

Making Year-End Inventory Make Sense

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WHAT YOU'LL LEARN

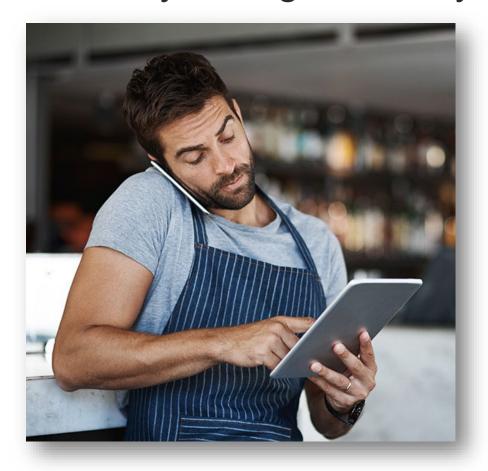
- The Big Picture
- Why it makes sense to constantly manage inventory
- Primary advantages of reviewing your inventory.
- Inventory management challenges if not reviewed.
- Getting started How to get your inventory in shape
- Best practices:
 - The inventory reviewing process.
 - Creating and adding location codes.
 - Using the Investment Review tool.
- Monitor and adjust inventory using Paladin's reporting tools.

The Big Inventory Picture

- Because success depends on store intelligence, we built
 PaladinPOS™, a powerful point-of-sale system that simplifies transactions, inventory and back-office operations.
- Because every shopping journey starts online, we built PaladinShop™, a POS-based e-commerce solution that connects physical stores inventory with digital customers.
- Because every shopping journey is assisted with mobile technology, we built PaladinGo™, a mobile app that lets retailers manage their inventory and support customers from anywhere.



Why it makes sense to constantly manage inventory





Your largest business investment is typically your store's **inventory**.



The return on inventory investment (**GMROI**) is highly correlated with the quality of your customer experience.



You will develop **customer loyalty** and increase your turns when items are correctly labeled, easy to find, attractively priced, well presented, and in stock.



When you **regularly review your inventory** and apply high customer standards, you are properly managing your inventory investment.



Primary advantages of reviewing your inventory



- Keeps track of your investments.
- Necessary for determining inventory valuation.
- Required for IRS reporting.
- Enables the use of Paladin's inventory management tools and suggested ordering system, which accommodates simplified ordering and optimal stocking levels.
- Reduces product outs and overstock.
- Enhances the consumer experience.
- Keeps your customers coming back.



What happens if your inventory isn't reviewed



- Excessive out-of-stock items
 - Risk of losing customers to the competition.
 - At best, customers get frustrated, become less tolerant.
- Abundance of overstocked product
 - Ties up money in inventory with non-performing assets.
 - Limits funds to reinvest in your business/marketing/sales.
- Workflow inefficiencies
 - Manual ordering significantly reduces productivity.
 - Flawed processes like counting once a year.
- Unorderly and messy shelves
 - Customers struggle to find products.
 - Risk of prices on shelf not matching checkout price.
 - Products on the wrong pegs.



How to get your inventory in shape



Count every day

Begin cycle counting one 4-foot section (or less) daily.

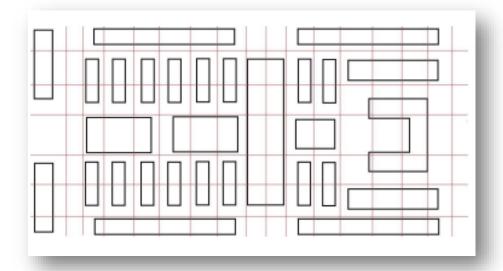
Utilize reports

- Track reviewed items with PaladinNsight Investment Review tool.
- Regularly review your inventory reports to identify and repair pricing, unit-of-measure, and margin anomalies.



Reviewing inventory

Reviewing is more than simply counting



Embrace Location Codes – Know Your Store

Benefits

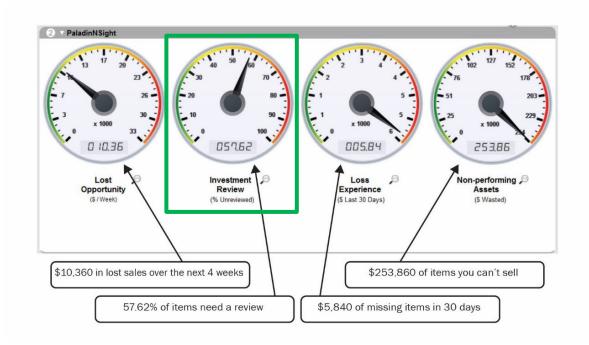
Reduce time to find product, resolving hidden inventory.

Getting Started

- Define location codes in Paladin.
 - Use Paladin-recommended Location ID and Names.
- Assign location codes while reviewing your inventory.
 - o Be sure to enter the location code for each section.
- Label each 4-foot section while reviewing inventory the first time.



PaladinNsight[™] helps you monitor your inventory



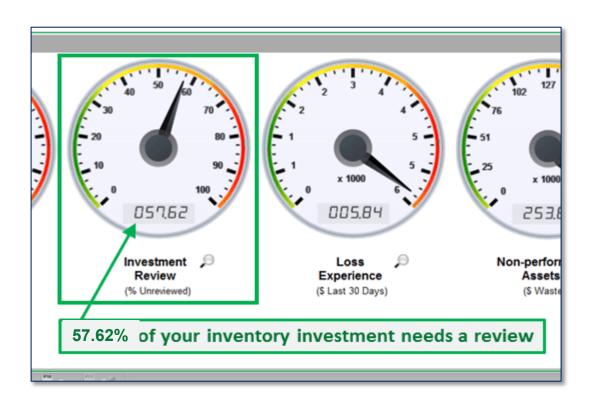
PaladinNsight[™] helps you make informed decisions to maximize profits and minimize losses.

PaladinNsight[™] tells you what is selling and what isn't which helps you fine-tune your product offerings.

The Investment Review Tool is part of the PaladinNsight™ dashboard in the Paladin POS Inventory module.



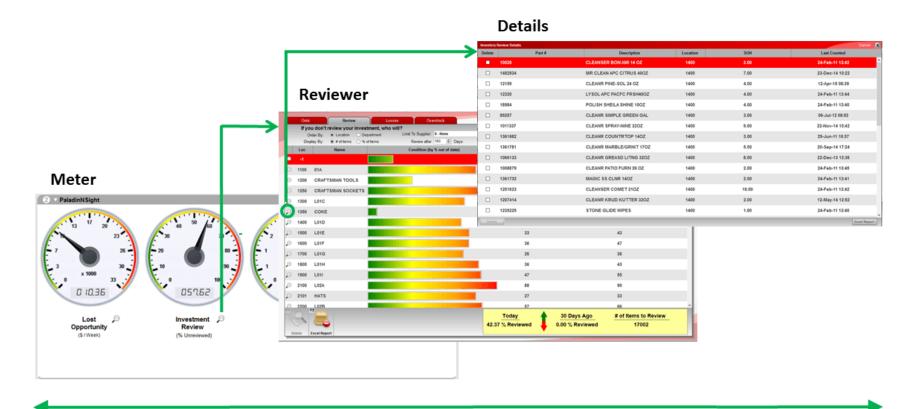
Investment Review Tool



- The **Investment Review Tool** displays the percentage of inventory that was not reviewed in the last X-number of days. The default is 180 days or 6 months.
 - Tip: Typically, the % of the Unreviewed meter value will be less than 10% when you perform yearround inventory reviews. To keep your investment on track, monitor this meter frequently for trends.
 - Tip: If the % Unreviewed percentage is increasing over time, verify that reviews are being performed daily so you can reverse the trend.
 - Tip: Location codes make cycle counting faster and more efficient.



From a ballpark view to inventory details



• The Investment Review Tool provides multiple levels of detail to help you manage your inventory investment.

Overview

Details



Investment Reviewer



- Click the Investment Review
 Tool magnifying glass to open the tool.
- This view gives you a detailed look of departments or locations with items that <u>have not been</u> <u>reviewed in 180 days</u> (or whatever number of days you desire).



Investment Reviewer



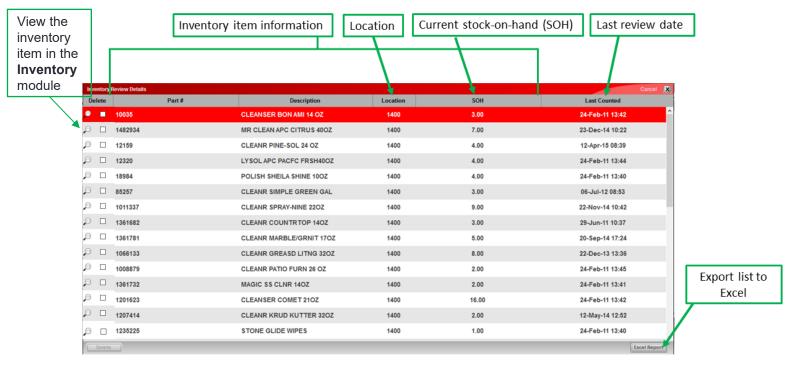


- You can customize your view by:
 - Department or location
 - # items or % of items
 - # of days since the last review
 - Supplier
 - Sorting by any column's data (click the column title).
 - Tip: Sort the list by the # of Items to Review column so that the largest number of unreviewed items is on top.

Export to Excel



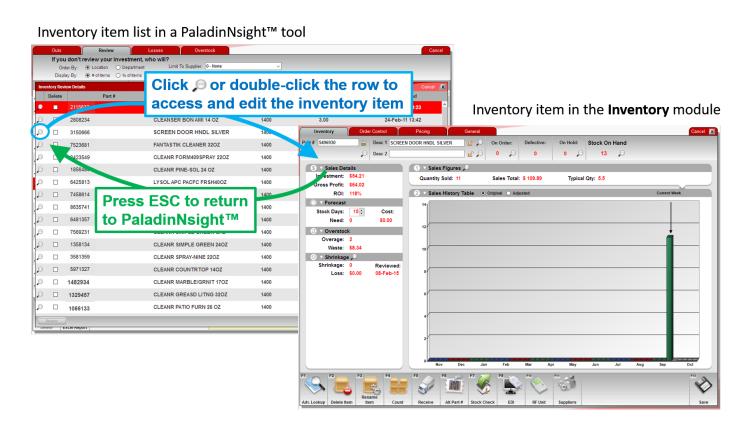
Investment Reviewer details



- The Investment Reviewer
 Details view shows inventory information for each unreviewed item in the department or location.
- You can export the items in this view to Excel.



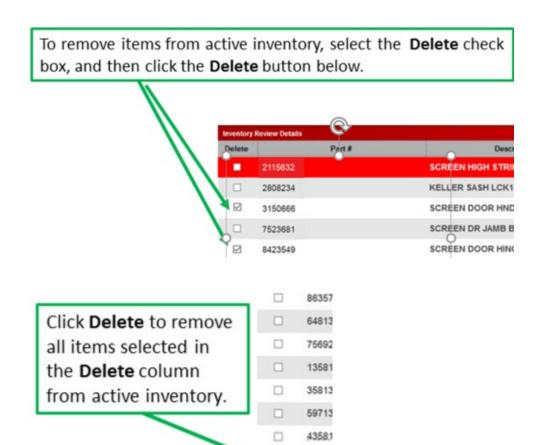
Investment Reviewer Details - Quick access to complete item details



- In the Investment Reviewer
 Details view, click any item's
 magnifying glass to access its
 inventory information in the
 Inventory module.
- When you are done, press
 ESC to return to the Inventory
 Reviewer Details view.



Investment Reviewer details – delete unnecessary items



- Some items in the unreviewed item list may be discontinued items that are no longer in stock or one-time orders that are no longer used or needed.
- These unneeded part numbers can clutter reports and inventory.
- Delete these items from active inventory to fine tune inventory.



Inventory Review tool helps manage unreviewed inventory

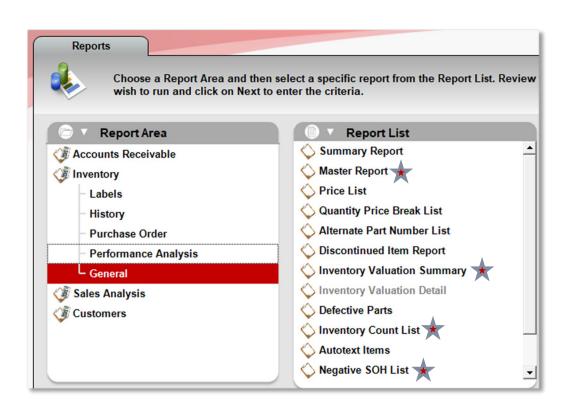


Scheduler

- Choose a time interval for inventory review.
- Create a scheduled inventory review task weekly or even bi-monthly.
- Add the review schedule to your calendar.
- Coordinate inventory reviews following cycle counts by 4-foot section, aisle, or department.
- Review the items that were skipped during the review process by location or department for 100% coverage.



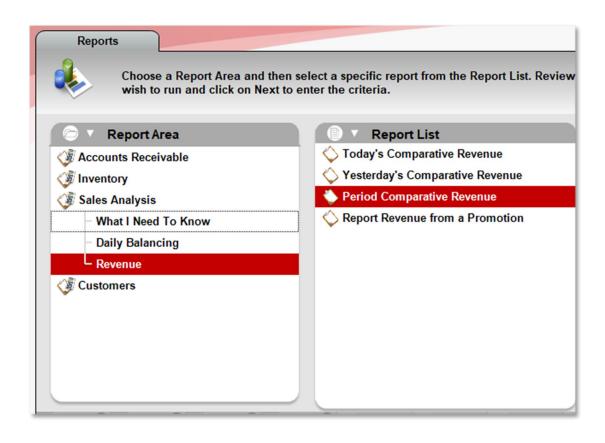
Reports for fine-tuning inventory costs, prices and margins



- Master Report (PDF, Excel)
- Inventory Valuation Summary (PDF)
- Inventory Count List (Excel)
- Negative SOH List (PDF)



Reports for fine-tuning inventory costs, prices and margins (continued)

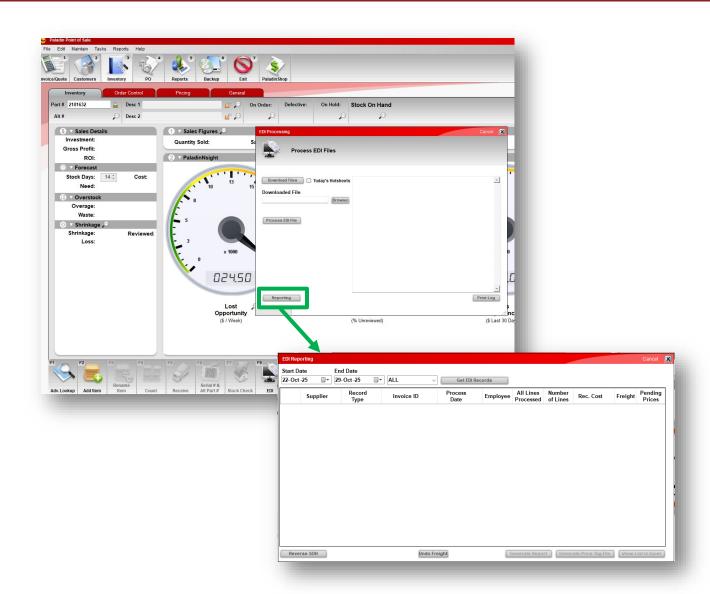


- Comparative Revenue report (PDF, Excel)
 - Discover and fix high or low margin anomalies.
 - Validate year-over-year changes.
 - Categorize and sift through the report by:
 - Department
 - Location
 - Supplier
 - Class
 - Customer Type

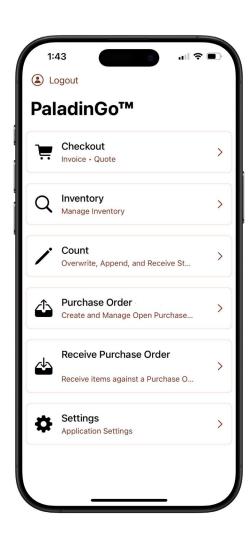


Reviewing EDI files

- To process EDI files, select the magnifying glass on the Investment Review tool.
- Choose the Reporting button in the lower left of the window.
- The EDI Reporting window opens.







New Inventory Tools

- PaladinGo™ is our mobile assisted retail application that empowers store staff to:
 - Make sales anywhere
 - Access product information
 - Increase inventory accuracy
- Datalogic's Memor Scanner is a handheld mobile computer designed for inventory review in demanding environments like retail, warehousing and manufacturing.

The Best Practices Big Picture

- Since 1980, Paladin Data Corporation has worked with independent hardware and LBM dealers to develop and produce a software solution that simplifies retail and helps them track their inventory more efficiently.
- We've also worked to identify and develop best practices for independent retailers to manage inventory and included them in **Paladin Point of Sale**.
- Incorporating these best practices and utilizing the Paladin Point of Sale inventory tools will simply make your stores run more efficiently.



Learn More

To learn more, see the following resources in our Help Portal

Create year-end reports

How to Prepare End-of-Year Reports

Year-End Reports: Why They Matter and How to Automate Them

Paladin Pointers: Best Practices for Reviewing Inventory

A recording of this webinar will be available at portal.paladinpos.com/webinars.



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