

Paladin's Latest and Greatest Features Help You Do More

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November 19, 2024

WHAT YOU'LL LEARN

- New Features
 - Invoice/quote module
 - Customer module
 - Inventory module
 - DataViewer & reporting
 - Honorable mentions

New Features in Invoice/Quote

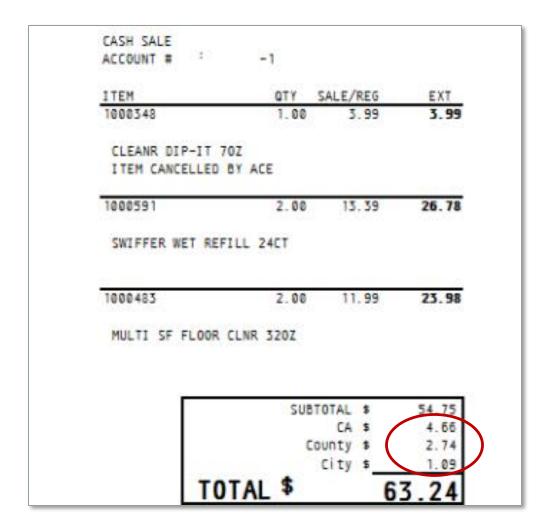


- Split taxes can now round down to 2 decimal places.
- Display available coupons during checkout
- Invoice Due Upon Delivery

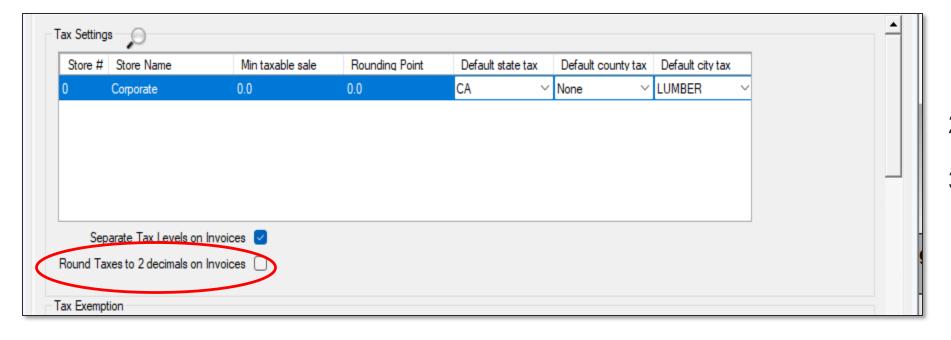


Split taxes can now round down to 2 decimal places

ITEM	OTY	SALE/REG	EXT
1000348	1.00	3.99	3.99
CLEANR DIP-IT			
1000591	2.00	13.39	26.78
MULTI SF FLOOR	CLNR 320Z		
MULTI SF FLOOR		TOTAL \$	54.75



Split taxes can now round down to 2 decimal places



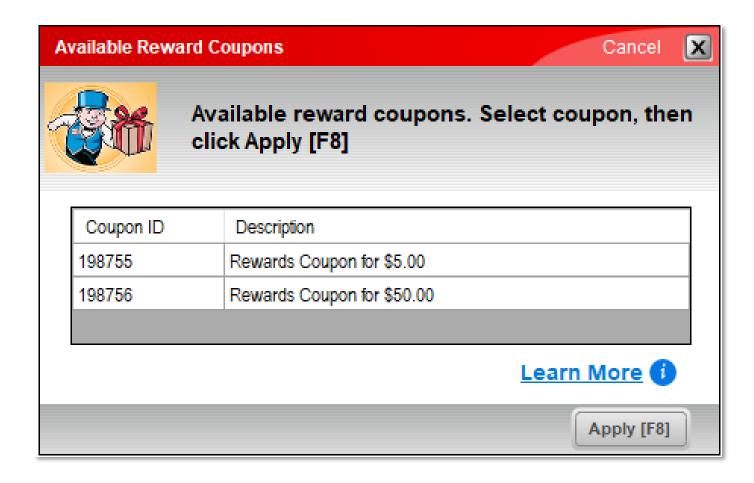
- On the File menu, click Setup.
- Click the Tax tab.
- 3. Scroll to the Round

 Taxes to 2 decimals

 on invoices

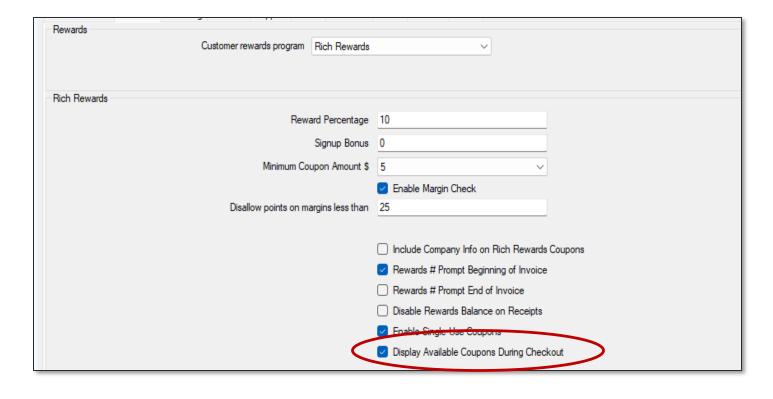
 checkbox.

Display available coupons during checkout





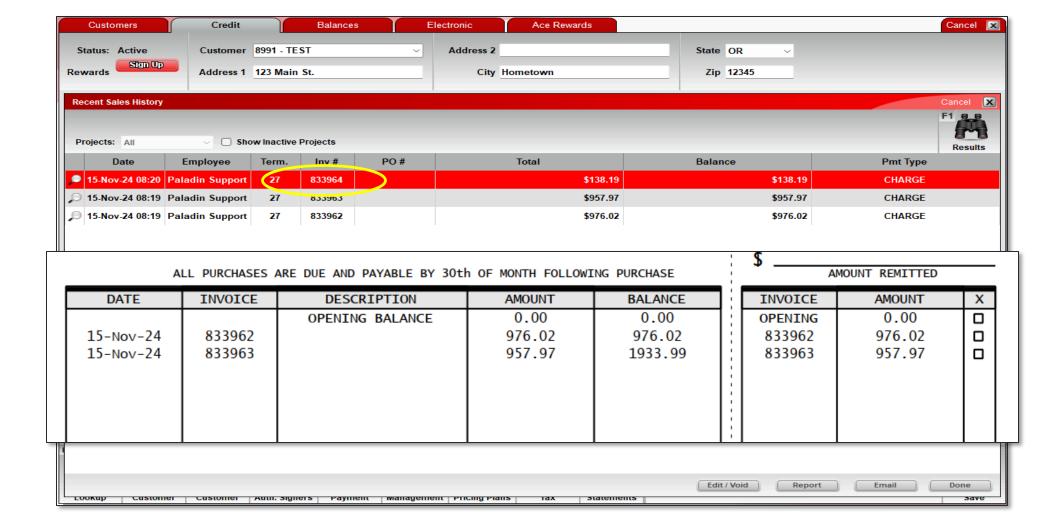
Display available coupons during checkout



- 1. On the **File** menu, click **Setup**.
- 2. Click the **Rewards** tab.
- 3. Scroll down to the **Display**Available Coupons
 During Checkout
 checkbox.



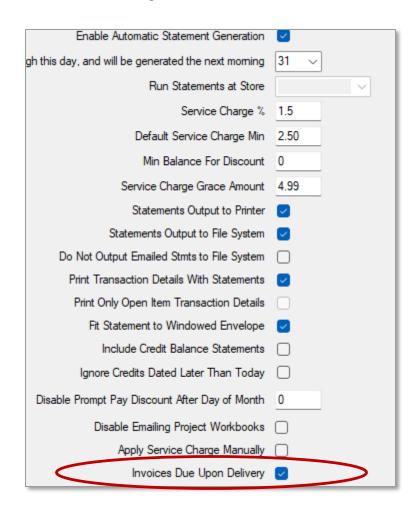
Invoice Due Upon Delivery





Invoice Due Upon Delivery

- 1. On the **File** menu, click **Setup**.
- 2. Click the **Receivables** tab.
- 3. Scroll down to the **Invoices Due Upon Delivery** checkbox.



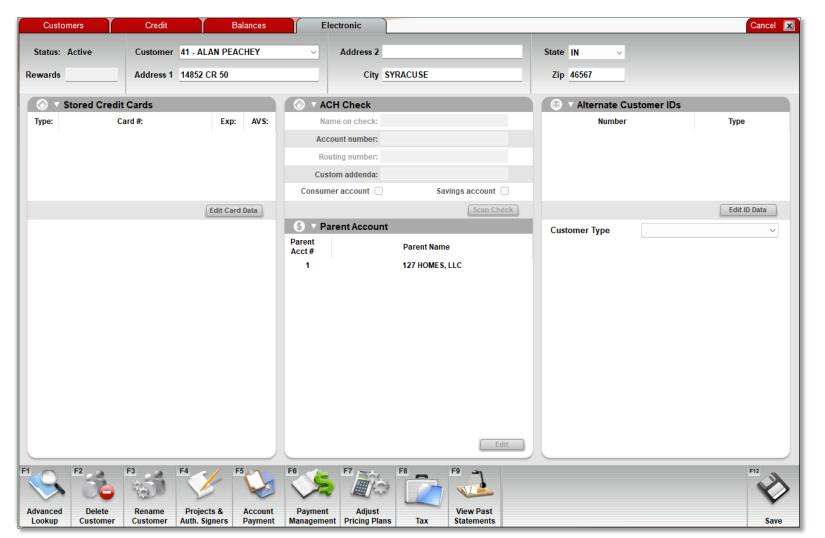
New features in customer module



- Assign Parent/Sub-Accounts
- Enhanced Voids & Invoice Editing
- Upload Customer documents



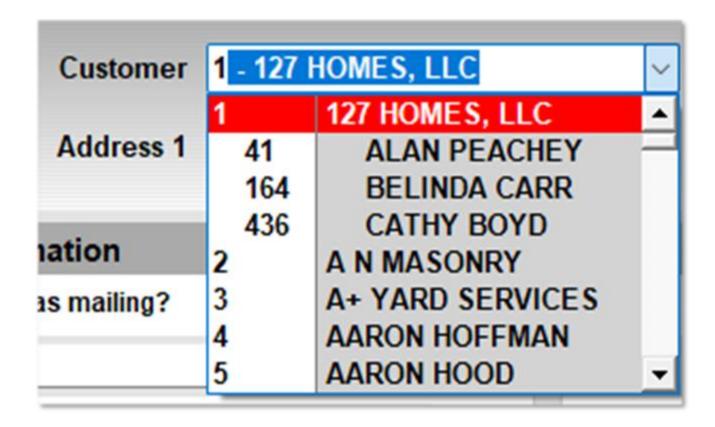
Assign Parent/Sub-Accounts



- 1. In the **Customer** Module recall a customer.
- 2. Click the **Electronic** tab.

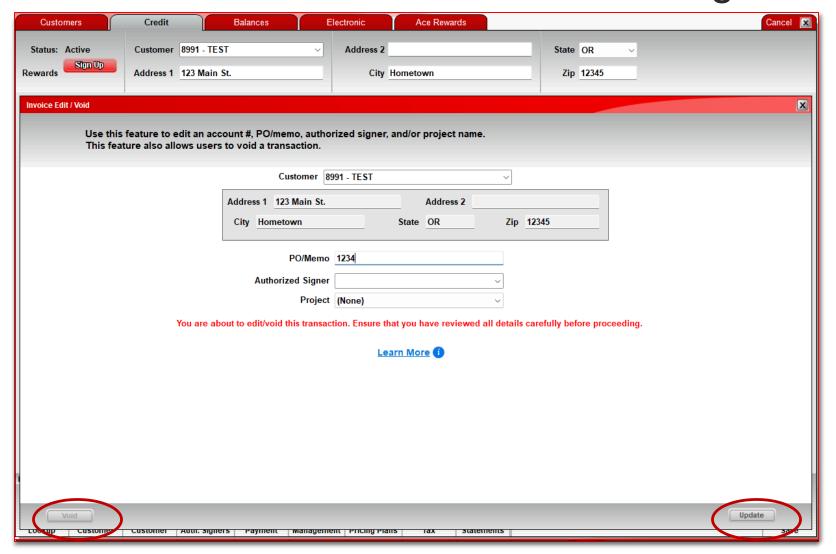


Assign Parent/Sub-Accounts



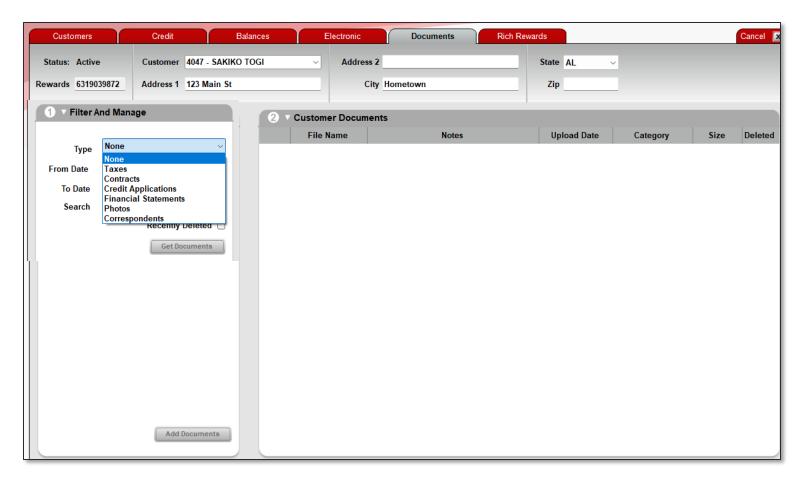


Enhanced Voids & Invoice Editing





Upload Customer Documents



- 1. In the **Customer** module, recall a customer.
- 2. Click the **Documents** tab.

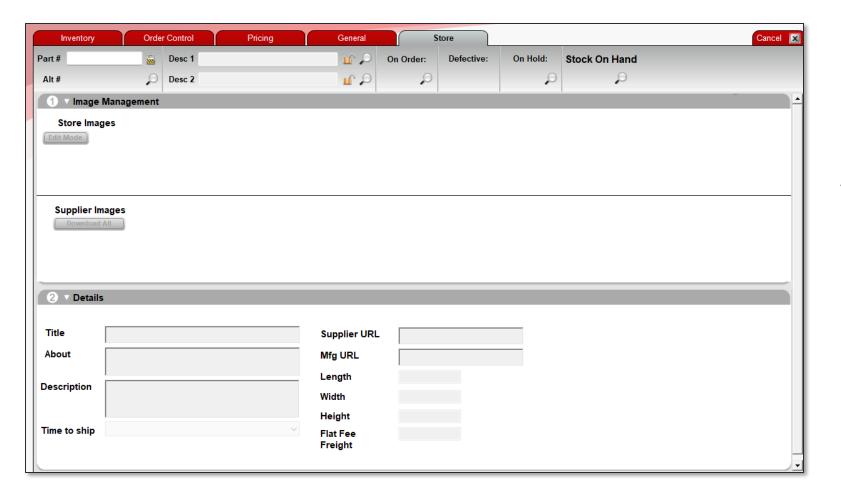
New Features in Inventory module



- Uploading item images
- Clearance
- 15-line RF menu option
- Serialization for RF unit



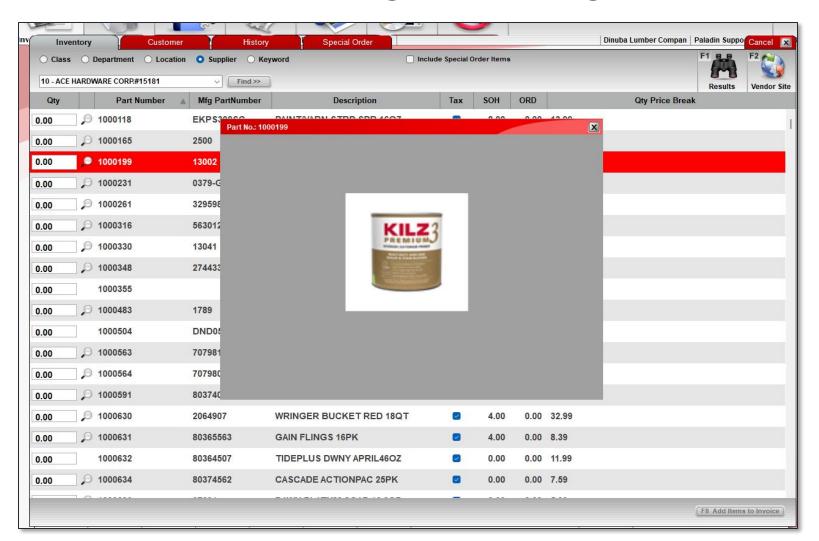
Uploading item images



- 1. In the **Inventory** module, recall a part number.
- 2. Click the **Store** tab.

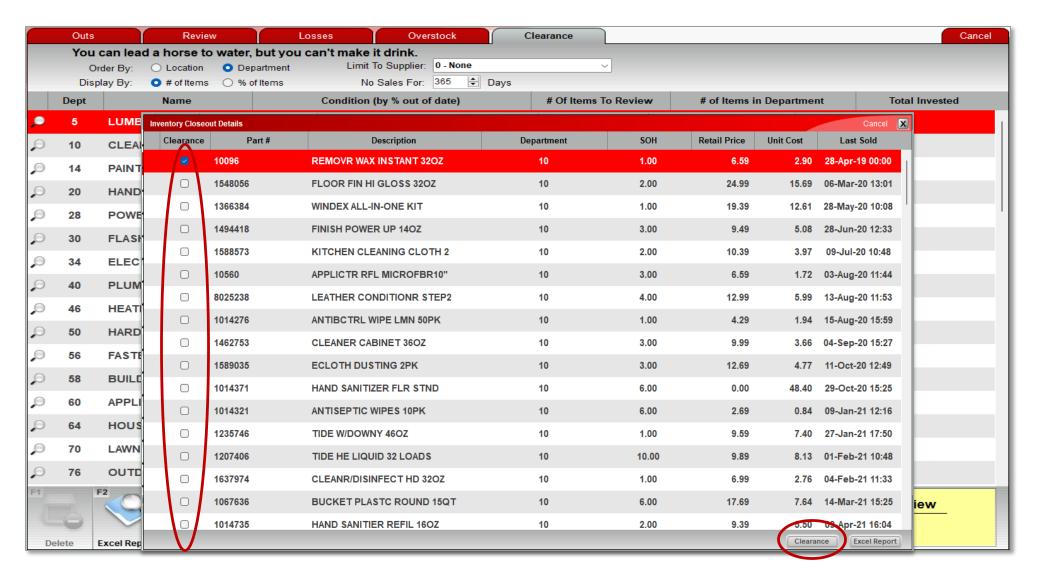


Uploading Item Images



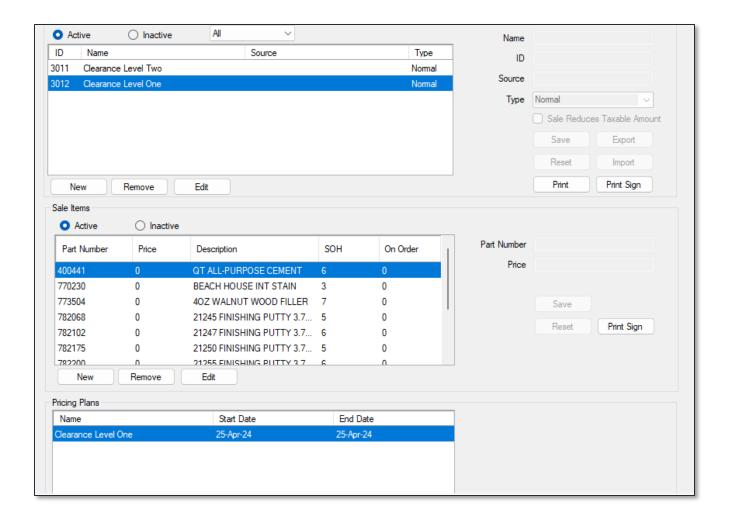


Clearance





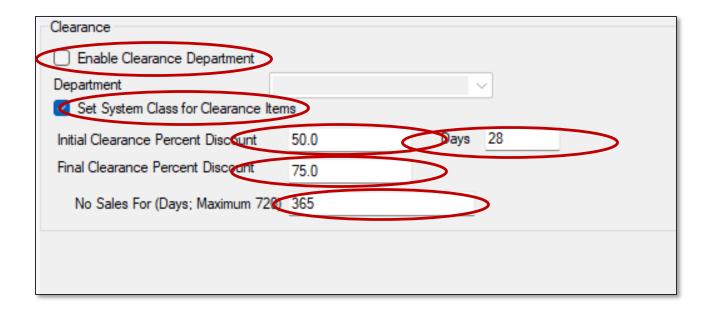
Clearance



- 1. On the **File** menu, click **Setup**.
- 2. Click the **Sale List** tab.
- 3. Find Clearance Level One Sale list.

Clearance

- 1. On the **File** menu, click **Setup**.
- 2. Click the **PaladinNsight** tab.





15-Line RF Menu options

```
Set Location loc=1100
Scan 50869
CLIP TENSION 5/16" CD5
SOH=3 QTY=
SELL=3.49 Sell=
OnOrder=0 Cost=1.290

SURVINE DE COST
Last Sale=20-Aug-22
Sold YTD=0
min/max=0/2
user min/max=0/0
```

```
Item on Clearance
Press ENTER to resume scan
```



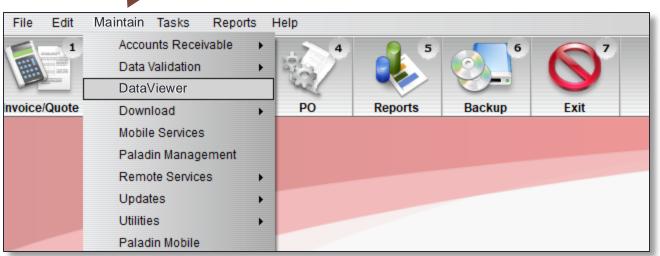
Serialization for the RF Unit

```
Location
8011
               loc=-1
Enter Serial number 1 of 2
min/max=0/2
```



New Features in Data Viewer and Reports

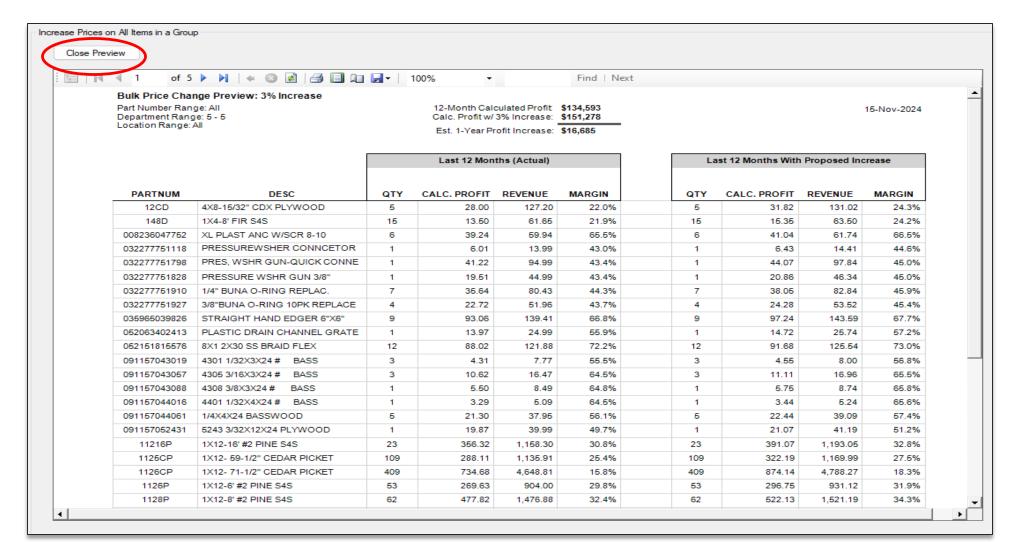




- Bulk price changes
- Import/export EDI locks
- Transaction details with mid-month statements

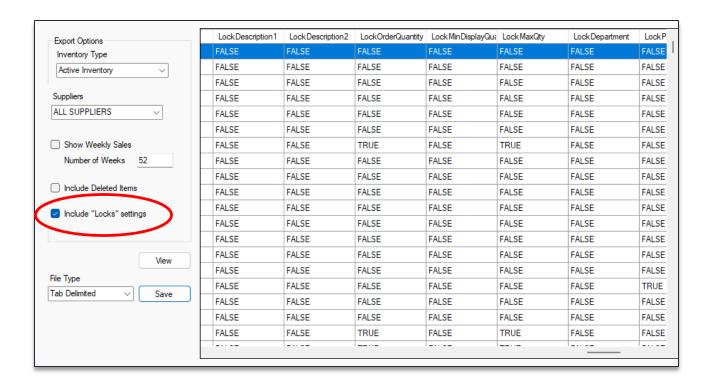


Bulk price change





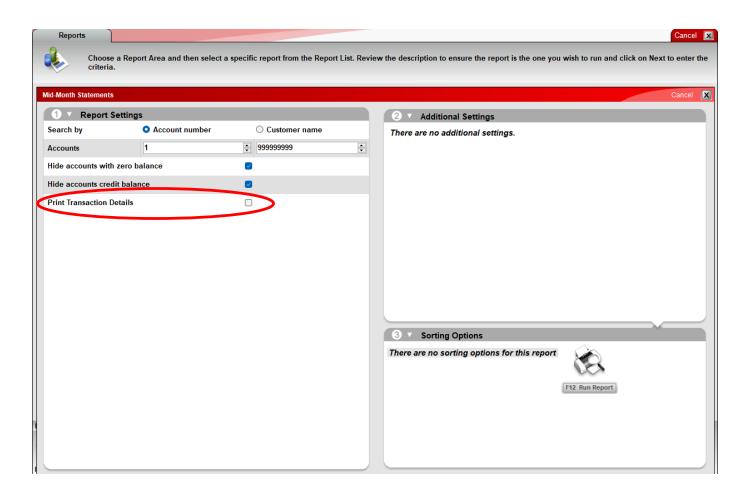
Import/export EDI locks



- Select Maintain menu, click Data Viewer.
- 2. Select **Inventory** tab, click **Export** tab.



Transaction details with mid-month statements



- 1. Select **Reports**, Select **Accounts Receivable**,
- 2. Select Mid-Month Statements, Click F12 Next
- 3. Select: Print Transaction Details

Honorable Mentions



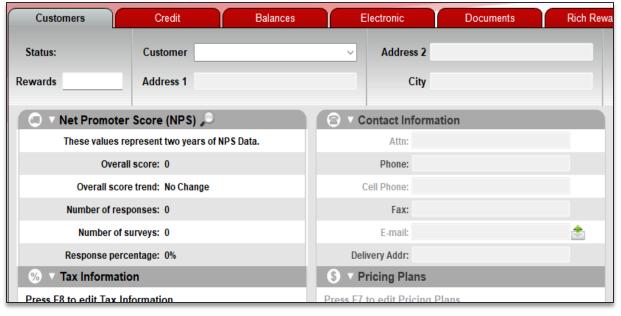
- Net Promoter Score (NPS)
- Remote manager approval
- Store to store stock check
- Worldpay Omniflex



Honorable Mentions

Net Promoter Score (NPS)



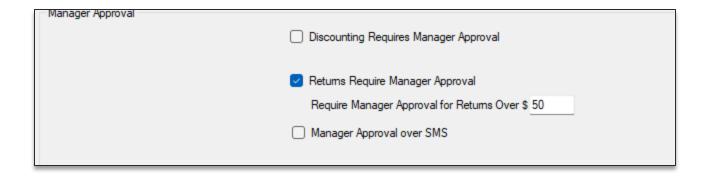


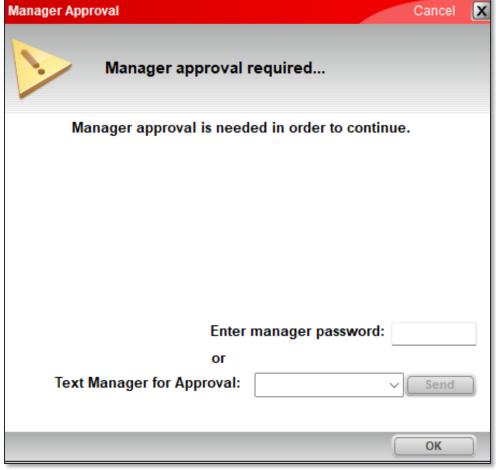
Paladin Configuration					
Remote Access Rewards Rounding Sale List Su	pplier Taxes Terminals U/M Firearms OLCC				
	H Charity Class Credit Card Company Customer Type Da				
Employee Type External AR External Sync Forms	Invoice (Store) KPI-NPS Loc Min Margin PaladinNsight				
NPS (Net Promoter Score)					
☐ Enable NPS Customer Surveys					
10.00	20				
Minimum # of Days Between Surveys	60				
Hours to Wait After Event Before Sending Survey	2				
Minimum # of Days Between Invoice Surveys Sent	180				
Minimum # of Days If No Response	2				
Email Subject Line					
Email Body					
Email Signature					
Test Mode Send All Emails To					



Honorable Mentions

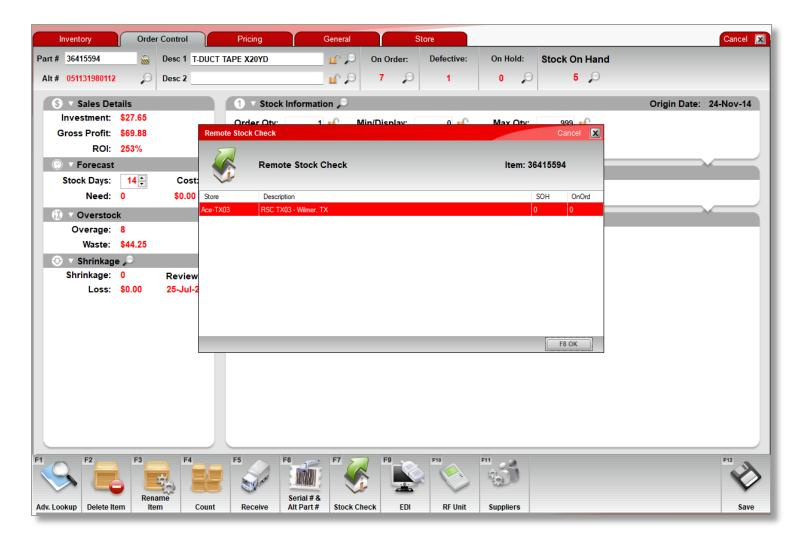
Remote Manager Approval







Store to store stock check







Worldpay Omniflex



worldpay OmniFlex





Learn More

To learn more, see the following resources in our Help Portal library

Knowledge Base» Enhanced Voiding Invoices

A recording of this webinar will be available at portal.paladinpos.com/webinars.



Next Webinar:

Paladin Delivers Simplified Delivery

December 10 @ 9am PT

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