/ORD	Quantity	Cost	Extension
1234	ITEM 1	EACH	13	74	\$ 10,000
1234	Need: 74, OrdQty: 1.00, Min: 0.00, Max: 110.00, Ord%: 100%		0		
5678	ITEM 2	EACH	34	32	\$ 5,000
5678	Need: 32, OrdQty: 1.00, Min: 0.00, Max: 84.00, Ord%: 100%		0		
7890	ITEM 5	EACH	347	306	\$ 20,000
7890	Need: 306, OrdQty: 1.00, Min: 0.00, Max: 818.00, Ord%: 100%		0		

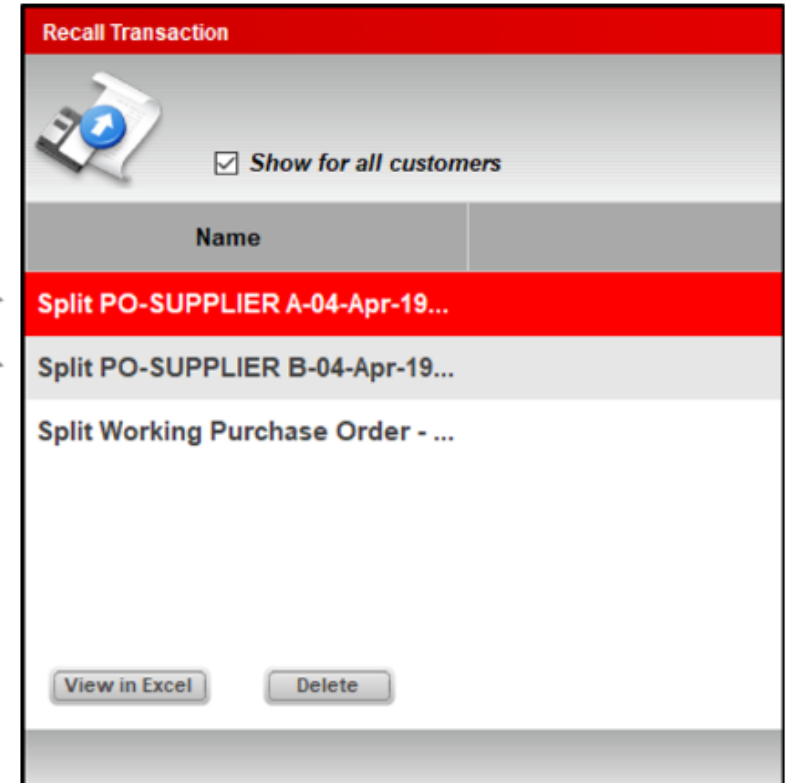
Items are split based on their Primary Supplier, **Supplier 1**.

## Purchase orders: Order Analyst part 1 (split PO)


After the individual supplier purchase orders are created, a completion message appears and the original and new purchase order names have the prefix **Split**.

Supplier POs  
created by  
Order Analyst

Original PO



Recall Transaction

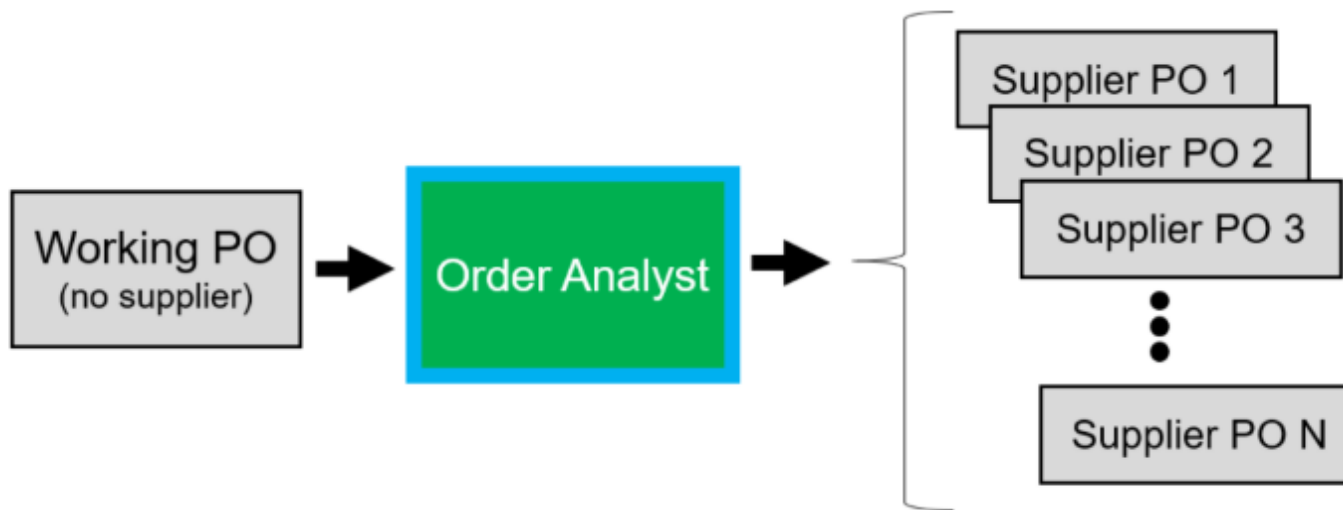
 ☒ Show for all customers

Name
Split PO-SUPPLIER A-04-Apr-19...
Split PO-SUPPLIER B-04-Apr-19...
Split Working Purchase Order - ...

[View in Excel](#) [Delete](#)

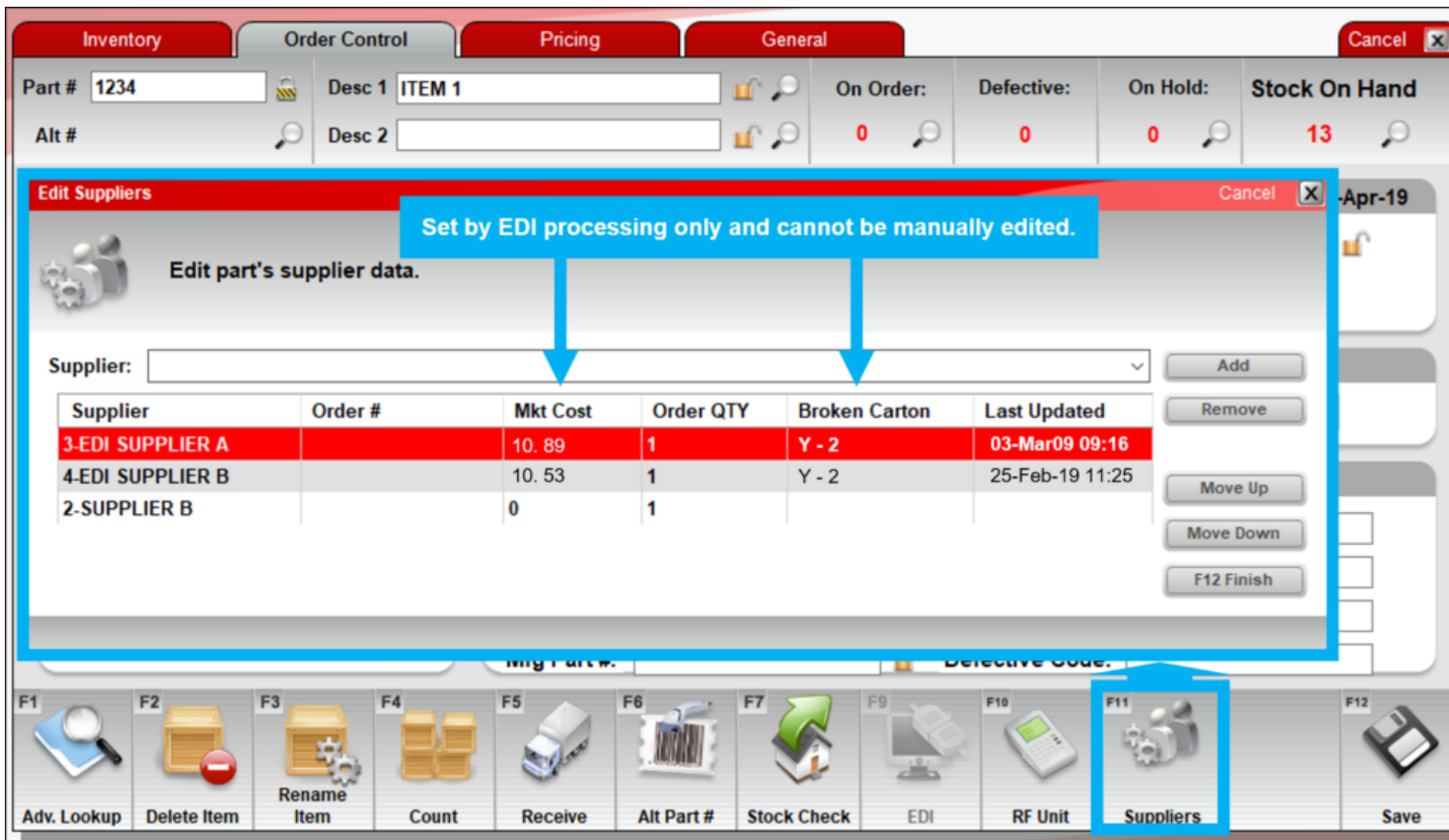
## Purchase orders: Order Analyst part 2 (best cost)

Compare supplier costs across your EDI systems automatically and always order from the lowest-cost EDI supplier with Order Analyst.



**Note:** The lowest-cost EDI Supplier feature is currently available for limited Suppliers:

# Purchase orders: Order Analyst part 2 (best cost)



**Edit Suppliers**

Set by EDI processing only and cannot be manually edited.

Supplier:

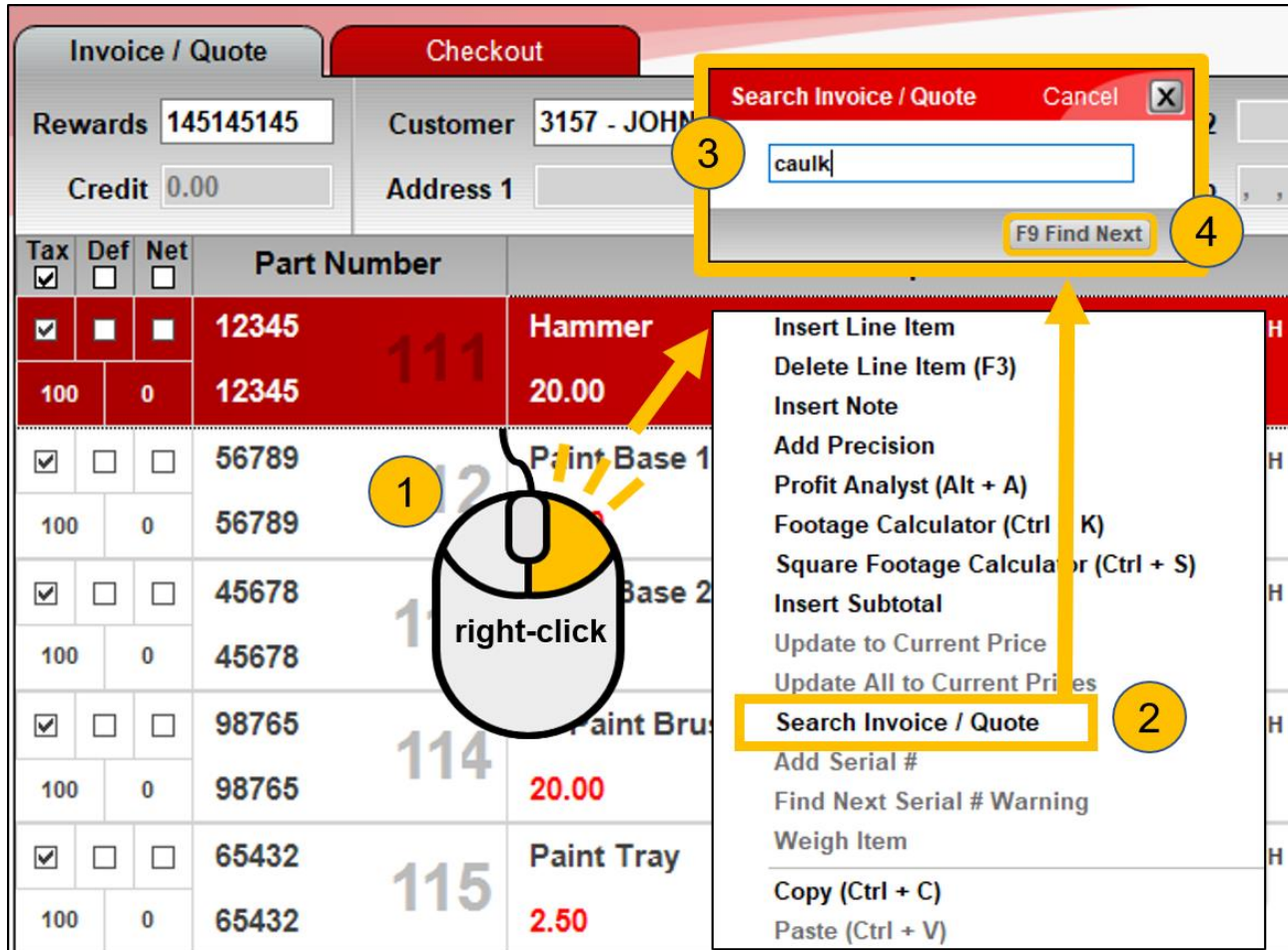
Supplier	Order #	Mkt Cost	Order QTY	Broken Carton	Last Updated
3-EDI SUPPLIER A		10.89	1	Y - 2	03-Mar09 09:16
4-EDI SUPPLIER B		10.53	1	Y - 2	25-Feb-19 11:25
2-SUPPLIER B		0	1		

Buttons: Add, Remove, Move Up, Move Down, F12 Finish

Bottom Toolbar: F1 Adv. Lookup, F2 Delete Item, F3 Rename Item, F4 Count, F5 Receive, F6 Alt Part #, F7 Stock Check, F8 EDI, F9 RF Unit, **F11 Suppliers**, F12 Save

- **Mkt Cost** and **Broken Carton** code are auto-populated through EDI the first time EDI is processed after this update.
- **IMPORTANT:** If only one EDI vendor exists on the inventory item, Order Analyst orders from the EDI vendor, whether it was cheaper than a non-EDI supplier or not.

# Invoice & Quote: Right-click search feature



The screenshot displays the 'Invoice / Quote' window with a 'Checkout' tab. The interface includes fields for Rewards (145145145), Customer (3157 - JOHN), Credit (0.00), and Address 1. A table of line items is shown below, with columns for Tax, Def, Net, Part Number, and Description. A right-click context menu is open over the 'Hammer' line item, listing various actions. The 'Search Invoice / Quote' option is highlighted. A search dialog box is also visible, showing the search term 'caulk' and a 'F9 Find Next' button.

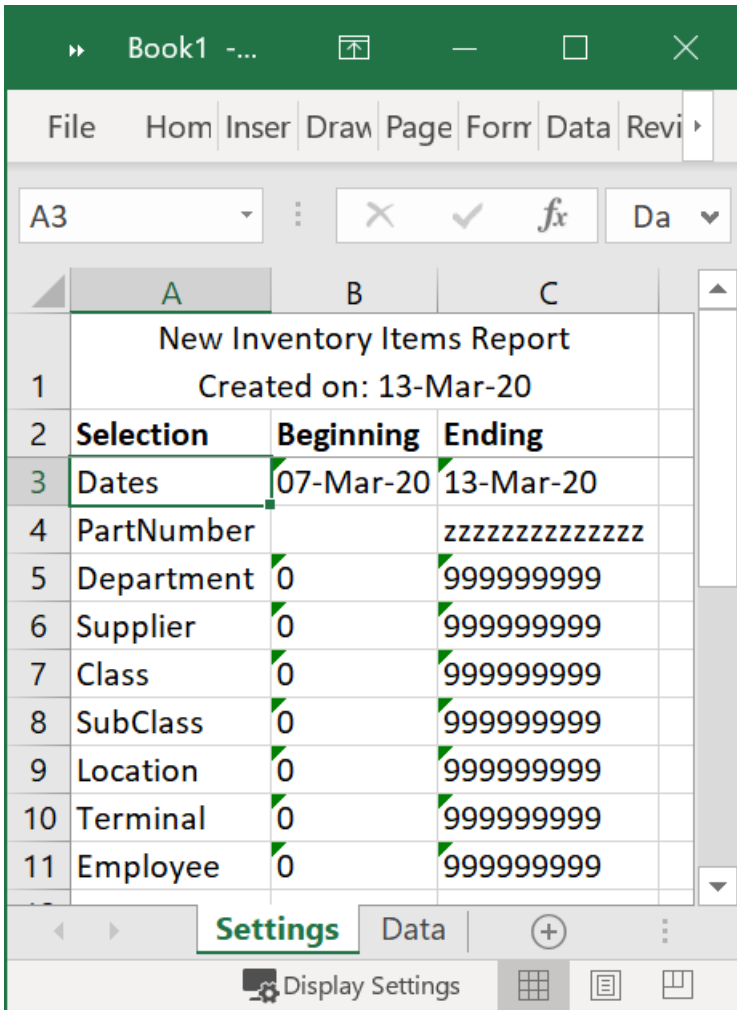
Tax	Def	Net	Part Number	Description	Price
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	12345	Hammer	20.00
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	56789	Paint Base 1	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	45678	Paint Base 2	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	98765	Paint Brush	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	65432	Paint Tray	2.50

- Quickly search for a part number or description with this new quick access (right-click) menu feature.

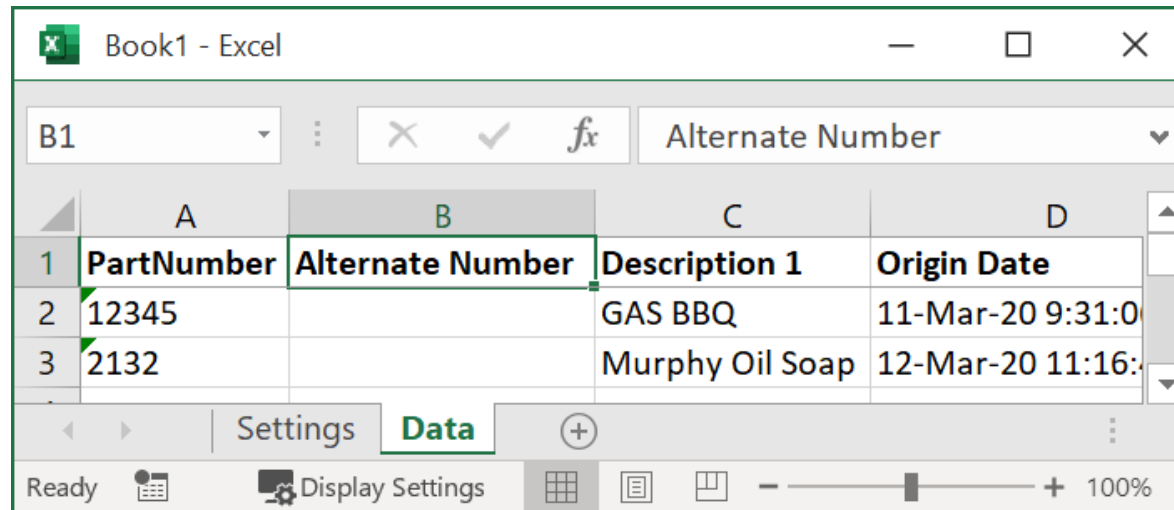


# New Inventory Items Report

- Track the new items that were added to your inventory with the **New Inventory Items** report.
- Find it in the **Reports** module, **Inventory > History** section.

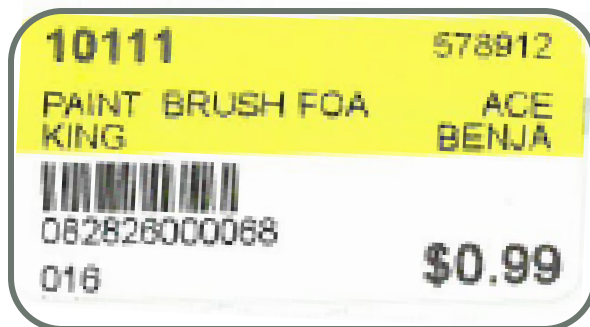
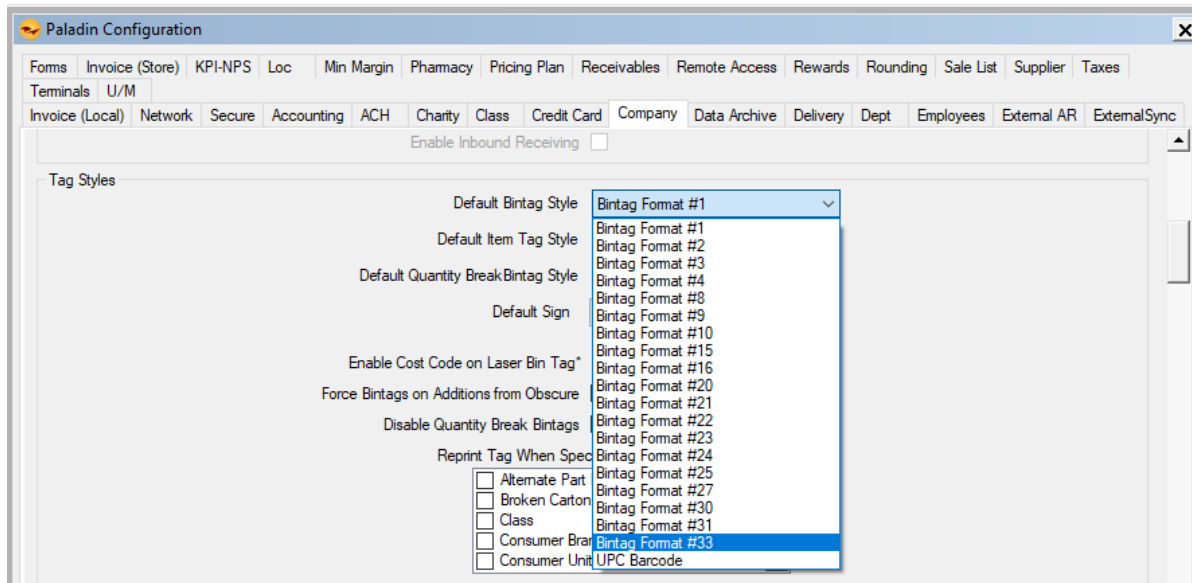


New Inventory Items Report		
Created on: 13-Mar-20		
Selection	Beginning	Ending
Dates	07-Mar-20	13-Mar-20
PartNumber		zzzzzzzzzzzzzzzz
Department	0	999999999
Supplier	0	999999999
Class	0	999999999
SubClass	0	999999999
Location	0	999999999
Terminal	0	999999999
Employee	0	999999999



PartNumber	Alternate Number	Description 1	Origin Date
12345		GAS BBQ	11-Mar-20 9:31:0
2132		Murphy Oil Soap	12-Mar-20 11:16:

## Bin Tags: Bin tag styles #34-38



- New bin tags #34-38 are available for desktop and portable printers.
- To view the complete list of bin tags, labels and more, click the link: [LTSR catalog](https://portal.paladinpos.com) or go to [portal.paladinpos.com](https://portal.paladinpos.com) and search for “*LTSR*” and select: “*LTSR catalog for labels, tags, signs, and reports*”



# Numbered quotes

- Automatically number quotes for easy reference.
- Quote #'s (starting with 1) added when you store the quote.
- Quote # appears as Note item and in Memo column in the **Recall Transaction** window.
- Optional feature. Turn on with **Enable Quote Numbers** setting.

Invoice / Quote

Checkout

Rewards

Credit 0.00

Customer 100 - MARY SMITH

Address 1 100 MAIN ST

Tax	Def	Net	Part Number	Des
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Quote # 6	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21095	6 X 5/8 PH FL WOOD
4	0		21095	1.29
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	21090	4X1/2 PH FL WOOD S

Thanks for shopping with us!

Your Local Hardware Store

123-456-7890

MARY SMITH  
100 MAIN ST  
PRETTY CITY, OR 12345  
1234567890 ACCOUNT #: 100

ITEM	QTY	SALE/REG	EXT
Quote # 6			
21095	5.00	1.29	6.45
EACH			
6 X 5/8 PH FL WOOD SC ZN			
21090	10.00	1.29	12.90

Recall Transaction

☐ Suspended Sale
 ☒ Quote — Order
 ☐

☐ Show for all customers

Name	Memo
Mary Smith	Quote # 6: Office remodel

## Automated Ace Pricing Plans



- Pricing plans for Ace sales are created automatically during EDI processing.
- Default option can be adjusted to allow manual creation of customer pricing plans.

# Ace Order Management System (OMS) Updates



- Ace updated requirements for its Order Management System (OMS) that could affect EDI ordering.
- Our Winter 2019-2020 Release fully supports the new system and changes are transparent to our clients.

**Coming Soon!**

# The Industry's Leading Mobile All-In-One POS Solution

## Contactless payments

## Bluetooth receipt printer connectivity

## Touchscreen

### Barcode scanner

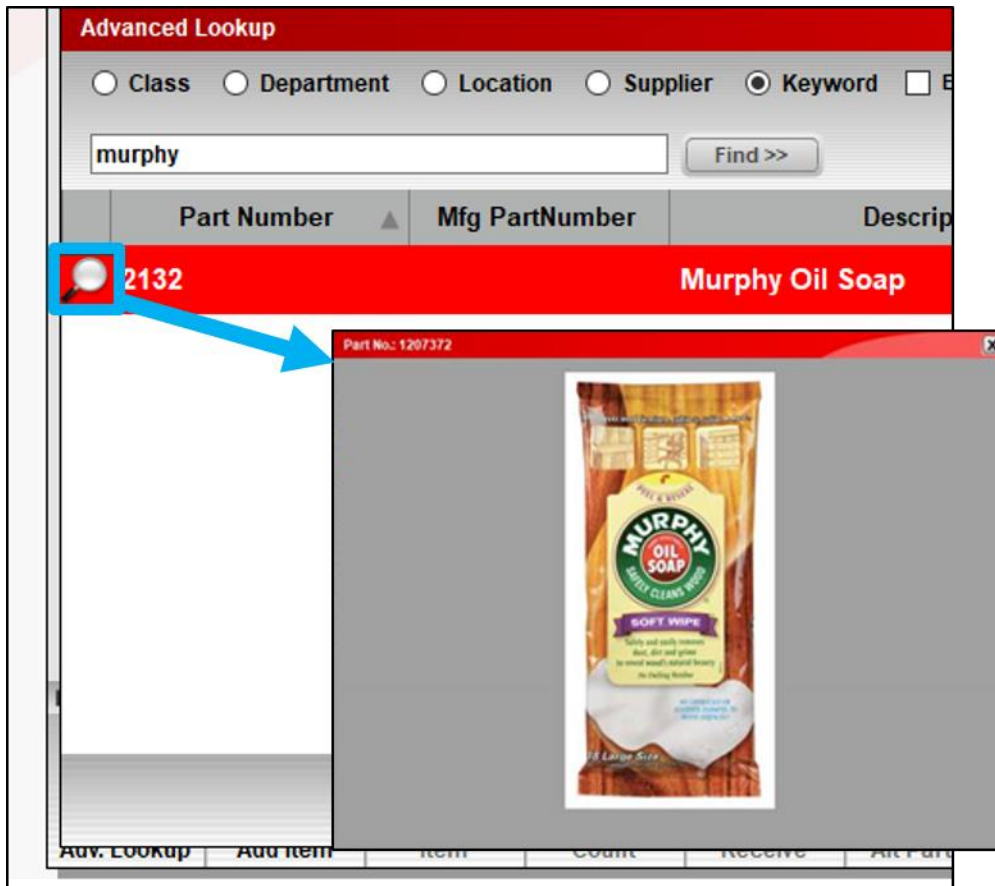
### Credit card reader

**EMV enabled**

### Signature capture



## Advanced Lookup: Image viewer



- View product images in the Advanced Lookup window
- A magnifying glass indicates that an image is available

## Collect on Delivery (COD) payments



- Payments can be collected on delivery (COD).
- Designed for customers with zero store credit.
- After delivery, collected funds are processed as Account Payments in Paladin.
- An uncollected COD payment will generate a monthly statement.

# Windows 7 End of Life



Microsoft will no longer support Windows 7 come January, 2020. We're here to help guide you through upgrading to Windows 10.

Are you secure?  
Whether you're purchasing new machines or just need help deploying, we're here to help.

To get started, visit:  
[store.paladinpos.com](https://store.paladinpos.com)



**Q+A**

## Next Webinar:

### *An Excel(lent) Venture: Incorporate Excel into Your Operation*

March 31 @ 9am PT

Register: [portal.paladinpos.com/webinars](https://portal.paladinpos.com/webinars)



Check out our Winter 2019-2020 Release Guide on the Help Portal.

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